

What is the Commuter Value Pass (CVP)?



The Commuter Value Pass provides the highest level of service at the lowest possible price. Employees in the program can enjoy unlimited use of all MCTS services. MCTS now uses the WisGo fare collection system. CVP users either need to download the UMO mobile app or a WisGo card to use MCTS services.

How do I enroll in the CVP program?



The CVP program is open to all benefit eligible full and part-time City employees and seasonal employees. Sworn Fire and Police personnel are not eligible for this program. This program is not available for dependents of City employees.

To enroll in the CVP program, complete an [enrollment form](#) and return it to Kirstin Richards (kirich@milwaukee.gov). Riders will receive a benefit code after they register for the CVP program and will need to choose if they would like to use the UMO mobile app or a WisGo card at that time. Riders can use either the mobile app or the card, but not both. All users, including those who would like to use a WisGo card rather than the app, need to create an account in UMO to use the CVP. Instructions on how to create an account will be provided with the benefit code, which is required to register.

What is the cost of the CVP pass and how do I pay for it?

The current employee cost is \$36.00 per month and taken as a pre-tax payroll deduction on the first paycheck of each month.

What if I decide to disenroll from the CVP program?

Contact Kirstin Richards (kirich@milwaukee.gov or 414-286-2178) in Employee Relations before the 10th of the month prior to the month you want to terminate your participation.

What if I lose my CVP?

There is a \$10 replacement fee for the first lost pass and all future replacements are \$20. Replacement passes are ordered by contacting Employee Relations at the number above.