



WE SPECIALIZE IN MEDICAL CERTAINTY

Through City of Milwaukee and UnitedHealthcare, you have an exclusive membership to 2nd.MD, a virtual expert medical consultation and navigation service. We connect you with a board-certified, leading specialist for a medical consultation via phone or video from the comfort of your home.

2nd.MD specializes in medical certainty by providing access to elite specialists for a second opinion regarding a medical issue:

- Disease, cancer or chronic condition
- Surgery or procedure
- Medications and treatment plans

If you are a good candidate for an expert medical consultation, 2nd.MD's caring and compassionate Health Advocates may reach out to you. Members may opt out at any time.

WHO IS ELIGIBLE?

2nd.MD is confidential, fast and no cost to you and your family members covered by the City's UnitedHealthcare medical plan.

GET STARTED TODAY

Call at 1.866.269.3534

Visit www.2nd.MD/cityofmilwaukee

or download our 2nd.MD app



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HOW IT WORKS: 3 Simple Steps

1. ACTIVATE YOUR ACCOUNT AND REQUEST A CONSULT

Visit www.2nd.MD/cityofmilwaukee, download our app or call us at 1.866.269.3534

2. SPEAK WITH A 2nd.MD NURSE

Explain your medical issues and an experienced nurse will handle the rest, including collecting medical records (with the member's consent) and connecting you with a leading specialist who is an expert in your condition.

3. CONSULT WITH A LEADING SPECIALIST

Get information about your diagnosis, treatment plan and next steps in care from a nationally recognized specialist. Consult via video or phone at a time that works best for you, including evenings and weekends!

AFTER YOUR CONSULTATION

You'll receive a written summary of your consultation so you're prepared for a conversation with your treating doctor or we can refer you to another UnitedHealthcare in-network doctor in your area.

98%

of users would recommend 2nd.MD to family or friends*

85%

of 2nd.MD consults result in improved treatment plans*

35%

of 2nd.MD consults lead to an alternate diagnosis*

*2nd.MD's Book of Business Statistics 2019

The information provided through 2nd.MD does not constitute medical advice and does not diagnose, treat or prescribe treatment of medical conditions. All information provided in connection with 2nd.MD is for informational purposes only, and does not create a physician-patient treatment relationship. Information provided through 2nd.MD does not substitute medical diagnosis or treatment from your treating physician, and you should discuss the information provided with your treating physician before making any decisions. The 2nd.MD service may not be available in all states or for all group sizes and is subject to change. Coverage exclusions and limitations may apply.