

Cancer Resource Services

Providing guidance and access to Cancer Center of Excellence facilities

If you or a loved one is newly diagnosed with a complex cancer, have a cancer recurrence or need a second opinion, you should consider accessing the comprehensive set of services available at a specialized cancer center.

Among the most important decisions you can make are what treatment to get and where to get it.

You may have questions such as:

- Where should I go for the treatment of my particular type of cancer?
- Can I get the care I need in my local community?
- Should I get a second opinion before I make a decision about my treatment?

Cancer Resource Services (CRS) is pleased to be part of your health care coverage. Through this program, you can ask questions and arrangements can be made for you to access a broad spectrum of cancer related services, including second opinions at a cancer center within the CRS Centers of Excellence network. All CRS facilities are evaluated each year to help ensure they meet high quality standards.

Potential benefits resulting from treatment at a CRS Centers of Excellence network facility include:

- Care that is planned, coordinated and provided by a team of experts who specialize in the various types of cancer, including rare cancers
- Second-opinion services if you are unsure about your diagnosis or what treatment is right for you
- Experience in performing a large number of cancer surgeries and other complex treatments and procedures
- Access to newer treatments and clinical trials that may be an option for you

The Cancer Resource Services Centers of Excellence network

Why is it called a Centers of Excellence network? Because the cancer centers within the network provide:

- Comprehensive, highly specialized teams of experts with extensive experience in cancer diagnosis and treatment, including rare cancers.
- Second opinion services if you are unsure about your diagnosis or what treatment is right for you.
- Experience in performing a large number of cancer surgeries and other complex treatments and procedures.
- Access to newer treatments that may be the best option for you.

To learn more about Cancer Resource Services, please call 1-866-936-6002 (toll-free) between 7 a.m. and 7 p.m. Central time, Monday through Friday, excluding holidays.

For the hearing impaired, please call the National TTY Relay Center at 711.

There is no additional charge for this service, as it is included as part of your health plan, and you have no obligation to use a Cancer Resource Services center.

Remember, cancer is not one disease but rather a wide spectrum of diseases. Each case is different, and the needs of each person with cancer are different. We encourage you to decide where to receive your care in consultation with your doctor, based on your personal values, needs and preferences.

Locations:

Alabama

- University of Alabama at Birmingham Comprehensive Cancer Center (P) (Birmingham)

California

- City of Hope Cancer Center (P) (Duarte)
- Lucile Packard Children's Hospital at Stanford (P) (Palo Alto)
- Stanford Hospital and Clinics (Stanford)
- UCSF Comprehensive Cancer Center (P) (San Francisco)

Colorado

- Children's Hospital (P) (Denver)
- The University of Colorado Hospital (Aurora)

Florida

- H. Lee Moffitt Cancer Center and Research Institute (Tampa)

Illinois

- Lurie Children's Hospital of Chicago (P) (Chicago)
- Robert H. Lurie Comprehensive Cancer Center (Chicago)

Maryland

- Greenbaum Cancer Center (P) (Baltimore)
- Sidney Kimmel Comprehensive Cancer Center (P) (Baltimore)

Massachusetts

- Boston Children's Hospital (P) (Boston)
- Dana-Farber/Brigham and Women's Cancer Center (Boston)
- Dana-Farber/Children's Hospital Cancer Care (P) (Boston)
- Massachusetts General Hospital Cancer Center (Boston)

Michigan

- Karmanos Cancer Institute (Detroit)

Minnesota

- University of Minnesota Medical Center, Fairview (P) (Minneapolis)

Nebraska

- Eppley Cancer Center (P) (Omaha)

New York

- Herber Irving Comprehensive Cancer Center (New York)
- Memorial Sloan-Kettering Cancer Center (P) (New York)
- Roswell Park Cancer Institute (Buffalo)

Ohio

- James Cancer Hospital at The Ohio State University (Columbus)
- The Cleveland Clinic Foundation (Cleveland)

Pennsylvania

- Abramson Cancer Center (Philadelphia)
- Children's Hospital of Philadelphia (P) (Philadelphia)
- Fox Chase Cancer Center (Philadelphia)
- Kimmel Cancer Center at Jefferson (Philadelphia)

Tennessee

- St. Jude Children's Research Hospital (P) (Memphis)
- Vanderbilt-Ingram Cancer Center (P) (Nashville)

Texas

- M.D. Anderson Cancer Center (P) (Houston)

Utah

- Huntsman Cancer Institute at the University of Utah (Salt Lake City)

Wisconsin

- UW Carbone Cancer Center (P) (Madison)

(P) Pediatric cancer services are offered at these Cancer Centers of Excellence.

Note: Network subject to change. For up-to-date information, please visit www.myoptumhealthcomplexmedical.com, click on Cancer, and then select Cancer Centers of Excellence Network.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through the nurse support service is for informational purposes only and provided as part of your health plan. The nurse cannot diagnose problems or recommend treatment and is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This nurse support service is not an insurance program and may be discontinued at any time. The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct healthcare services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted healthcare professional or medical center.