

Water Use and Service Charges

Rates were determined by the Public Service Commission of Wisconsin (PSC), Docket 3720-WQ-107, effective Sept. 1, 2019.

Rate increases are intended to keep up with the rising cost of operating a utility to ensure its financial stability and provide a fair value for customers.

The Milwaukee Water Works provides drinking water service and billing for Milwaukee, Greenfield, Hales Corners, St. Francis, and West Milwaukee. Water charges for these “retail service” communities are shown below.

We sell water service at a “wholesale” rate to the municipal water utilities in Brown Deer, Butler, Greendale, Menomonee Falls, Mequon, New Berlin, Shorewood, Thiensville, Wauwatosa, West Allis, and the Milwaukee County Grounds. Those utilities provide billing to their customers. Please contact municipal offices in these communities for their water charges.

Water Service Charge This is a fixed charge based on the size of the meter. The charge pays for installation, repair, maintenance, and reading of water meters; billing and customer service. The Public Fire Protection Charge covers the maintenance of hydrants and installing water mains to handle fire flow demands. Residential and some smaller commercial customers are billed quarterly. Meters in the size range of 1” to 12” are typically used in commercial and industrial applications.

City of Milwaukee -- Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8” or 3/4” single family home or duplex	\$18.52	\$9.53	\$28.05
1”	\$30.47	\$23.80	\$54.27
1-1/4”	\$30.47	\$23.80	\$54.27
1-1/2”	\$52.42	\$47.63	\$100.05
2”	\$80.40	\$76.19	\$156.59
3”	\$132.07	\$142.87	\$274.94
4”	\$201.50	\$238.12	\$439.62
6”	\$359.74	\$476.23	\$835.97
8”	\$547.57	\$761.98	\$1,309.55
10”	\$764.63	\$1,142.96	\$1,937.59
12”	\$1,041.69	\$1,523.95	\$2,565.64

City of Milwaukee -- Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8” or 3/4”	\$6.17	\$3.18	\$9.35
1”	\$10.16	\$7.93	\$18.09
1-1/4”	\$10.16	\$7.93	\$18.09
1-1/2”	\$17.47	\$15.88	\$33.35
2”	\$26.80	\$25.40	\$52.20
3”	\$44.02	\$47.62	\$91.64
4”	\$67.17	\$79.37	\$146.54
6”	\$119.91	\$158.74	\$278.65
8”	\$182.52	\$253.99	\$436.51
10”	\$264.88	\$380.99	\$645.87
12”	\$347.23	\$507.98	\$855.21

Greenfield, Hales Corners, St. Francis – Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$23.15	\$11.92	\$35.07
1"	\$38.09	\$29.77	\$67.86
1-1/4"	\$38.09	\$29.77	\$67.86
1-1/2"	\$65.52	\$59.52	\$125.04
2"	\$100.51	\$95.23	\$195.74
3"	\$165.09	\$178.59	\$343.68
4"	\$251.88	\$297.65	\$549.53
6"	\$449.68	\$595.29	\$1,044.97
8"	\$684.48	\$952.47	\$1,636.95
10"	\$993.29	\$1,428.69	\$2,421.98
12"	\$1,302.11	\$1,904.94	\$3,207.05

Greenfield, Hales Corners, St. Francis – Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4"	\$7.71	\$3.97	\$11.68
1"	\$12.70	\$9.92	\$22.62
1-1/4"	\$12.70	\$9.92	\$22.62
1-1/2"	\$21.84	\$19.84	\$41.68
2"	\$33.50	\$31.74	\$65.24
3"	\$55.03	\$59.53	\$114.56
4"	\$83.96	\$99.22	\$183.18
6"	\$149.89	\$198.43	\$348.32
8"	\$228.15	\$317.49	\$545.64
10"	\$331.10	\$476.23	\$807.33
12"	\$434.04	\$634.98	\$1,069.02

West Milwaukee – Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$23.15	\$9.20	\$32.35
1"	\$38.09	\$22.99	\$61.08
1-1/4"	\$38.09	\$22.99	\$61.08
1-1/2"	\$65.52	\$45.98	\$111.50
2"	\$100.51	\$73.57	\$174.08
3"	\$165.09	\$137.96	\$303.05
4"	\$251.88	\$229.93	\$481.81
6"	\$449.68	\$459.86	\$909.54
8"	\$684.48	\$735.78	\$1,420.26
10"	\$993.29	\$1,103.67	\$2,096.96
12"	\$1,302.11	\$1,471.56	\$2,773.67

West Milwaukee – Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$7.71	\$3.07	\$10.78
1"	\$12.70	\$7.66	\$20.36
1-1/4"	\$12.70	\$7.66	\$20.36
1-1/2"	\$21.84	\$15.33	\$37.17
2"	\$33.50	\$24.52	\$58.02
3"	\$55.03	\$45.99	\$101.02
4"	\$83.96	\$76.64	\$160.60
6"	\$149.89	\$153.29	\$303.18
8"	\$228.15	\$245.26	\$473.41
10"	\$331.10	\$367.89	\$698.99
12"	\$434.04	\$490.52	\$924.56

Water Usage Charge This charge is based on the amount (volume) of water used. It pays for operation and improvement of water purification and pumping facilities.

Our meters measure in units called Ccf, 100 cubic feet. One Ccf equals 748 gallons. In Milwaukee, the average, per-person water use is 5 Ccf per quarter. Check to see if your water use is high. Multiply 5 times the number of people in your household. This is the Milwaukee average water use for one quarter. If the number of Ccf on your bill is much higher, you may have water leaks.

We offer large commercial customers a declining block rate in which the charge per volume of water decreases as water use increases. This is appropriate where there is ample water supply and treatment capacity. Water taken and used from Lake Michigan is returned to the lake.

City of Milwaukee Residential -- Quarterly Billing

Water Usage in Ccf	Milwaukee residential
All Water Used	\$2.14

City of Milwaukee Non-Residential -- Quarterly Billing

Water Usage in Ccf	Milwaukee non-residential
First 100	\$2.17
Next 4,900	\$2.17
Next 15,000	\$1.40
Over 20,000	\$1.26

City of Milwaukee Non-Residential -- Monthly Billing

Water Usage in Ccf	Milwaukee Non-residential
First 34	\$2.17
Next 1,633	\$2.17
Next 5,000	\$1.40
Over 6,667	\$1.26

Greenfield, Hales Corners, St. Francis -- Quarterly Billing

Water Usage in Ccf	Residential
All Water Used	\$2.68

Water Usage in Ccf	Non-residential
First 100	\$2.72
Next 4,900	\$2.72
Next 15,000	\$1.75
Over 20,000	\$1.57

Greenfield, Hales Corners, St. Francis Non-residential -- Monthly Billing

Water Usage in Ccf	Non-residential
First 34	\$2.72
Next 1,633	\$2.72
Next 5,000	\$1.75
Over 6,667	\$1.57

West Milwaukee -- Quarterly Billing

Water Usage in Ccf	All Customers
First 100	\$1.23
Next 4,900	\$1.19
Next 15,000	\$1.08
Over 20,000	\$1.02

West Milwaukee -- Monthly Billing

Water Usage in Ccf	Non-residential
First 34	\$1.23
Next 1,633	\$1.19
Next 5,000	\$1.08
Over 6,667	\$1.02