



## USPS Service Standard Changes and Impact upon Lockbox Mail Delivery

The United States Postal Service (USPS) has announced changes as part of their [Delivering for America](#) program to restore operational reliability and fiscal soundness. These changes will increase the delivery time of non-local remittance and transactional mail, beginning in fourth quarter 2021.



### How First-Class Mail service is changing

The two primary changes include:

1. Elimination of air transportation for delivery of First-Class Mail within the continental United States.
2. Revisions to First-Class delivery standards, introducing new 4- and 5-day standards to provide time for ground transportation across the continental United States.

### New service standard definitions

The USPS is revising the current 2- to 3-day First-Class Mail service standard to new 2- to 5-day service standards:

- Most local First-Class Mail will continue to be delivered in two or three days.
- Mail traveling 20-41 hours, or approximately 930-1,907 miles will add at least a day to the service standard and will be 4-day delivery.
- Mail traveling more than 41 hours via ground transportation, or greater than 1,908 miles, will add two days to the service standard and will be 5-day delivery.

### Impact to your business

In some cases it will take longer for your remittance mail to arrive at the U.S. Bank lockbox facility. Mail traveling the greatest distances will be the most affected, adding a day or two of transit time.