

Schedule a one-on-one meeting with a local Voya representative

1) By phone

Call **844-360-MDCP (6327)**, Monday through Friday from 7 am. To 7 p.m. CT (excluding New York Stock Exchange holidays) to speak with a Customer Service Representative who will schedule an in-person appointment with a local Voya representative.

Call **414-286-5541**, Monday through Friday from 8 am to 4:45 p.m. CT to speak with Deferred Compensation staff who will schedule an in-person appointment with a local Voya representative.

2) One-on-one meeting

Schedule a one-on-one meeting with a local Voya representative by going to www.milwaukeeedcp.com and using the online scheduling tool.

Screenshot of the website to make a one-on-one appointment. www.milwaukeeedcp.com



City of Milwaukee 457 Deferred Compensation Plan

A screenshot of the website's user interface. On the left is a dark blue login box with "Log In" at the top, followed by "Username" and "Password" input fields, "Forgot Username?" and "Forgot Password?" links, an "Enter" button, and a "Remember Me" checkbox. Below the login box are links for "Register now" and "Need Help?". In the center is a white banner with the text "Schedule an in-person appointment with a local representative" and "Get answers to your questions about the Milwaukee Deferred Compensation Plan." Below the banner is a photo of hands typing on a laptop with a red mug, and a "Schedule an appointment" button. On the right are two blue boxes: "Plan News and Updates" with a "Savings" graphic and "Learn More" link, and "Accessing Your Account" with a photo of a couple and "Learn More" link.

▲ INITIAL LOGIN: When first logging in to your City of Milwaukee Deferred Compensation Plan account, click Register Now and follow the instructions. Your PIN is listed in the security mailer you received from Voya. Alternatively, you can register with your date of birth. You will then set up your Username and Password for future website and Voya Retire mobile app access. Note, you will need your PIN when calling.