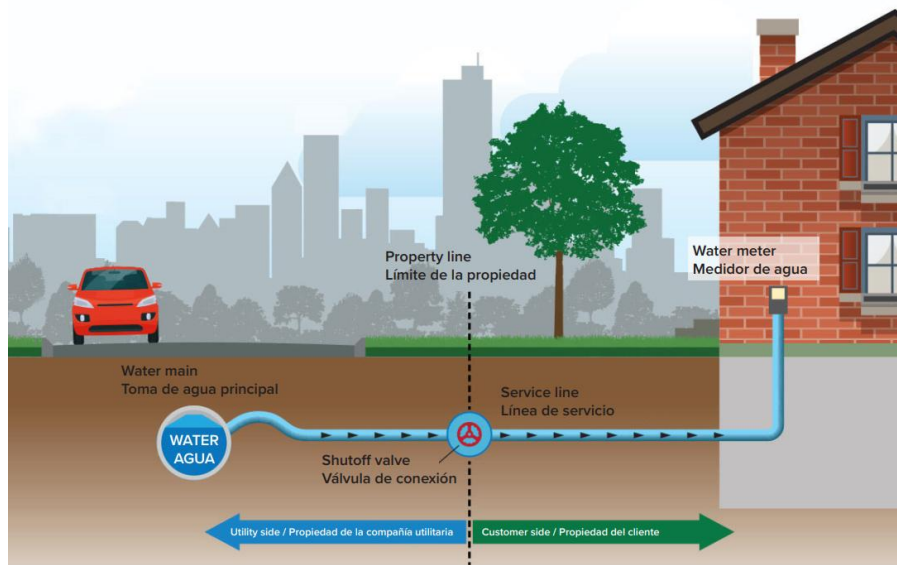


NOTICE OF UNKNOWN SERVICE LINE MATERIAL

December 18, 2025

The Milwaukee Water Works (MWW) is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property.

MWW is working to identify service line materials throughout the water system and has determined that the privately owned section of service line that connects your building to the water main is unknown and may be made from **lead**. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.



Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water.

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

Use a filter certified to remove lead from drinking water. Households with lead service lines whose occupants include high-risk persons, such as bottle-fed infants or pregnant and breastfeeding women, should drink and cook only with water filtered by an NSF 53 certified filter.

Run your water. Before using tap water for drinking or cooking, flush your plumbing by running the kitchen faucet (or any other tap you take drinking or cooking water from) on cold for a minimum of three minutes until the water is noticeably colder. This is especially important if your water has been sitting in your pipes for more than six hours. Not running your water for the recommended length of time may increase your risk of lead exposure.

Drink and cook with water from the cold water tap. Water from the hot water tap can dissolve lead more quickly than cold water. Boiling water will not reduce the amount of lead in your drinking or cooking water.

Clean your aerator. Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Flush household plumbing after construction. During street, sewer, or water main construction within one block of your home, flush household plumbing at the end of each workday.

Have your water tested. Test your water for lead using a third-party lab (approximately \$30-40):

- Northern Lake Service, www.nlslab.com, (262) 547-3406
- Wisconsin State Laboratory of Hygiene, www.slh.wisc.edu, (608) 442-4618

Identifying Service Line Material

The Environmental Protection Agency (EPA) has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead.

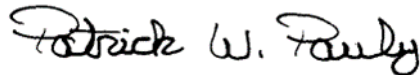
Blood Lead Testing

The Milwaukee Health Department's recommendations call for universal blood lead testing for all children in Milwaukee at 12, 18, and 24 months, and annually through the age of 5. Additional information on MHD's lead safety initiatives and resources can be found at: milwaukee.gov/HEH

EPA Resources

For more information on sources of lead, reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at epa.gov/lead and epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water.

Sincerely,



Patrick Pauly, P.E.
Water Works Superintendent
Milwaukee Water Works

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