

Sign Up for Text Messaging to Receive Important Benefits Information and Updates on Coronavirus

The Department of Employee Relations (DER) recently launched a new text messaging service for benefits and wellness updates. The DER will also be using this text messaging service to communicate City of Milwaukee updates and policies in light of the evolving COVID-19 developments. All employees are encouraged to enroll in the City text message service to receive the latest updates in this rapidly changing situation.

To Opt in to Text Messaging use the following:

- Text **shortcode 97211**
- Enter **keyword MKEbenefits**

Once employees enter the keyword, MKEbenefits, they will be prompted to answer a few questions including:

- What's your first name?
- What's your last name?
- Are you an employee or spouse?
- Are you General City or Sworn Personnel?
- Do you work at the City Hall complex or offsite?

The questions will be used to provide targeted and site specific communication. The text messaging service is completely voluntary and employees/spouses can unsubscribe at any time. No replies can be sent through this service and subscribers will receive push notifications only.

