

# Milwaukee Water Works

Safe, Abundant Drinking Water.

## Resources for Teachers

Only tap water delivers public health protection, water for fire suppression, and support for the economy and the high quality of life we enjoy.

- Find a video at [Milwaukee.gov/water](http://Milwaukee.gov/water) and [youtube.com/watch?v=j0Z3J3sQ\\_bl](https://www.youtube.com/watch?v=j0Z3J3sQ_bl)
- Explore our website for lesson ideas -- [Milwaukee.gov/water](http://Milwaukee.gov/water)
- Download a Children's Activity book for grades 1-6.
- Offer a week of water activities with "Know Your H2O" and use the Middle School Classroom Discussion Guide at [intotheoutdoors.org/topics/know-your-h2o/](http://intotheoutdoors.org/topics/know-your-h2o/). Produced by the Wisconsin Section of the American Water Works Association with the Into the Outdoors Education Network.



- Learn about lead poisoning prevention and watch a video at [LeadSafeMKE.com](http://LeadSafeMKE.com) and [Espanol.LeadSafeMKE.com](http://Espanol.LeadSafeMKE.com)



**Use Water Wisely** -- Water leaks waste tremendous amounts of water and can add up to cost a lot of money. We encourage our customers to Use Water Wisely by finding and fixing leaks. Find meter reading and leak-search worksheets, and our Use Water Wisely **brochure on the website in the Use Water Wisely section.**

- Learn what it takes to provide water to your home and school  
At [Milwaukee.gov/Water](http://Milwaukee.gov/Water), check out Quick Links at the right and choose **Water, What You Pay For**
- Take a virtual tour up the staircase of the historic North Point Tower  
At [Milwaukee.gov/water](http://Milwaukee.gov/water), click on N in the A-Z index. For a history of the utility, click on A Milwaukee Icon.
- Your water utility is 146 years old!  
The Milwaukee Water Works was established April 18, 1871. Read about our history in "A Century of Milwaukee Water" by Elmer W. Becker, Former Superintendent (1964-1972). Scroll to the bottom of [About MWW](#).
- Where does the water go after it goes down the drain?  
Visit the [Milwaukee Metropolitan Sewerage District](http://Milwaukee Metropolitan Sewerage District) at [mmsd.com](http://mmsd.com) and learn to properly dispose of unused medicines and waste chemicals to prevent Lake Michigan pollution.



- Find videos and student activities at [DrinkTap.org](http://DrinkTap.org)
- Explore careers in the world of water at [Workforwater.org](http://Workforwater.org)

Find a downloadable brochure and videos for classroom use.



### About the Milwaukee Water Works

The Milwaukee Water Works is nationally recognized for its extensive water quality monitoring program that goes above and beyond basic requirements. Our water meets all U.S. Environmental Protection Agency (EPA) and Wisconsin Department of Natural Resources (DNR) standards. MWW was recognized with awards in 2016 for its excellent work by such organizations as the Water Research Foundation (WRF) and the American Water Works Association (AWWA) – Wisconsin Section.

### Regional Drinking Water Provider

The Milwaukee Water Works is owned by the City of Milwaukee. Policy is set by the Mayor and Common Council. The utility is regulated by the EPA and the DNR for facilities, operations, and water quality; and the Public Service Commission of Wisconsin (PSC), for rates and accounting.

We serve Milwaukee and 15 suburbs in Milwaukee, Ozaukee, and Waukesha Counties: Brown Deer, Butler, Franklin, Greendale, Greenfield, Hales Corners, St. Francis, Shorewood, Wauwatosa, West Allis and West Milwaukee. We also provide water to the Milwaukee County Grounds. Portions of Menomonee Falls, Mequon, New Berlin and Thiensville also receive Milwaukee water service.

### Top 10 Reasons to Fill Up With Milwaukee Tap Water

- Freshly treated and delivered 24/7 to home, school, and work
- A great value: two gallons cost only one cent - one gallon costs one-half cent.
- Undergoes more testing than professional athletes
- It's good for your body.
- Drinking Milwaukee water is refreshing. It's already pure -- refill your bottle at the tap.
- Five out of five dentists recommend fluoride for their patients who drink water.
- Feels comforting in a hot bath or refreshing in a cold shower
- The clear choice of firefighters
- No carbs or calories. Go ahead and *supersize* it
- Free refills at all participating restaurants, bubblers, and faucets

**For a presentation about the Milwaukee Water Works**, please contact Rosalind Rouse, Water Marketing Specialist, (414) 286-2803 or email [rosalind.rouse@milwaukee.gov](mailto:rosalind.rouse@milwaukee.gov). Our security policy does not allow tours of our facilities. We hope you will understand the need to ensure the security of our utility that provides 24-hours-a-day service of pure, clean drinking water to over 865,000 people.

**Milwaukee Water Works Customer Service Center**, Open Monday-Friday, 7:30 a.m. to 5 p.m.,

Phone (414) 286-2830 TDD (414) 286-8801 24-Hour Water Control Center (414) 286-3710

Business Offices, 841 N. Broadway, Room 409, Milwaukee, Wisconsin 53202

Email for non-emergency contact: [watwebcs@milwaukee.gov](mailto:watwebcs@milwaukee.gov)