

Office of the City Treasurer Department Metrics	2018 ACTUALS	2019 ADOPTED BUDGET	2020 BUDGET REQUEST
Cost of property tax collection as a percentage of total property taxes collected	0.2703%	0.2954%	0.4338%
Total percentage of City property taxes collected after completion of the three phase tax enforcement process (levy year reported = budget year - 3; as of December 31)	98.65%	98.00%	98.00%
Number of property tax bills prepared and mailed	529,551	536,900	530,000
Number of ACH installment payments processed	46,192	42,000	47,000
Number of third party tax e-payments processed	53,550	85,000	54,000
Number of Internet portal tax e-payments processed	149,304	2,925	150,000
Number of tax payments processed by the bank	134,282	177,400	135,000
Number of tax payments processed in-house	154,147	181,350	155,000
Number of tax delinquent parcels placed in in rem tax foreclosure	857	1,100	1,200
Number of tax delinquent parcels acquired through in rem tax foreclosure	133	560	500
Number of mobile home lottery and gaming credits	229	230	230
Dollar value of mobile home lottery and gaming credits	\$21,749	\$21,850	\$21,750
Number of real estate lottery and gaming credits	73,963	74,200	74,000
Dollar value of real estate lottery and gaming credits	\$12,051,352	\$9,624,300	\$12,100,000
Number of active bankruptcy cases	1,328	1,300	1,350
Number of taxpayer calls serviced through ACD 2240 and 2260	64,449	56,000	64,500
Number of payments disbursed	228,743	219,000	229,000
Dollar amount of property taxes collected	\$809,537,276	\$775,000,000	\$810,000,000
Average daily short-term pooled cash investment balance	\$153,790,018	\$171,000,000	\$153,790,000
Rate of return on short-term pooled cash investments	1.9600%	1.4300%	2.0000%
Benchmark - State of Wisconsin Local Government Investment Pool rate of return	1.9500%	T B D	T B D
General fund investment revenue realized on short-term pooled cash investments	\$2,009,523	\$1,630,200	\$2,050,533
Average daily long-term pooled cash investment balance	\$75,100,287	\$73,672,000	\$75,100,000
Rate of return on long-term pooled cash investments	1.6800%	1.4500%	1.7000%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Govt / Corporate Index AA or Better (Annualized)	1.6400%	T B D	T B D
General fund investment revenue realized on long-term pooled cash investments	\$841,123	\$712,163	\$851,133
Number of animal licenses issued in-house	66	100	100
Number of in-house financial transactions	170,740	214,290	171,000
Dollar value of in-house financial transactions	\$3,411,059,144	\$3,043,744,800	\$3,415,000,000
Short-term Pooled Cash Investment Revenue			
Total investment revenue realized on short-term pooled cash investments	\$3,014,284	\$2,445,300	\$3,075,800
General fund investment revenue realized on short-term pooled cash investments	\$2,009,523	\$1,630,200	\$2,050,533
PDAF investment revenue realized on short-term pooled cash investments	\$1,004,761	\$815,100	\$1,025,267
Long-term Pooled Cash Investment Revenue			
Investment revenue realized on long-term pooled cash investments	\$1,261,685	\$1,068,244	\$1,276,700
General fund investment revenue realized on long-term pooled cash investments	\$841,123	\$712,163	\$851,133
PDAF investment revenue realized on long-term pooled cash investments	\$420,562	\$356,081	\$425,567
Total Pooled Cash Investment Revenue			
Total investment revenue realized on pooled cash investments	\$4,275,969	\$3,513,544	\$4,352,500
General fund investment revenue realized on pooled cash investments	\$2,850,646	\$2,342,363	\$2,901,667
PDAF investment revenue realized on pooled cash investments	\$1,425,323	\$1,171,181	\$1,450,833