

Office of the City Treasurer - Department Metrics			
	2019	2020	2021
	ACTUALS	ADOPTED BUDGET	BUDGET REQUEST
LINE DESCRIPTION	UNITS	UNITS	UNITS
Cost of property tax collection as a percentage of total property taxes collected	0.3537%	0.3486%	0.3953%
Total percentage of City property taxes collected after completion of the three phase tax enforcement process (levy year reported = budget year - 3; as of December 31)	98.99%	98.00%	98.00%
Number of property tax bills prepared and mailed	484,226	530,000	484,300
Number of ACH installment payments processed	42,245	47,000	42,300
Number of third party tax e-payments processed	45,067	54,000	45,100
Number of Internet portal tax e-payments processed	25,593	150,000	23,600
Number of tax payments processed by the bank	123,973	135,000	124,000
Number of tax payments processed in-house	215,936	155,000	216,000
Number of tax delinquent parcels placed in in rem tax foreclosure	974	1,200	1,000
Number of tax delinquent parcels acquired through in rem tax foreclosure	406	500	400
Number of mobile home lottery and gaming credits	231	230	230
Dollar value of mobile home lottery and gaming credits	\$28,786	\$21,750	\$28,800
Number of real estate lottery and gaming credits	74,248	74,000	74,300
Dollar value of real estate lottery and gaming credits	\$14,015,752	\$12,100,000	\$14,020,000
Number of active bankruptcy cases	1,826	1,350	1,850
Number of taxpayer calls serviced through ACD 2240 and 2260	59,155	64,500	60,000
Number of payments disbursed	220,117	229,000	220,200
Dollar amount of property taxes collected	\$786,638,949	\$810,000,000	\$790,000,000
Average daily short-term pooled cash investment balance	\$167,194,488	\$153,790,000	\$167,194,488
Rate of return on short-term pooled cash investments	2.2700%	2.0000%	0.6000%
Benchmark - State of Wisconsin Local Government Investment Pool rate of return	2.2200%	T B D	T B D
General fund investment revenue realized on short-term pooled cash investments	\$2,530,210	\$2,050,533	\$668,778
Average daily long-term pooled cash investment balance	\$68,755,696	\$75,100,000	\$68,755,696
Rate of return on long-term pooled cash investments	4.1300%	1.7000%	1.0000%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized)	3.6400%	T B D	T B D
General fund investment revenue realized on long-term pooled cash investments	\$1,056,033	\$851,133	\$458,371
Number of animal licenses issued in-house	66	100	70
Number of in-house financial transactions	174,289	171,000	174,300
Dollar value of in-house financial transactions	\$3,283,813,738	\$3,415,000,000	\$3,285,000,000
Short-term Pooled Cash Investment Revenue			
Total investment revenue realized on short-term pooled cash investments	\$3,795,315	\$3,075,800	\$1,003,167
General fund investment revenue realized on short-term pooled cash investments	\$2,530,210	\$2,050,533	\$668,778
PDAF investment revenue realized on short-term pooled cash investments	\$1,265,105	\$1,025,267	\$334,389
Long-term Pooled Cash Investment Revenue			
Investment revenue realized on long-term pooled cash investments	\$1,584,049	\$1,276,700	\$687,557
General fund investment revenue realized on long-term pooled cash investments	\$1,056,033	\$851,133	\$458,371
PDAF investment revenue realized on long-term pooled cash investments	\$528,016	\$425,567	\$229,186
Total Pooled Cash Investment Revenue			
Total investment revenue realized on pooled cash investments	\$5,379,364	\$4,352,500	\$1,690,724
General fund investment revenue realized on pooled cash investments	\$3,586,243	\$2,901,667	\$1,127,149
PDAF investment revenue realized on pooled cash investments	\$1,793,121	\$1,450,833	\$563,575