



June 11, 2014

Ald. Terry L. Witkowski
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Committee, police department to discuss 9-1-1 automated messages

Representatives from the Milwaukee Police Department will address questions about how emergency calls are handled **tomorrow** (June 12) during the meeting of the Common Council's Public Safety Committee.

Alderman Terry L. Witkowski, chair of the Public Safety Committee, said a number of concerned citizens have reached out to him saying they received automated messages when calling 9-1-1, rather than reaching police dispatchers.

"It's very concerning to me that people are receiving a recorded message when they call 9-1-1," Alderman Witkowski said. "Whether the problem is short staffing or something else, I want to find out why this is occurring."

The topic will be before the committee as a communication file when the committee meets at **9:00 a.m. on Thursday, June 12 in room 301-B of City Hall, 200 E. Wells St.**

The meeting will be televised live on the City Channel (Channel 25 on Time Warner Cable in the City of Milwaukee), and on U-Verse Channel 99. Online viewing is available at milwaukee.gov/CityChannel.