



January 27, 2017

Ald. Russell W. Stamper, II
(414) 286-2659

MEDIA ADVISORY

911 Telecommunications Division to swear in 34 recruits on Monday

The Milwaukee Fire and Police Commission will administer the oath of office to 34 new Emergency Communication Operators (ECOs) on **Monday, January 30** as part of continuing efforts to address a staffing shortfall in that division.

“Having more people to answer 911 calls will lead to improved service and response times,” **Alderman Russell W. Stamper, II** said. “I’m excited to see that the FPC’s heavy recruitment push is working out, and I think the community will be pleased with the results when these new operators complete their training and begin answering calls.”

With heavy workloads and high stress levels, Alderman Stamper said that high turnover rates have been an issue for the 911 Telecommunications Division in the past. But the FPC has undertaken reorganization efforts to create opportunities for career advancement, a new management structure and more incentives for employee retention.

FPC staff tested 700 candidates who applied to be ECOs, and the final list of eligible candidates was approved in December. The 34 new ECOs who are sworn in on Monday will begin a training regimen that puts them on track to enter service by this summer.

What: ECO swearing-in

When: Monday, January 30, 9:30 a.m.

Where: Milwaukee Safety Academy, Room 182
6680 N. Teutonia Ave.

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