



Welcome to the new liveandworkwell.com!

With a fresh new look, new features and **improved** navigation, liveandworkwell.com has been redesigned to give you **quicker** access to the mental health resources that are available to you through your benefits package. And, you can access this information securely, 24/7, from your desktop, mobile device or smartphone.

Whether you're dealing with stress brought on by a specific situation, coping with recovering from a mental health or substance use condition – or just looking to **help** improve your overall well-being, you've come to the right place.

Here's what's new

- Sign in with **HealthSafe ID™** to securely access all your benefits programs, view claims information and more.
- Streamlined design and navigation **enable** you to find what you need.
- Guided experience – just search for a topic and we'll suggest some options.
- Crisis support – when you or a loved one needs help now.
- Self-service options **reduce** the hassle of managing your claims and updating personal information, notifications and more.

Want to check it out?

Take a tour now at liveandworkwell.com.

Register and log in or visit anonymously using your guest access code.

Questions?

Call your **Member Support number**, which can be found on liveandworkwell.com.

Improved navigation

Ask a question about this claim

Deleted Claim

Your Responsibility: \$0.00

Claim	Amount	Covered	Costs	Debit/Cre	Paid
08/10/2015	812.00	812.00	\$0.00	\$0.00	\$0.00
		\$0.00	\$0.00	\$0.00	\$0.00
Your Responsibility:		Debit/Cre	Costs	Debit/Cre	

Provider Search Tool

- Need help with a mental health or substance use condition? Search for providers, facilities or telemental health services by ZIP code, or city and state.
- Narrow search results using filters for distance, area of expertise, services and treatments, and more.
- **Find it:** Under *Find a Resource* in the top navigation bar and throughout the site.

Self-Service Benefits & Claims

- Learn about your behavioral health plan benefits.
- View a summary of all your claims and the status of each.
- View cost details and your payment responsibility for each claim.
- Need help? Click to chat, call us, or use the Ask-a-Question option.
- **Find it:** Under *Benefits & Claims* in the top navigation bar.

Explore Topics

- Want to know more about substance use, or a specific physical or mental health condition? Explore the Centers for articles, guides, videos, and a variety of other tools and resources.
- **Find it:** Under *Mind & Body* in the top navigation bar > Mental Health/Physical Health/Substance Use > Select a Condition.

Popular Tools

- Use these quick links to access Provider Search, claims, your 24-hour support line and more.
- **Find it:** On your member home page.

The information and therapeutic approaches in this content is provided for informational and/or educational purposes only. It is not meant to be used in place of professional clinical consultations for individual health needs. Certain treatments may not be covered in some benefit plans. Please check your benefits. The service is confidential within the limits of the law and your benefit plan's privacy policy.