2017 Utility General Information

- Date of Original Organization - April 18, 1871
- Public Utility Owned by the City of Milwaukee; an Enterprise Fund of the City of Milwaukee
- Daily System Capability – 360 million gallons
- Area Served, including wholesale and retail customers - 196 square miles
- Population Served including wholesale and retail customers - 861,882
- Eleven wholesale customers who operate their own water utilities, bill customers and maintain their distribution system: Brown Deer, Butler, Greendale, Menomonee Falls, Mequon, Milwaukee County Grounds, New Berlin, Shorewood, Thiensville, Wauwatosa, West Allis
- Four retail customers receive complete utility service including water, distribution system maintenance, billing and customer service. These include Greenfield, Hales Corners, St. Francis, Franklin (a portion) and West Milwaukee. West Milwaukee receives water, billing and customer service, but maintains its own distribution system.
- Miles of Water Mains - 1,961
- Number of Fire Hydrants - 19,861
- Number of Valves – 50,451
- Number of Metered Accounts - 161,094
- Number of Service Connections – 168,848
- Average Daily Pumpage – 94.3 Million Gallons
- Main Breaks – 374
- Number of Employees - 320
- Operating Revenues - $93,176,702
- Operating Expenses - $76,653,342
- Operating Income - $16,523,360
- Rate of Return on Rate Base – 4.61%
- Payment in Lieu of Taxes (PILOT) -- $13,301,628