

Sidewalk Accessibility Form

City of Milwaukee | Department of Compliance and Engagement

The City of Milwaukee is committed to making its pedestrian walkways and sidewalks accessible to everyone and therefore encourages persons to report issues related to the use and condition of City-controlled pedestrian walkways and sidewalks. Use this form to report sidewalk or pedestrian accessibility issues on City-controlled walkways. Please provide the exact street address or location and a brief, specific description of the issue.

Public records notice: information submitted on this form may be disclosed upon request.

1. Contact Information

Name of complainant *

Name of organization *

Email *

Daytime or cell phone

(xxx-xxx-xxxx)

Complainant address *

Address line 1	Address line 2
City	State
ZIP code	

2. Preferred Method(s) of Communication *

Check all that apply:

- Voice telephone
- Wisconsin Relay Service 711 (TTY)
- Email
- U.S. mail
- Other: _____

3. Type of Complaint *

- Curb cut / ramp
- Crosswalks
- Signage
- Pedestrian Street crossing controls
- Other: _____

4. Complaint Details

Specific location *

Street address, intersection, landmark, and / or other precise location information.

Description of accessibility complaint *

Briefly describe the barrier, hazard, or access concern. Include what makes the area difficult to use and who may be affected.

Date of complaint *

Month _____ Day _____ Year _____ Time _____

5. What Happens Next

The Department of Public Works, Infrastructure Division, will review the reported issue and provide investigation results, including a proposed solution and time frame, to the ADA Coordinator. The complainant should receive a written response from the ADA Coordinator within 15 business days.

Questions or follow-up:
ADA Coordinator
Department of Compliance and Engagement
City Hall, Room 603
200 East Wells Street
Milwaukee, WI 53202
Phone: 414-286-3475
TTY: 711
Email: ADAcordinator@milwaukee.gov