March 24, 2014                                                                        City Clerk Jim Owczarski
(414) 286-2221

City Clerk’s office accepting public comment on taxi policy items

Members of the public can offer their input on proposed regulations that will apply to new cab operators, operators who renew their taxicab permits and certified taxicab affiliations in the City of Milwaukee.

Under legislation adopted in November, the Milwaukee Common Council enacted sweeping changes aimed at improving the quantity and quality of taxicab service in the city. Included in those changes are requirements for cab drivers to offer passengers the ability to pay their fare with a backseat credit or debit card swipe machine, and mandatory membership in an affiliation that handles dispatch duties, reporting ridership figures and statistics to the city on a quarterly basis.

Members of the public can review the quarterly dispatch records report requirements and the non-cash payment acceptance policy online, or paper copies are available in the License Division of the City Clerk’s Office. The former sets due dates and standards for dispatch reports, while the latter includes requirements for the posting of a list of cab passenger rights and bars cab operators from collecting a credit card surcharge or requiring passengers to pay a minimum fare.

Input and comments should be submitted in writing to the License Division of the City Clerk’s Office, Attn: Manager, 200 E. Wells St. Room 105, Milwaukee, WI 53202, or by emailing license@milwaukee.gov.