

Special Health Care Needs Benefit

MAKING ORAL HEALTH CARE MORE ACCESSIBLE FOR EVERY SMILE

More than 8 million people in the U.S. have an intellectual or developmental disability.* And for these individuals, receiving proper oral health care can be overwhelming, or sometimes even inaccessible. To help, Delta Dental of Wisconsin (DDWI) is offering its Special Health Care Needs Benefit (SHCNB) program, which covers additional services at the dentist for eligible members, both children and adults.**

Who is eligible?

Covered members** with a qualifying special health care need as defined by the American Academy of Pediatric Dentistry, this includes physical, developmental, mental, or behavioral conditions requiring medical management or specialized care. Conditions may be congenital, developmental, or acquired through disease, trauma, or environmental factors and can significantly impact daily life or major activities.

What's included?

- Additional visits, consultations and/or exams. These can be useful prior to the first treatment for patients to learn what to expect and what is needed for a successful dental appointment.
- Up to four total dental cleanings in a benefit year, to minimize plaque build-up and maintain oral health.
- Treatment delivery modifications including extra chair time and limited anesthesia/nitrous oxide (when necessary) to help patients with sensory processing differences, behavioral challenges, or other barriers to treatment.

Why extra care matters?

Individuals with special health care needs often require additional dental support due to:

- buildup of calculus resulting in increased gingivitis and risk for periodontal disease
- thin or missing enamel
- dental caries
- crowding of teeth
- anomalies in tooth development, size, shape, eruption, and arch formation



Scan or visit
deltadentalwi.com/SHCNB
for additional resources

*<https://publications.ici.umn.edu/risp/infographics/people-with-idd-in-the-united-states-and-the-proportion-who-receive-services>

**All Delta Dental of Wisconsin group fully insured plans and Individual & Family Plans include this benefit as of 7/1/25. Self-funded clients can opt-in to provide the benefit. To see if a plan includes SHCNB, log in to the portal at deltadentalwi.com (group dental plans) or mydeltadentalcoversme.com (individual plans). Exclusions apply.