

OFFICE OF THE CITY TREASURER DEPARTMENT METRICS	DIVISION	2015 ACTUAL EXPERIENCE	2016 ACTUAL EXPERIENCE	2017 ACTUAL EXPERIENCE	2018 ADOPTED BUDGET	2019 BUDGET REQUEST
Cost of property tax collection as a percentage of total property taxes collected	Executive Office	0.2789%	0.2877%	0.2800%	0.2927%	0.2954%
Total percentage of City property taxes collected after completion of the three phase tax enforcement process (levy year reported =	Tax Enforcement	97.96%	98.43%	97.98%	98.00%	98.00%
Number of property tax bills prepared and mailed	Tax Enforcement	514,254	506,147	536,888	512,000	536,900
Number of ACH installment payments processed	Tax Enforcement	38,625	39,846	42,037	40,000	42,000
Number of agency tax e-payments processed	Tax Enforcement	99,101	78,814	84,765	90,000	85,000
Number of in-house tax payments processed	Tax Enforcement	172,723	181,368	181,353	182,000	181,350
Number of Internet portal tax e-payments processed	Tax Enforcement	6,862	6,505	2,924	6,500	2,925
Number of lock box tax payments processed	Tax Enforcement	187,702	176,330	177,419	180,000	177,400
Number of bank branch tax payments processed	Tax Enforcement	6,911	6,031	8,806	6,500	8,800
Number of tax delinquent parcels placed in in rem tax foreclosure	Tax Enforcement	1,507	1,366	1,132	1,500	1,100
Number of tax delinquent parcels acquired through in rem tax foreclosure	Tax Enforcement	939	764	577	800	560
Number of mobile home lottery and gaming credits	Tax Enforcement	244	242	232	250	230
Dollar value of mobile home lottery and gaming credits	Tax Enforcement	\$24,861	\$24,860	\$21,851	\$25,000	\$21,850
Number of real estate lottery and gaming credits	Tax Enforcement	77,868	75,588	74,200	77,000	74,200
Dollar value of real estate lottery and gaming credits	Tax Enforcement	\$10,210,363	\$10,755,437	\$9,624,264	\$10,800,000	\$9,624,300
Number of active bankruptcy cases	Tax Enforcement	1,477	1,351	1,283	1,400	1,300
Number of taxpayer calls serviced through ACD 2240 and 2260	Customer Services	57,543	54,018	55,904	54,000	56,000
Number of payments disbursed	Financial Services	227,321	229,969	218,504	230,000	219,000
Dollar amount of property taxes collected	Financial Services	\$792,856,864	\$780,604,373	\$732,726,477	\$780,600,000	\$775,000,000
Average daily short-term pooled cash investment balance	Financial Services	\$216,462,854	\$211,619,053	\$172,871,412	\$210,000,000	\$171,000,000
Net rate of return on short-term pooled cash investments	Financial Services	0.2274%	0.4300%	0.8500%	0.4300%	1.4300%
Benchmark - State of Wisconsin Local Government Investment Pool (L GIP) rate of return	Financial Services	0	0	0	T B D	T B D
General fund investment revenue realized on short-term pooled cash investments	Financial Services	333,917	599,768	979,605	602,000	1,630,200
Average daily long-term pooled cash investment balance	Financial Services	\$77,249,098	\$77,358,337	\$73,385,242	\$77,500,000	\$73,672,000
Net rate of return on long-term pooled cash investments	Financial Services	0.8129%	1.3300%	1.2400%	1.3300%	1.4500%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized)	Financial Services	0.5800%	1.1356%	0.5500%	T B D	T B D
General fund investment revenue realized on long-term pooled cash investments*	Financial Services	551,286	625,513	606,651	687,167	712,163
Number of animal licenses issued in-house	Revenue Collection	129	126	67	125	100
Number of in-house financial transactions	Revenue Collection	216,491	213,589	205,981	215,560	214,290
Dollar value of in-house financial transactions	Revenue Collection	\$2,840,868,577	\$3,051,286,026	\$2,925,663,105	\$3,079,275,000	\$3,043,744,800
Short-term Pooled Cash Investment Revenue						
Total investment revenue realized on short-term pooled cash investments	Financial Services	\$500,875	\$899,652	\$1,469,407	\$903,000	\$2,445,300
General fund investment revenue realized on short-term pooled cash investments	Financial Services	\$333,917	\$599,768	\$979,605	\$602,000	\$1,630,200
PDAF investment revenue realized on short-term pooled cash investments	Financial Services	\$166,958	\$299,884	\$489,802	\$301,000	\$815,100
Long-term Pooled Cash Investment Revenue						
Total investment revenue realized on long-term pooled cash investments	Financial Services	\$826,929	\$938,269	\$909,977	\$1,030,750	\$1,068,244
General fund investment revenue realized on long-term pooled cash investments ¹	Financial Services	\$551,286	\$625,513	\$606,651	\$687,167	\$712,163
PDAF investment revenue realized on long-term pooled cash investments	Financial Services	\$275,643	\$312,756	\$303,326	\$343,583	\$356,081
Total Pooled Cash Investment Revenue						
Total investment revenue realized on pooled cash investments	Financial Services	\$1,327,804	\$1,837,921	\$2,379,384	\$1,933,750	\$3,513,544
General fund investment revenue realized on pooled cash investments	Financial Services	\$885,203	\$1,225,281	\$1,586,256	\$1,289,167	\$2,342,363
PDAF investment revenue realized on pooled cash investments	Financial Services	\$442,601	\$612,640	\$793,128	\$644,583	\$1,171,181