

## 2020 Utility General Information

- Date of original organization of the Water Works - April 18, 1871
- Pumping engines at the North Point Pumping Station first sent Lake Michigan water into the system on September 14, 1874

The Milwaukee Water Works is a public utility owned by the City of Milwaukee. It serves as an enterprise fund, providing water service to the public for a fee that makes the entity self-supporting.

- Daily system capability – 360 million gallons
- Over 27 billion gallons of water were treated and distributed in 2020
- The area served, including wholesale and retail customers, is 196 square miles
- The population served, including wholesale and retail customers, is 860,919

We provide water to 11 wholesale customers which operate their own water utilities, bill their customers and maintain their distribution system (pipes, pumps, storage tanks, meters, valves):

Brown Deer  
Butler  
Greendale  
Menomonee Falls

Mequon  
Milwaukee County Grounds  
New Berlin  
Shorewood

Thiensville  
Wauwatosa  
West Allis

Our four retail customers receive complete utility service including water, distribution system maintenance, billing and customer service:

Greenfield  
Hales Corners  
St. Francis  
Franklin (a portion)

West Milwaukee receives water, billing and customer service, but maintains its own distribution system.

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| <ul style="list-style-type: none"> <li>• Miles of Water Main - 1,960</li> <li>• Number of Fire Hydrants - 19,889</li> <li>• Number of Valves – 50,460</li> <li>• Number of Metered Accounts – 161,337</li> <li>• Number of Service Connections - 164,574</li> <li>• Average Daily Pumpage – 89.1 Million Gallons</li> <li>• Main Breaks - 316</li> </ul> | <ul style="list-style-type: none"> <li>• Number of Employees - 345</li> <li>• Operating Revenues - \$93 million</li> <li>• Net utility plant in service of \$726 million</li> <li>• Operating Expenses - \$92,471,129</li> <li>• Operating Income - \$685,802</li> <li>• Rate of Return on Rate Base – 1.74%</li> <li>• Payment in Lieu of Taxes to the City of Milwaukee (PILOT) - \$13,500,000</li> </ul> |
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*This report is updated each June when the annual report for the previous year is published.*