



# CITY OF MILWAUKEE HEALTH DEPARTMENT

## INTRODUCING INTERIM COMMISSIONER MARLAINA JACKSON

We are proud to introduce our next Interim Commissioner of Health, Marlaina Jackson. Commissioner Jackson will serve as the next City of Milwaukee Commissioner of Health effective at 12:00am on Wednesday, September 23. This term will be in effect until the next commissioner is nominated by the Mayor and confirmed by the Common Council.

**A**s a Milwaukee native, Commissioner Jackson began her healthcare career working for Aurora Family Services as a Prenatal Care Coordination home visitor.

Marlaina worked for Froedtert Hospital for 15 years prior to the City of Milwaukee Health Department (MHD) where she held various leadership roles involving organizational change management and leadership of various operational projects and teams. Her last role was Director of Patient Relations and Guest Services.



In April of 2020, Marlaina began her journey with MHD and has quickly “hit the ground running” as the Deputy Commissioner of Community Health. She has managed the school, child care, and religious/faith-based sector COVID-19 guidance, provision of webinars, and the COVID-19 safety plan process. Marlaina developed and implemented the MKE Cares Mask Outreach and Distribution plan. In addition to these key COVID-19 accomplishments, Commissioner Jackson created the MHD Outreach/Partner Model to better connect with our community and established accountabilities within MHD.

A servant leader who prides herself in open communication and giving her team the ability to succeed.

She loves working with the community and joined MHD to return to community-based work.



Bachelor’s Degree in Health Care Administration  
Florida A&M University



Master’s Degree in Public Administration  
Marquette University



Member of Delta Sigma Theta Sorority, Inc.  
Milwaukee Alumnae Chapter

When Marlaina is not serving Milwaukeeans, she enjoys any outdoor activity and spending time with her husband and two sons.

### Snapshot of Commissioner Jackson’s accomplishments to date:

- Participated in the Centers for Disease Control and Prevention partnership to establish goals and identify initial hotspots
- Created the MHD Outreach/Partner Model to better connect with our community and establish accountabilities within the health department
- Established working relationships with Sixteenth Street Community Health Center to provide weekly Epidemiology reports to guide prevention efforts
- Collaborated with City of Milwaukee Board of Health members for faith-based and sports guidance
- Established two-way communication with multiple Alderpersons regarding various issues

### EXTERNAL COMMITTEE ENGAGEMENT:

- Civic Leadership Response Group
- Early Childhood Education (ECE) Civic Leadership Subgroup
- Covid-19 Testing Initiative (CTI) Outreach & Comm. Workgroup
- MKE Restart • Mayor’s Webinar Series

### School Guidance Webinar THURSDAY, SEPTEMBER 10, 4PM

Review Covid-19 plan requirements, plus Q&A. K-12 administrators, operators and teachers invited.

COVID-19 WEBINAR SERIES



Marlaina Jackson MSW  
Deputy Commissioner  
Community Health, City of  
Milwaukee Health Department



Joan Shafer  
Chief Executive Officer  
Milwaukee Schools



Patricia Hoben  
Executive Director  
Great Forward  
Collective

[milwaukee.gov/MMFS/Schools](http://milwaukee.gov/MMFS/Schools)  
#MovingMKEForward



### INTERNAL (CITY) COMMITTEE ENGAGEMENT:

- Site Operations Team (SOT) to enhance coordination through all MHD clinics
- Served as the internal communications agent to improve departmental communication regarding COVID-19
- Managed the implementation and operations of the COVID-19 hotline and general email account
- Managed staffing needs and transitions via redeployed MHD and Milwaukee Public Library staff for screening and mask distribution