

PATIENT AND CLIENT COVID HOUSING PATHWAYS: REFERRALS AND RESOURCES

Milwaukee Unified Emergency Operations Center (UEOC)

last updated April 21, 2020

Homeless Patients/Clients		Non-Homeless Patients/Clients
COVID NEGATIVE	COVID POSITIVE	Positive/ Suspected/Exposed
Negative or not suspected, currently inpatient with housing as barrier to discharge	Positive / suspected / exposed	Non-homeless P/S/E, unable to safely self-isolate at home
RESOURCES		
Shelter placement / motel vouchers through Milwaukee County Housing Division (MCHD)	Clare Hall Isolation Housing 3470 S Illinois St. St. Francis, WI	Super 8 Motel Isolation Housing 5253 S Howell Ave Milwaukee, WI
REFERRAL PATHWAY		
Hospitals: Complete MCHD hotel voucher referral sheet and email: Emily.Whitcomb@milwaukeecountywi.gov Local Health Departments and Safety Net Clinics: Call IMPACT 211 for coordinated entry process	Hospitals and Safety Net Clinics: Complete MCHD hotel voucher referral sheet and email: Emily.Whitcomb@milwaukeecountywi.gov Or after hours call: 414-335-3667 And fax clinical information (discharge summary or AVS) to: 414-892-5717 Local Health Departments: Call Nick Tomaro with MKE Health Dept: 414-336-8039	See WI DHS Referral Guide and call WI DHS referral line: 608-886-0830

For more information, contact your housing navigation lead:

- **Advocate-Aurora:** Sarah Becker sarah.becker@aurora.org
- **Ascension Wisconsin:** Cheryl Taylor cheryl.taylor2@ascension.org
- **Children's Wisconsin:** Hollie Milam HMilam@chw.org
- **Froedtert Health:** Matthew Shawlin matthew.shawlin@froedtert.com
- **Milwaukee County Housing Division:** Emily Whitcomb
Emily.Whitcomb@milwaukeecountywi.gov
- **Milwaukee Health Department:** Nick Tomaro NTOMAR@milwaukee.gov
- **Milwaukee Health Care Partnership:** Greg Stadter gstadter@mkehcp.org

Emergency Hotel Voucher Referral
City of Milwaukee COVID-19 Milwaukee County Housing Division IMPACT
Milwaukee Healthcare Partnership: Student Society of Milwaukee County

Being out of this home is a barrier to recovery for all patients. Home care is to be avoided to ensure consistent outcomes and safety.

Referring Hospital and Contact: _____
 Patient Name: _____ DOB: _____

Indication (Observation): _____
 Emergency Department and symptoms: _____
 Contact info if housing together with symptoms: _____

Patient Category: _____
 COVID-19 positive test: _____
 COVID positive in need of quarantine: _____
 COVID symptomatic in need of isolation: _____
 Does this person have income? Yes No _____
 If yes, type of income and amount: _____
 Does the applicant have social services support of any kind including community-based case management or housing support? Yes No _____
 If yes, please list contact information for follow up outreach worker or case manager: _____
 Is this person willing to transition to an emergency shelter? Yes No _____
 Does this person require ADA accessible shelter? Yes No _____
 Open this person self-report? Yes No _____

IMPACT 211 Emergency Data Protocol Referral
 Reason: Assessment Standard Reason: _____
 Addressed below on: _____ Date: _____

Milwaukee County

Provider Referrals to Isolation Facilities

What is an isolation facility?
 Isolation facilities are sites available to people who have tested positive for COVID-19 who are currently exhibiting symptoms related to COVID-19 after being exposed to a confirmed case and are unable to isolate in their own homes. Isolation facilities are designed to help with the spread of the disease and improve our best hospital beds for the most acutely ill people in our communities. Staying in an isolation facility is voluntary, but individuals must be referred by a medical provider or local public health department to be being admitted to the facility.

Who can be referred to an isolation facility?
 To be referred to an isolation facility, an individual must meet the following requirements:
 All identification requirements: Clear the following conditions:
 1. Is a confirmed case of COVID-19 or symptoms related to COVID-19
 2. Do not have secure housing in which to isolate
 3. Needs to have their routine being disrupted in order to protect hospital members at high risk for complications from COVID-19
 4. Can perform activities of daily living with no assistance
 5. Does not require on-site medical or nursing care

How do I refer a patient to an isolation facility?
 If you have a patient who meets all the above criteria, you must call 608-886-0830 at least one of the following times:
 9:00 AM - 5:00 PM
 608-886-0830 or 608-886-0830
 608-886-0830 or 608-886-0830

Needs to provide the following information:
 Full name and date of birth
 The requirements are patient meet in order to be referred to the isolation site.
 Applicable information about the following special circumstances:
 They require a translator
 They have a child or children who need to accompany them, such as a child or children who have special needs or no other child care services are available.

Milwaukee County Department of Health Services

UEOC Housing Partners: Milwaukee County Housing Division, City of Milwaukee Health Department, IMPACT 211, Wisconsin National Guard, and Wisconsin Department of Health Services