

Water Main Replacement Information

The Milwaukee Water Works, under contract with a private contractor, will install a new water main that serves your property. The project is funded with revenues from water rates so there is no special assessment to you.

REINVESTING IN INFRASTRUCTURE

- The old water mains have reached the end of their useful life.
- New mains made of modern ductile iron pipe are designed to last over 100 years.
- These new water mains provide reliability of service, continued high quality water, as well as sufficient pressure to you and for firefighting.

WHAT TO EXPECT



The project will begin sometime this construction season before December 15. We will deliver a notice to your property just prior to the start. A main replacement is usually completed in 6-12 weeks.

Before the start of construction, you may notice paint markings on the street showing underground utilities and see delivery of traffic control signs and materials such as the new pipe and gravel backfill. All materials will be stored in the City of Milwaukee right-of-way and should not block access to your property.

Please be aware the construction project will create dust and dirt. The roadway and your driveway may be obstructed for short periods of time. The contractor is required to make the construction site passable at the end of each work day. **If there is a problem, please call our 24-hour Control Center at (414) 286-3710.**

Parking will be restricted at times during construction. Follow all posted restrictions. Please read the enclosed parking information.

During construction there will be periods of inactivity while pressure testing and water quality sampling is conducted. These tests ensure compliance with Department of Natural Resources regulations. Contractors for water main replacements are awarded multiple projects and work on them simultaneously, so you might observe periods of inactivity. This is only temporary. The contractor will return to complete the project. This process allows multiple projects to proceed at one time to accomplish more work at the best pricing during the construction season.

Your water service will be interrupted a few times during construction as our contractor connects the new main to our water system and when the contractor connects your water service to the new main. We will deliver a notice to your property prior to these service interruptions.

During pavement replacement, access to your driveway may be blocked for a few days. We will notify you so you can make alternate parking arrangements with Night Parking Permission. (see page two)

WHO TO CONTACT WITH QUESTIONS

During construction, a Milwaukee Water Works employee will be on-site and available to answer your questions. You also may call our 24-hour Control Center at (414) 286-3710 or email Customer Service at watwebcs@milwaukee.gov.



Track the progress of the project in your street at milwaukee.gov/water/Water-Main-Projects.

Thank you for your patience while we work to improve the reliability of the water system.