DEAR RESIDENT,

It’s my pleasure to provide you with this new, full-color, updated version of the Call for Action booklet. The booklet is arranged alphabetically by specific topics and problems, and it provides phone numbers and web addresses to help you reach the people who perform hundreds of services in city government.

The back pages also include county, state, and federal phone numbers, and additional numbers and web addresses of other frequently requested, non-government services and organizations.

The City of Milwaukee takes pride in its reputation of providing efficient, high quality, responsive, and cost-effective services to residents and businesses. The Call for Action booklet can quickly connect you to the services and information you need.

Call for Action is published by the Common Council. If you or someone you know would like copies, please call our office at 286-2221.

ESTIMADO RESIDENTE,

Es un placer proveer a usted esta nueva versión del librete Llame para Acción. El librete es arreglado alfabéticamente por temas y problemas específicos, y proporciona números de teléfono y direcciones de web para ayudarle a contactar a la gente que realizan cientos de servicios en el gobierno municipal.

Para ayuda en español, llame al 286-CITY.
Fifteen elected members comprise the Common Council in Milwaukee. Each Council member is elected to a 4-year term and represents a district of about 40,185 residents. A Council member serves both as legislator and district administrator. As legislator, the alderman or alderwoman helps to shape city policy. As administrator, he or she is responsible to citizens in the district for the services they receive. Together, the Council members control the finances of one of the largest corporations in the state. They determine the course of city services, statutes, development and thus, its future.

Police District 1 ................................... (414) 935-7213
Police District 2 ................................... (414) 935-7222
Police District 3 ................................... (414) 935-7233
Non-emergency Fire ............................. (414) 286-8999
Non-emergency Police ............................ (414) 933-4444

GENERAL CITY NUMBERS
Animal Control (stray dogs/cats) ............... (414) 649-8640
Animal Control (wildlife, squirrels, raccoons, etc.) .... (414) 431-6202
Anti-Graffiti Hotline ............................ (414) 286-8715
Central Library .................................. (414) 286-3000
Common Council – City Clerk ................. (414) 286-2221
Crime Prevention ............................... (414) 935-7701

Department of Public Works .................. (414) 286-CITY (2489)
(bulky waste, compost, hazardous waste, garbage/recycling, special event permits, sewer maintenance, yard waste, elderly/disabled assistance)

Department of Neighborhood Services .......... (414) 286-2268
(abandoned cars, debris, property inspections, property recording, landlord inspections, code violations, zoning, environmental and nuisance)

Domestic Violence ............................. (414) 286-2997
Elections ........................................ (414) 286-3491
Health Department ............................ (414) 286-3521
Licensing ........................................ (414) 286-2238
Mayor’s Office ................................. (414) 286-2200
Milwaukee Water Works ....................... (414) 286-2830
△ Emergencies ................................. (414) 286-3710
DID YOU KNOW? The City of Milwaukee is divided into 15 aldermanic districts. The boundaries are determined by population, with each Council member representing approximately 40,185 constituents (U.S. Census bureau estimate, 2006). The district boundaries are usually redefined every 10 years to coincide with the U.S. Census.
The Common Council decided to build a new city hall in 1889; before that, city government had been scattered around in rented rooms and some of the buildings had been destroyed by fire. Construction was authorized by a Common Council resolution in 1890 and on August 29, 1891, a resolution was passed calling for a City Hall design contest. The contest drew eleven applicants on a nation-wide basis with a wide variety of concepts and ideas. The plans of Henry C. Koch and Company were chosen. The building—which cost just over $1 million to construct—was completed in 1895.

The Flemish Renaissance inspired building required eight million bricks, weighs approximately 41,000 tons, has more than 47,000 sq. feet of mosaic and marble flooring, and features approximately 107,000 sq. feet of office and meeting space. The building was one of the first to feature an extensive open atrium, of 20 by 70 feet, rising eight stories in the building’s center. During the Great Depression, seven people jumped to their deaths, and an eighth died of a stroke after one of the jumpers just missed him. Afterwards, in 1935, protective wiring was placed around the center rails of the floors to prevent accidents and suicides and remained in place until Mayor John O. Norquist took office in 1988. The building measures 393 feet from the base of the bell tower to the top of the flagpole, making it Milwaukee’s sixth largest. The flagpole measures 40 feet in length.

The 22,500 pound bell—named “Solomon Juneau” after Milwaukee’s first mayor—was fabricated from melted copper and tin from old church and firehouse bells around the city, and was hoisted to the tower in 1896, first chiming on New Year’s Eve. City Hall’s 18-foot clock was believed to be the world’s third largest when it was fabricated.

In 2005, City Hall was designated a National Historic Landmark. Shortly thereafter, an extensive 3-year restoration of the exterior of the building began. External renovations included upgrading 1,900 windows, repairing sandstone, replacing hundreds of thousands of deteriorating bricks and replacing the copper roofing on the building’s two spires. Also, near identical replications of terra cotta sculptures on the building were created to replace those that had deteriorated. All restorations were completed in December of 2008 and a Restoration Celebration showcased the historic building with a series of events open to the public.
WHAT IS THE POPULATION OF MILWAUKEE?

2000 Census ........................................... 597,049
2006 Census Bureau Estimate ............................ 602,782
2007 Census Bureau Estimate ............................ 602,656
2008 Census Bureau Estimate ............................ 604,179
2009 Census Bureau Estimate ............................ 605,013
2010 Decennial Census Bureau Estimate ................. 594,833

Source: U.S. Census Bureau
U.S. Census Bureau website ......................... www.census.gov

WHAT IS MILWAUKEE’S GOVERNMENT STRUCTURE?
Council-Mayor, 15 Council Members, 4-year terms of office

HOW MANY REGISTERED VOTERS ARE THERE?
Registered voters as of November 2014 .................... 317,431

WHAT IS THE CITY OF MILWAUKEE’S BUDGET?
2014 city budget .................................. $1,447,560,814

WHEN DID MILWAUKEE BECOME A CITY?
The City Charter was adopted January 31, 1846

WHO WAS THE FIRST MAYOR?
Solomon Juneau

WHAT IS THE AREA OF THE CITY OF MILWAUKEE?
96.1 square miles

HOW MANY MILES OF STREETS ARE IN MILWAUKEE?
1,450.5 miles

WHAT IS MILWAUKEE’S ALTITUDE?
581.2 feet

HOW MANY MILES OF SHORELINE DOES MILWAUKEE HAVE?
10.2 miles of lakefront shoreline

DOES THE CITY OF MILWAUKEE HAVE A SISTER CITY?
Yes, the City of Milwaukee has five sister cities:

• Carora, Venezuela
• Galway, Ireland
• Morogoro, Tanzania
• uMhlathuze, South Africa
• Medan, Indonesia

Milwaukee’s Sister Cities website .................. www.milwaukee.gov/sistercities

DID YOU KNOW? Milwaukee has a population of 594,833, and an area covering nearly 96 square miles. It’s the 28th largest city in the country. The four-county metropolitan area (Milwaukee, Ozaukee, Washington and Waukesha counties) has a population of 1.6 million.
The City of Milwaukee celebrated the 20th anniversary of the Milwaukee RiverWalk in 2009. The RiverWalk has helped spur economic development by bringing a renewed focus on the river as a destination for residents, employees, and visitors alike, and by linking many of the city’s major entertainment and recreational sites, creative public art, retail stores and fine dining establishments.

**BMO HARRIS BRADLEY CENTER** 1001 N. 4th St. // (414) 227-0400
Home to professional sports teams: Milwaukee Bucks Basketball, Milwaukee Wave Indoor Soccer, Milwaukee Admirals Hockey.
www.bradleycenter.com

**CATHEDRAL SQUARE PARK** 520 E. Wells St. // (414) 271-1416
A popular meeting place and host for events like the Thursday night Jazz in the Park concerts, Bastille Days and the Saturday morning East Town Farm Market. The park also offers free Wi-Fi. www.easttown.com

**CENTRAL LIBRARY** 814 W. Wisconsin Ave. // (414) 286-TOUR
Designated a Milwaukee Landmark in 1969, the building remains one of Milwaukee’s most monumental public structures. Tours on Saturdays at 1:30 p.m. The new green roof is also open for touring by the public.
www.mpl.org

**HENRY MAIER FESTIVAL PARK** 200 N. Harbor Dr. // (414) 273-3378
Home to many of Milwaukee’s largest festivals, such as Summerfest and ethnic festivals that run every weekend during summer.
www.summerfest.com

**HISTORIC CITY HALL** 200 E. Wells St. // (414) 286-2221

**HISTORIC MILWAUKEE, INC.** 828 N. Broadway // (414) 277-7795
Offers summer Walking Tours of Milwaukee’s historic neighborhoods and Winter Tours of downtown Milwaukee using the Skywalk system.
www.historicmilwaukee.org
HISTORIC THIRD WARD

Just three blocks south of downtown Milwaukee, the Historic Third Ward, known as “Milwaukee’s Arts and Fashion District” offers the city’s most dynamic array of restaurants, spas, theaters, galleries and unique shopping. The neighborhood is also the home to the award-winning Third Ward Riverwalk and the Milwaukee Public Market. The Historic Third Ward (HTW) is listed on the National Register of Historic Places as Milwaukee’s oldest center of commerce and warehousing. The Historic Third Ward Association also hosts the popular Gallery Night and Day. www.historicthirdward.org

MILWAUKEE COUNTY HISTORICAL SOCIETY

910 N. Old World 3rd St. // (414) 273-8288
Architectural landmark building exhibiting rotating displays on Milwaukee County’s culture, architecture and significant events/people. Extensive research library. Guided tours by appointment. www.milwaukeecountyhistsoc.org

MILWAUKEE PUBLIC MARKET

400 N. Water St. // (414) 336-1111
Indoor market features fresh produce, artisan cheeses, baked goods, ethnic foods, candies, meat, seafood, wine and more. www.milwaukeepublicmarket.org

OLD WORLD 3RD ST.

Stroll the shops to sample some of Milwaukee’s finest foods.

PABST MANSION

2000 W. Wisconsin Ave. // (414) 931-0808
On the National Register of Historic Homes, the Captain Frederick Pabst Mansion is a jewel of a bygone era. Built in 1892, the home has 37 rooms, 12 baths and 14 fireplaces. Tours are available. www.pabstmansion.com

PERE MARQUETTE PARK // (414) 276-6696

Pere Marquette Park is situated along the Milwaukee River, on Third and Kilbourn, and features downtown’s fastest growing music festival every Wednesday during the summer. The 15th season will continue each Wednesday, between June and August in 2011. River Flicks is a free outdoor movie festival held in the park and is the only free, family-friendly outdoor movie venue in downtown Milwaukee. Movies are shown at dusk every Friday in August. The park also offers free Wi-Fi. www.westown.org

RIVERWALK

The Milwaukee RiverWalk spans nearly three miles along the Milwaukee River through the heart of the city’s downtown. The RiverWalk is divided into three distinct sections: the Beerline RiverWalk to the north, the Downtown RiverWalk in the center, and the Third Ward RiverWalk to the south. www.milwaukee.gov/riverwalk

TRIPOLI SHRINE CENTER

3000 W. Wisconsin Ave. // (414) 933-4700
One of a few examples of Indian Saracenic style of architecture in U.S. Based on the Taj Mahal in India. www.tripolishrine.com
MUSEUMS

BETTY BRINN CHILDREN’S MUSEUM
929 E. Wisconsin Ave. // (414) 390-KIDS
Encourages visitors to play with their exhibits. Young minds will enjoy learning about the world around them at My Body Works, A Trading Place, Betty’s Busy Backyard, and Sound All Around.
www.bbcmkids.org

CHARLES ALLIS ART MUSEUM
1801 N. Prospect Ave. // (414) 278-8295
Historic landmark that holds the Charles and Sarah Allis collection featuring 19th Century French and American Paintings. The collection spans 2,000 years and includes original and antique furnishings.
www.charlesallis.org

DISCOVERY WORLD
500 N. Harbor Dr. // (414) 765-9966
www.discoveryworld.org

GROHMANN MUSEUM
1000 N. Broadway St. // (414) 277-2300
The Eckhart G. Grohmann Collection “Man at Work” at the Milwaukee School of Engineering is the world’s most comprehensive collection of its kind, with more than 700 European and American paintings and sculptures that depict various forms of work.
www.msoe.edu/manatwork

HAGGERTY MUSEUM OF ART
530 N. 13th St. // (414) 288-1669
Located on Milwaukee’s Marquette University campus, its permanent collection of art includes works by artists such as Salvador Dali, Francois Guillaume Menageot and Jan Saenredam.
www.marquette.edu/haggerty

HARLEY-DAVIDSON MUSEUM
400 W. Canal St. // 1-877-HD MUSEUM
Celebrate the freedom and independence of the open road. Exhibits include the original Serial One, a virtual ride experience and an homage to the days of board track racing. www.h-dmuseum.com

MUSEUMS + THEATERS

Discovery World is a 120,000-square foot facility that includes interactive science, technology and freshwater exhibits, learning labs, theaters, television and audio studios, and fresh and saltwater aquariums. It is dedicated to helping people positively impact their communities by developing a better understanding of technology and the environment while fostering both innovation and creativity. Discovery World is also home to the S/V Denis Sullivan, a 137-foot replica of a 19th century Great Lakes schooner and a floating classroom for water education and conservation programs.
MILWAUKEE ART MUSEUM  700 N. Art Museum Dr. // (414) 224-3200
The breathtaking Brise Soleil soars against the backdrop of Lake Michigan. Explore an exhibit in the stunning Quadracci Pavilion, designed by world-renowned architect Santiago Calatrava. www.mam.org

MILWAUKEE PUBLIC MUSEUM  800 W. Wells St. // (414) 278-2702
Stroll down memory lane at the Milwaukee Public Museum’s historic exhibit, the Streets of Old Milwaukee. www.mpm.edu

WAR MEMORIAL CENTER  750 N. Lincoln Memorial Dr. // (414) 273-5533
This unique building designed by renowned Finnish architect Eero Saarinen stands as a memorial to those who served in the U.S. Armed Services. An incredible collection of original, fully-restored American, British and French WWI and WWII posters are on display. www.warmemorialcenter.org

THEATERS

BROADWAY THEATRE CENTER  158 N. Broadway St. // (414) 291-7800
Home to the Skylight Opera Theatre and the Milwaukee Chamber Theatre. The Skylight’s brand of music theatre includes Broadway musicals, opera, operetta and musical revues. www.skylightopera.com

IN TANDEM THEATRE  628 N. 10th St. // (414) 271-1371
Critically acclaimed live theatre that enlightens, inspires, provokes and entertains a diverse audience in an intimate atmosphere. www.intandemtheatre.org

MARCUS CENTER FOR THE PERFORMING ARTS  929 N. Water St. // (414) 273-7206
The center hosts the Milwaukee Symphony Orchestra, Florentine Opera Company, Milwaukee Ballet and First Stage Children's Theater. www.marcuscenter.org

MILWAUKEE REPERTORY THEATER  108 E. Wells St. // (414) 224-9490
Nationally known as one of the best regional theaters in the U.S., hosts comedies, classics, contemporary drama and cabaret. www.milwaukeerep.com

MILWAUKEE THEATRE  500 W. Kilbourn Ave. // (414) 908-6001
The 4,100-seat Milwaukee Theatre features an elegant, domed rotunda lobby and brings many new Broadway shows to the city. www.milwaukeetheatre.com

NORTHERN LIGHTS THEATER  1721 W. Canal St. // (414) 847-7922
The stunning two-tiered layout—with booth and table seating on the first level and traditional theater seating above—means getting up close and personal with Vegas-caliber entertainment. www.paysbig.com/entertainment

PABST THEATER  144 E. Wells St. // (414) 286-3663
A lavishly-appointed, lovingly-restored Milwaukee landmark featuring world-class theater, dance and music. www.pabsttheater.org

RIVERSIDE THEATER  116 W. Wisconsin Ave. // (414) 286-3663
The 2,500-seat theater offers space for concerts, Broadway shows, dance, meetings and special events. www.riversidetheater.org
Milwaukee is conveniently located near the intersection of Interstates 94 and 43. The Milwaukee County Transit System provides courteous and prompt public transportation throughout the city. Milwaukee also has several taxi and limousine services available and is a regular stop for Amtrak and Greyhound.

**AMTRAK** The Hiawatha service operates seven round trips daily between Chicago and Milwaukee. The Empire Builder travels daily between Chicago, Milwaukee and the Pacific Northwest along portions of the Lewis and Clark trail. [www.amtrak.com](http://www.amtrak.com)

**GENERAL MITCHELL INTERNATIONAL AIRPORT** The airport offers roughly 500 daily departures and arrivals. Approximately 50 cities are served non-stop from Mitchell International, Wisconsin’s largest airport. [www.mitchellairport.com](http://www.mitchellairport.com)

**LAKE EXPRESS HIGH SPEED FERRY** 866-914-1010 The Lake Express transports cars and passengers in just 2.5 hours between Milwaukee and Muskegon, Michigan from April to Oct. [www.lake-express.com](http://www.lake-express.com)

**BADGER BUS** (414) 276-7490 // [www.badgerbus.com](http://www.badgerbus.com)

**COACH USA** (877) 324-7767 // [www.coachusa.com](http://www.coachusa.com)

**GREYHOUND BUS** (414) 272-2156 // [www.greyhound.com](http://www.greyhound.com)

**MILWAUKEE COUNTY TRANSIT SYSTEM** (414) 344-6711 // [www.ridemcts.org](http://www.ridemcts.org)

**MILWAUKEE TROLLEY LOOP** (414) 562-RIDE // [www.milwaukeedowntown.com](http://www.milwaukeedowntown.com)

**PARKING INFORMATION** [www.parkmilwaukee.com](http://www.parkmilwaukee.com)
WINTER PARKING REGULATIONS
The city’s strictly enforced winter parking regulations are in effect from December 1 to March 1.

The most important thing motorists can do to avoid problems is to carefully read the parking signs on their block. It is the responsibility of anyone parking a vehicle to read and understand posted city parking regulations. If you need parking information, please call the city’s parking enforcement desk at 286-8350, or go to www.milwaukee.gov/parkingregulations for details.

The single biggest problem during major snowstorms is parked and abandoned cars. The plows try to get as close to the curb as they can but those “snowbirds” get in the way and prevent them from completing the job. The city asks that you move your vehicles so plows can clear the streets curb to curb.

SIGN UP FOR SNOW EMERGENCY ALERTS
The City of Milwaukee offers a text message system to residents and businesses looking to be informed when the city declares a snow emergency or when the 4-inch rule is in effect. It’s called the Snow Mobile – Winter Text Alert.

The message will state the date and time the emergency is in effect and also when it is lifted. The primary purpose of declaring a snow emergency is to make sure the streets are cleared to keep the city open for business.

Sign up for alerts on the city’s website at www.city.milwaukee.gov and click on “Get Notices by Text Message” in the left hand column of the web page.

SHOVEL YOUR SIDEWALK—IT’S THE LAW
Remember that residential and commercial property owners and occupants are required to clear sidewalks abutting their property of snow or ice within 24 hours after a storm. If violations are reported, a 24-hour notice is issued. If the sidewalks still are not cleared, a sanitation crew will clear a path and put the charge on the property tax bill.

Note: the city does not plow alleys.

If you have older or disabled neighbors who need help with shoveling snow, please help them when you can.

Make our city safer by shoveling out the fire hydrants near your home. “Adopting” a fire hydrant will ensure maximum visibility for firefighters in the event of an emergency. To report an unshoveled sidewalk, please call 286-2489.
This directory alphabetically lists various city services, specific problems, and the main phone numbers of city departments. Also listed are frequently called County, State, and Federal offices, hotline numbers and other important numbers. All area codes are (414) unless otherwise indicated.

**A**

Administration, Dept. of ................................. 286-3850
Address Assignment, (house numbers) .............. 286-8211
AIDS testing .............................................. 286-8840
Alarm system license ................................. 286-2238
Alcohol beverage license ............................... 286-2238
Aldermen/Alderwomen:
  Day number ....................................... 286-2221
  Night number ...................................... 286-2150
Americans with disabilities (ADA) building requirements .......................... 286-8211
Animals:
  Animals at large, stray animals ...................... 649-8640
  Animal bites and rabies control .................... 286-5771
  Animals, additional information .................... 286-2268
  Animal noise ....................................... 286-2268
  Dead animal pick-up ................................ 286-2489
  Milwaukee Area Domestic Animal Control Commission ................................ 649-8640
  Pet licenses (MADACC) .............................. 649-8640
Anti-Graffiti Hotline ...................................... 286-8715
  Graffiti vandals in action ............................ 911
Arts Board ............................................... 286-5796
Asbestos abatement permit ............................. 286-3280
Asbestos hazard control .................................. 286-8674
Assessed valuation information ....................... 286-3651
Assessor’s Office ....................................... 286-3651
Auctions, city surplus .................................. 286-3501
Automobiles: Abandoned on private property ...... 286-2268
  Abandoned on street ................................ 286-8350

**B**

Backwater in basement .................................. 286-3427
Banners (to hang from street lights) ..................... 286-3329
Bartender license ........................................ 286-2238
Battered women or children ............................. 286-2997
Basement, flooding ..................................... 286-3427
Bed and breakfast licensing ............................ 286-3674
Bees/hornets ............................................. 286-2489
Bicycle license .......................................... 286-2238
Birth and death certificates ............................. 286-3516
Block party permits .................................... 286-3329
Board of Zoning Appeals ............................... 286-2501
Boarded up buildings – commercial .................... 286-3874
Boarded up buildings – residential ........................................... 286-2268
Boilers ............................................................................ 286-2514
Bridges .............................................................................. 286-3982
Budget & Management, Div. of ............................................... 286-3741
Building Code:
Appeals ............................................................................. 286-2503
Copies ................................................................................. 286-3441
Questions ........................................................................ 286-8211
Violations ........................................................................ 286-2268
Building inspection ................................................................. 286-2268
Building permits .................................................................... 286-8211
Building plan examination .................................................. 286-8211
Business improvement districts ........................................ 286-2037
Bushes, overgrown in alley or sidewalk .................................. 286-2489

Cable TV complaints:
AT&T customers .................................................................. 1-800-288-2000
Time Warner customers ....................................................... .271-9283
Catch basins, clogged .......................................................... 286-3427
Certificate of code compliance ............................................ 286-3838
Charter schools ..................................................................... 286-3508
Citations, how to pay .......................................................... 344-0840
City Attorney ....................................................................... 286-2601
City Channel 25 .................................................................. 286-5918
City Clerk ............................................................................. 286-2221
City Comptroller .................................................................. 286-3321
City Development, Dept. of ................................................ 286-5900
City Hall night number ....................................................... 286-2150
City Hall Tours ..................................................................... 286-3285
City Plan Commission .......................................................... 286-5714
City Treasurer ..................................................................... 286-2240
Claims, instructions for filing ............................................. 286-2221
Code Compliance Program .................................................. 286-3838
Common Council – City Clerk ............................................. 286-2221
Community Development Grants Administration ................ 286-3647
Community housing developments ..................................... 286-5678
Computer training at libraries ............................................ 286-3011
Construction code violations ............................................. 286-2513
Consumer protection (food & measures) ............................. 286-3674
Contagious disease reporting (other than STDs) ................... 286-3624
Conventions, Frontier Airlines Center (formerly Midwest) ....908-6001
Crime Prevention .................................................................. 935-7507
Crossing Guards ................................................................... 935-7990

Deaf or hearing impaired (TDD keyboard – City Hall) ............ 286-2025
Death Certificates ................................................................... 286-3516
Defensive driving classes .................................................. 935-7990
Dept. of City Development .................................................. 286-5900
Administration services ...................................................... 286-5890
Arts Board ............................................................................. 286-5796
Building permits .................................................................... 286-8211
Building plan examination .................................................. 286-8211
Business assistance .................................................. 269-1440
Business improvement districts ................................. 286-2037
City planning ............................................................ 286-5714
Development center .................................................. 286-8211
Economic development ........................................... 269-1440
Heating & ventilation plan exam ................................. 286-8211
Milwaukee Economic Development Corp. ..................... 286-5812
Neighborhood Improvement Development Corp. .......... 286-5608
Permits, public way occupancy .................................. 286-8211
Plumbing plan examination ....................................... 286-3116
Public housing .......................................................... 286-5678
Redevelopment Authority ......................................... 286-5730
Sign permits ............................................................. 286-8210
Zoning information .................................................... 286-8211
Dept. of Employee Relations ..................................... 286-3751
Development Center ............................................... 286-8211
Direct seller license .................................................. 286-2238
Domestic violence & sexual assault ............................ 286-2997
Driveway permits ..................................................... 286-8211
Drug house, how to report ......................................... 643-1968
Dumping or littering ................................................... 286-2268

Elderly housing (public) ............................................. 286-5678
Election Commission ................................................ 286-3491
Electrical code violations ......................................... 286-2532
Electrical lines down (WE Energies) ......................... 1-800-662-4797
Electrical permit ....................................................... 286-8211
Elevator inspection .................................................... 286-2532
Emergency shelter hotline ....................................... 302-6633
Emerging Business Enterprise program ....................... 286-5553
Employee Relations, Dept. of: ................................. 286-3751
Job Hotline ............................................................. 286-5555
TDD (Jobs list) ......................................................... 286-2960
Engineers (see Infrastructure Services) ......................... 286-3701
Environmental Health Services ................................. 286-8674
Environmental Sustainability, Office of ..................... 286-3351
Equal Rights Commission .......................................... 286-3751
Erosion control ......................................................... 286-8211
Ethics Board ............................................................ 286-8641

Family housing (low income, public) ........................... 286-5678
Farmers markets ....................................................... 286-3674
Fence permits .......................................................... 286-8211
Fire damage reports:
  Condemned buildings ........................................... 286-2500
  Non-condemned buildings .................................... 286-2513
Fire Department, 711 W. Wells St. ............................... 286-8948
  Emergency calls only ............................................. 911
Fire & Police Commission ......................................... 286-5000
Fire hazards .............................................................. 286-2268
Floods, clean up procedures ..................................... 286-2489
Flooding, basements or streets ................................ 286-2489
Food complaints on:
- Incorrect scales or other measuring devices: 286-3674
- Spoiled or unsanitary food; food establishments: 286-3674

Food safety:
- Business: 286-3674
- Consumers: 286-3674
- Foreclosure, maintenance of abandoned property: 286-3996
- Forestry, Div. of: 286-2489
- Fraud Hotline (report fraud, waste or abuse of city resources): 286-3440
- Frontier Airlines Center: 908-6000
- Event times, admissions, driving directions: 908-6001

Frozen water pipes, problems with city-owned water pipes:
- 7:30 a.m. – 5:00 p.m.: 286-2830
- Emergency: 286-3710

G
- Garbage:
  - Cart replacement: 286-2489
  - Missed collection: 286-2489
- Nuisance:
  - Commercial properties: 286-2268
  - Residential properties: 286-2268
  - Recycling information: 286-3500
  - Special pickups of bulky items: 286-2489
- Gasoline pumps, testing: 286-3674
- Graffiti Hotline: 286-8715
- Graffiti vandals in action: 911
- Grass uncut or weeds: 286-2489
- Gutters and downspouts, residential complaints: 286-2268

H
- Hazardous and Toxic Materials:
  - Contamination, spills: 286-3674
  - Household Hazardous Waste Collection program: 225-2066
  - Lead poisoning: 225-LEAD
- Health Centers:
  - Keenan Health Center 3200 N. 36th St.: 286-3631
  - Northwest Health Center 7630 W. Mill Rd.: 286-8830
  - South Side Health Center 1640 S. 24th St.: 286-8620
- Health Department:
  - Administration: 286-3521
  - AIDS Testing: 286-8840
  - Birth & death certificates (vital statistics): 286-3516
  - Communicable disease surveillance network: 286-3606
  - Environmental Health Services: 286-3674
  - Food complaints and weights measures: 286-3674
  - Food vendors – temporary events: 286-3674
  - Hazardous materials (spills / investigations): 286-3521
  - Health screening (adults & children): 286-3521
  - Healthy Start: 286-8830
  - Immunizations: 286-8034
  - Immunization records: 286-3521
  - Indoor air quality: 286-3606
  - Industrial hygiene: 286-3521
Laboratories ........................................... 286-3526
Lead poisoning program ................................ 286-5987
Nutrition ..................................................... 286-3521
PEAP (teen pregnancy service) ......................... 286-8830
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   Ron Johnson ....................................................... 1-202-224-7282
   Tammy Baldwin .................................................. 297-4451
   Social Security information ................................... 1-800-772-1213
   Veteran’s Affairs Regional Office:
      Benefits, information & assistance .......................... 1-800-827-1000
   V.A. Medical Center ............................................. 384-2000

HOTLINE NUMBERS
Audit Hotline (report fraud, waste or abuse in city government) . 286-3440
Childhood Lead Poisoning Program ................................ 225-LEAD
Child Protection Services (24 hr.) ................................ 220-SAFE
Diggers Hotline ...................................................... 259-1181
Emergency Crisis Hotline (24 hr.) ................................ 257-7222
Emergency Crisis TTY-TDD Hotline for hearing impaired (24 hr.) . 257-6300
Emergency Shelter Hotline ........................................ 302-6633
Graffiti Hotline .................................................... 286-8715
Help Information Line (crisis intervention, food, shelter) ....... 211
Legislative Hotline – State Capitol, Madison ..................... 1-800-362-9472
Pollution Prevention Hotline ....................................... 286-8162
Turn in Parents for Child Support ................................ 278-5222
Voting Hotline ...................................................... 286-VOTE

OTHER IMPORTANT NUMBERS
Better Business Bureau ............................................ 847-6000
Burn Center (Columbia St. Mary’s Hospital) ...................... 272-2876
Community Advocates (housing and health services) .......... 449-4777
Fair Housing Council ............................................... 278-1240
Future Milwaukee ................................................... 288-3153
Legal Aid Society .................................................... 727-5300
Legal Action of Wisconsin .......................................... 278-7722
Marcus Center Box Office .......................................... 273-7206
Medicare / Social Security ......................................... 1-800-772-1213
Metropolitan Milwaukee Association of Commerce ............. 287-4100
Metropolitan Milwaukee Fair Housing Council ................. 278-1240
Milwaukee Area Domestic Animal Control Commission (MADACC) . 649-8640
Milwaukee Metropolitan Sewerage District ....................... 272-5100
Milwaukee Public Museum ............................. 278-2700
Milwaukee Public Schools ............................. 475-8393
Neighborhood Housing Services ...................... 286-3868
Poison Information Center Children’s Hospital (24 hr.).. 1-800-815-8855
Pregnancy Help center ................................. 645-4050
SER – Jobs For Progress National, Inc. .................. 649-2640
Sensitive Crime Unit of District Attorney’s Office .... 278-5019
Sensitive Crime Victim Services ........................ 278-4617
Sensitive Crime Division of Milwaukee Police (Reporting) . . . 935-7403
Sexual Assault ............................................ 911
S. 16th St. Community Health Center .................... 672-1353
Social Development Commission ....................... 906-2700
South Community Organization ........................ 643-6577
Southside Organizing Committee ........................ 672-8090
Tool Loan Centers ...................................... 449-0705
United Community Center .............................. 384-3100
UMOS (United Migrant Opportunity Services) ......... 389-6000
Visit Milwaukee ......................................... 273-7222
Walker’s Point Youth & Family Center, Inc ............. 647-8200
WE Energies, customer service .......................... 1-800-242-9137
   Electrical outages, emergencies .................. 1-800-662-4PWR (4797)
   Gas leak, emergencies ......................... 1-800-261-LEAK (5325)
### CITY INFRASTRUCTURE

#### CLASSIFICATION OF STRUCTURES/BUILDINGS:

<table>
<thead>
<tr>
<th>TYPE</th>
<th>CLASS</th>
<th>ABBV.</th>
<th>COUNT</th>
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<td>Residential</td>
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<td>Manufacturing</td>
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<td>EX</td>
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</tbody>
</table>

*Information provided by the Office of the Treasurer

**Total**: 162,161

#### CITY PARKING STRUCTURES: 5
- 4,883 spaces
- Generate annual revenues of more than $5.6 million

#### SURFACE PARKING LOTS: 45

#### BRIDGES: 176 CITY OWNED AND MAINTAINED
- Fixed: 133
- Over rivers: 93
- Over rail roads: 33
- Over streets: 7
- Viaduct: 12
- Pedestrian: 10
- Movable: 21 (bascule: 13, vertical lift: 8)

#### SIGNALIZED INTERSECTIONS: 742
- 706 intersections have been fully converted to energy saving LED lights

#### TOTAL EXISTING TRAFFIC SIGNS (JANUARY 2010): 105,539
- 21,929 street name signs
- 16,037 stop and related signs

#### MILES OF LIGHTED STREETS: 1,300
- 67,229 streetlights
- 8,931 alley lights
- 569 specialty lights

#### MILES OF UNDERGROUND CONDUIT: 560
- 7,500 manholes

#### CITY SEwers
- Concrete: 499 miles
- Non-reinforced concrete: 1,235 miles
- Clay: 311 miles
- PVC: 178 miles
- Other: 155 miles
- Brick: 68 miles
- Miles of city sewers over 90 years old: 198 miles

#### WATER WORKS INFRASTRUCTURE*
- 2,000 miles of water main
- 50,000 valves
- 2 water treatment plants
- 6 storage tanks
- 20,000 hydrants
- 162,000 water meters
- 11 pumping stations
- Population served: 860,000
*Communities: Milwaukee, Greenfield, Hales Corners, St. Francis

#### TOTAL NUMBER OF CITY BUILDINGS/FACILITIES: 346
- Average age: 56 years
- Current replacement value: $1.25 billion

#### MILES OF CITY OWNED/MAINTAINED FIBER OPTIC CABLE: 250
- Miles of copper cable: 650

#### DPW RECREATIONAL FACILITIES
(Data from the Department of Public Works)
- 19 tot lots
- 23 play lots
- 26 play fields
- 10 playgrounds
- 6 play areas
- 11 green spaces

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MILWAUKEE GOVERNMENTAL INFORMATION DIRECTORY 27