



**SERVICES & PROGRAMS COMMITTEE
OF
THE LIBRARY BOARD OF TRUSTEES**

MEETING NOTICE AND AGENDA

Wednesday, July 1, 2026
4:00 p.m.

Virtual via Microsoft Teams

By computer, tablet, or smartphone:

Committee Members: Chair Ald. Milele Coggs, Vice-Chair Kathleen Vincent, Missy Zombor, Joan Johnson, Secretary, Rebecca Schweisberger, Secretary's Assistant (414) 286-3021

1. **Committee Meeting Minutes Review.** The Committee will review and approve the minutes from the May 6, 2026 meeting.
Attachment A, page 2
2. **Safety Report.** Library Security Manager Carlos Lopez will present quarterly safety reports for the MPL system.
Attachment B, page 4
3. **Revised MPL Policy Approval Request.** Communications and Community Engagement Director Melissa Howard will present updates to the MPL policy related to public posting of community flyers.
Attachment C, page 7
4. **OneMPL Update.** Library Director Joan Johnson will share an update on the OneMPL initiative.
5. **Next Meeting.** The Committee will discuss items to be included on the November 4, 2026 meeting agenda.

Persons engaged in lobbying as defined in s. 305-43-4 of the Milwaukee Code of Ordinances are required to register with the City Clerk's Office License Division. More information is available at www.milwaukee.gov/lobby or by calling (414) 286-2238.

Please be advised that members of the Milwaukee Common Council who are also members of this body will be in attendance at this meeting. In addition, Common Council members who are not members of this body may attend this meeting to participate or to gather information. A quorum of the Common Council or any of its standing committees may be present, but no formal Common Council action will be taken at this meeting.

Reasonable accommodations provided upon request. Contact the ADA Coordinator at: 414-286-3475 or adacoordinator@milwaukee.gov.

**MILWAUKEE PUBLIC LIBRARY
BOARD OF TRUSTEES
SERVICES & PROGRAMS COMMITTEE
MINUTES**

Wednesday, May 6, 2026

Video Conference via Microsoft Teams

PRESENT: Ald. Milele Coggs, Sup. Kathleen Vincent, Felicia Saffold, Venice Williams, Missy Zombor, Joan Johnson

STAFF: MPL: Kelly Bolter, Tim Fluhr, Ha Hoang, Melissa Howard, Dan Keeley, Carlos Lopez, Tammy Mays Wilder, Joey McMahon, Jennifer Meyer-Stearns, Karli Pederson, Rebecca Schweisberger, Kelly Wochinske, Jessica Wolf
Budget & Management Division: Nathaniel Haack
Patron: Ivan Kruslin

Acting Chair Venice Williams called the MPL Board of Trustees Services and Programs Committee meeting to order at 4:06 p.m. on Wednesday, May 6, 2026. All Trustees and presenters participated by video or audio conference. Agenda items were taken out of order but are presented here in numerical sequence.

1. **Committee Meeting Minutes Review.** Acting Chair Williams entertained a motion to accept the minutes from the March 4, 2026 meeting. Trustee Saffold moved approval of the minutes and Trustee Coggs seconded. Motion passed.
2. **Safety Report.** Library Security Manager Carlos Lopez reported on security incidents in quarter 1 of 2026. Overall, incidents have increased by 63% over the same time period in 2025. The majority of security incidents were related to alcohol/drugs, loitering, theft, trespassing, and miscellaneous disruptions. A portion of the increase may be attributed to enhanced security guard expectations and improved reporting protocols. Incidents involving computer usage violations and physical altercations decreased. Informational item.
3. **Expansion of Sunday Service.** Library Director Joan Johnson presented a request to modify the expansion of Sunday service at two additional branches; the memo was listed as Attachment B of the agenda. The 2026 hours of operation were approved by the MPL Board at the November 2025 meeting and an updated version was approved at the January 2026 meeting. The hours included increasing the number of locations offering Sunday hours from three to five, beginning in July. A new staffing software and scheduling model have been implemented and the Library Human Resources team has been collecting weekly feedback surveys from staff assigned to Sunday shifts. Based on this feedback and in consideration of increased staffing needs and operational demands during summer, Director Johnson requested authorization to use a phased approach to open the remaining branches. Under the phased schedule, Martin Luther King Branch Library would open on July 12th and Mitchell Street Branch Library would open on September 13th. Trustee Williams moved to approve using a phased approach as described to add Sunday hours at the two additional branches. Trustee Vincent seconded. Motion passed.
4. **Patron Ban Appeal Hearings.** Under Wisconsin State Statutes 43.52(2) and Article XI Section 2 of the MPL Board of Trustees Bylaws, the Committee held appeal hearings in the matters of the library banning of Ivan Kruslin and Donell Parker, respectively.

Library Security Manager Carlos Lopez, Deputy Library Director Jennifer Meyer-Stearns, and patron Ivan Kruslin introduced themselves. All witnesses swore an oath that the testimony they gave in this matter was the truth.

Mr. Lopez stated the allegations against Mr. Kruslin and detailed the events that led to the ban. Mr. Kruslin was permitted an opportunity to ask questions and address the allegations. Mr. Kruslin presented his position and stated reasons as to why he believes the ban should be lifted.

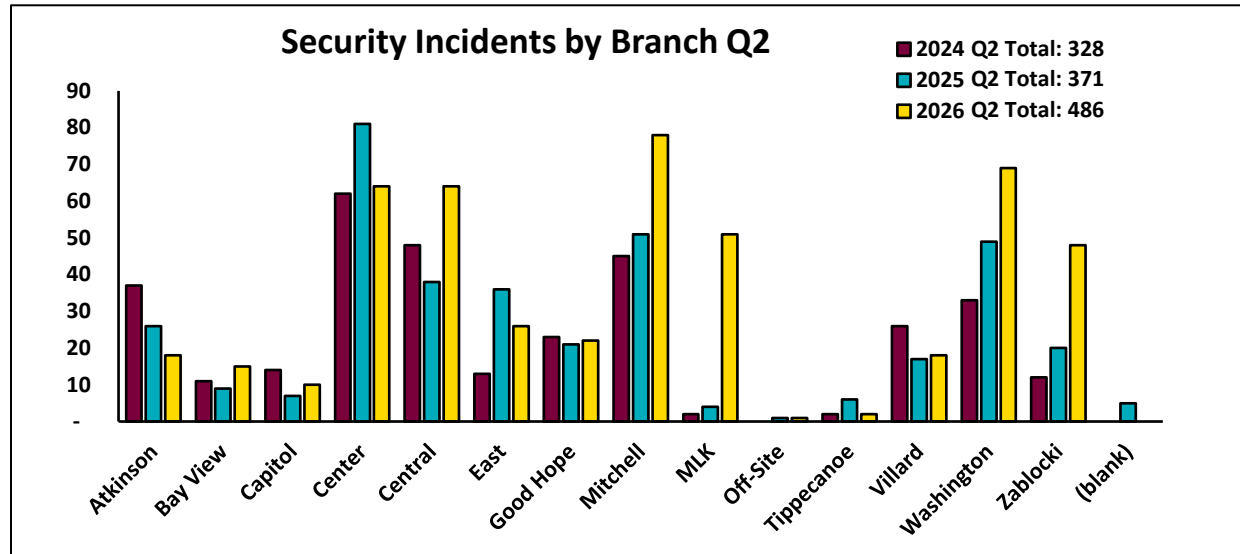
Library Security Manager Carlos Lopez stated the allegations against Mr. Parker. Mr. Parker was not in attendance.

The Committee moved into closed session pursuant to Wisconsin Statute 19.85(1)(a) to deliberate concerning the quasi-judicial hearing in the cases of Ivan Kruslin and Donell Parker. Roll was called and unanimously passed. After discussion, the Committee convened in open session. The Committee's recommendation will be presented to the full Board at the May 26, 2026 meeting.

5. **Welcome Card Pilot Update.** Associate Library Director Karli Pederson presented an update on the Welcome Card initiative. MPL and Wauwatosa Library are working with Milwaukee County Federated Library System (MCFLS) to offer a card with modified access to library services for patrons who are not able to provide information required for a full-access library card. The program goal is to reduce barriers required for library card access and provide county residents the opportunity to use library services, including computer use and access to MPL and Wauwatosa materials. The pilot ran November 2025 through April 2026 and 125 patrons participated in the program. Currently, approximately 81% of participants still have active cards, 6% are inactive due to registration issues, and 10% have exceeded the fine threshold. An update on the pilot will be presented at the Library Directors Advisory Council (LDAC). The pilot will be extended and other MCFLS member libraries will be invited to participate. Informational item.

The meeting of the Milwaukee Public Library Board's Services & Programs Committee was adjourned at 5:45 p.m. on May 6, 2026.

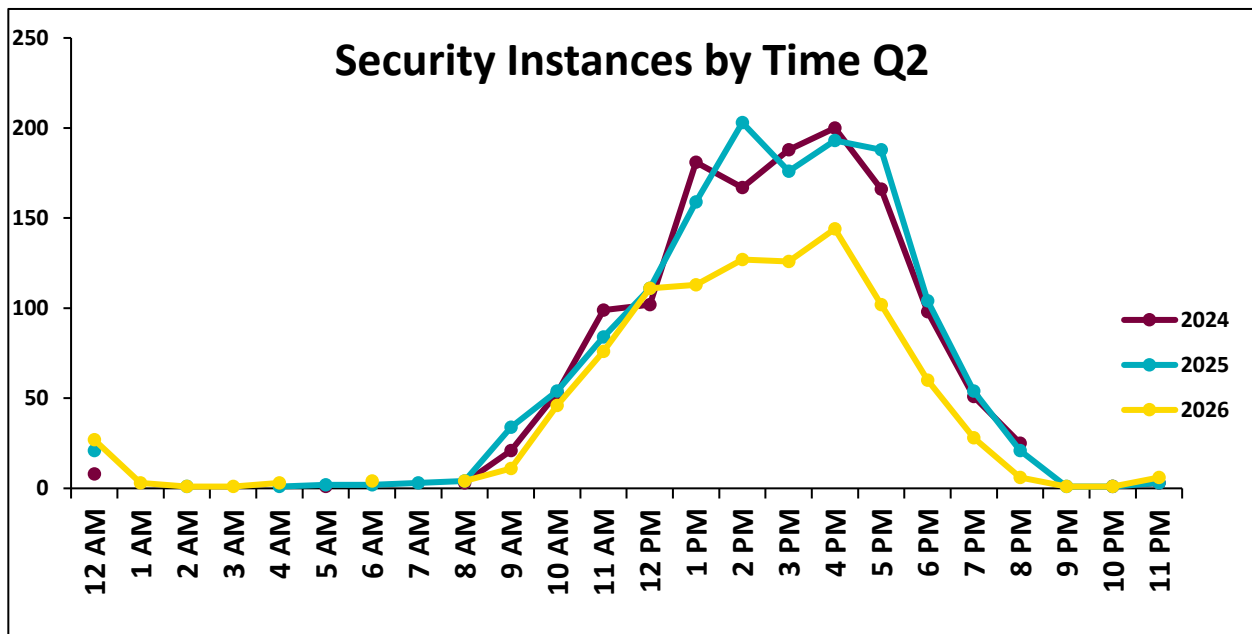
Milwaukee Public Library Security Report

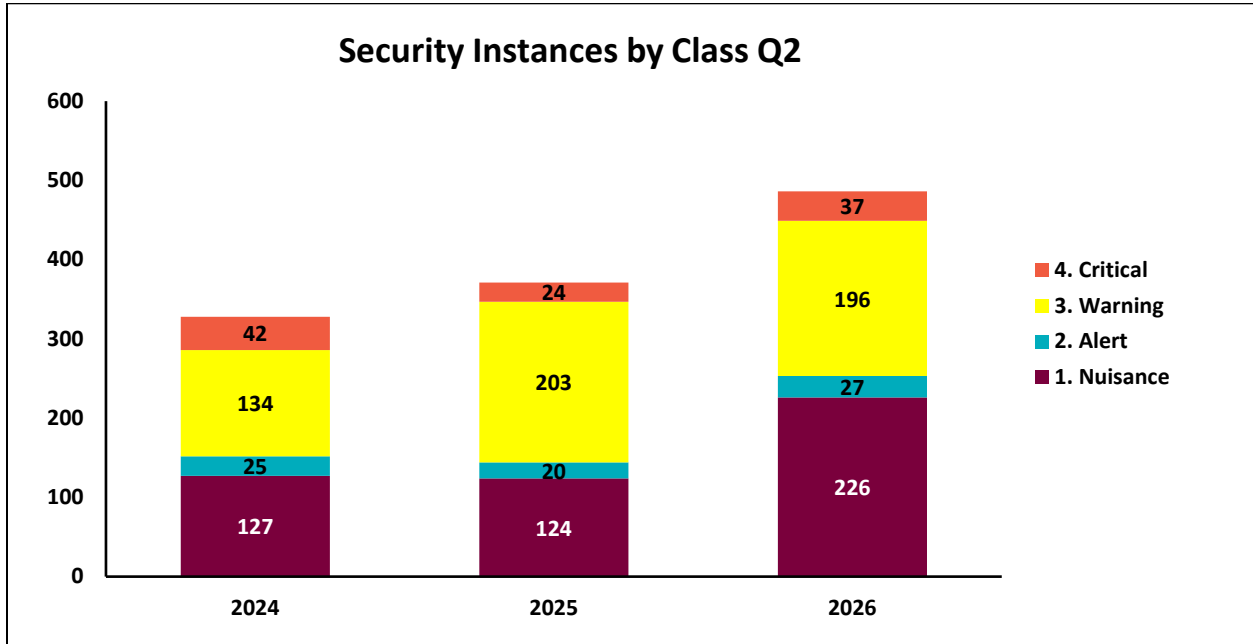


Category	Q2 2024	Q2 2025	Q2 2026
Accident/Injury	11	10	17
Alcohol/Drugs	18	40	30
Assault	9	3	7
Breaking/Entering	3		4
Computer Use Violation	2	9	6
Disruption	47	41	62
Eating/Drinking	5	5	9
Evidence/Information	14	6	10
Harassment	19	17	16
Indecent Exposure	4	5	6
Infestation	3	3	7
Loitering	17	22	52
Medical Emergency	12	2	15
Miscellaneous	47	40	89
Physical Altercation	10	5	6
Theft	24	38	29
Trespassing	35	62	69
Vandalism	6	6	14
Verbal Altercation	15	33	18
Violent Threat	15	7	13
Weapon	3	4	4
(blank)	9	13	3
Grand Total	328	371	486

Milwaukee Public Library Security Report

Branch	Q2 2024	Q2 2025	Q2 2026
Atkinson	37	26	18
Bay View	11	9	15
Capitol	14	7	10
Center	62	81	64
Central	48	38	64
East	13	36	26
Good Hope	23	21	22
Mitchell	45	51	78
MLK	2	4	51
Off-Site		1	1
Tippecanoe	2	6	2
Villard	26	17	18
Washington	33	49	69
Zablocki	12	20	48
(blank)		5	
Grand Total	328	371	486





*Security Incident data YTD through 6/29/2026

Public Posting and Distribution Policy

I. Purpose

- A. The Milwaukee Public Library (MPL) offers limited space in our buildings to share information and connect residents with non-profit, charitable, or community-focused opportunities. Any material displayed does not imply endorsement of the organization, event, or viewpoint.

II. Posting Guidelines

- A. All materials must be submitted to Library staff for approval and posting. Materials posted without approval will be removed.
- B. MPL prioritizes posting the following:
 - 1. City and public agency information
 - 2. Non-profit community events and services
 - 3. Educational, cultural, civic, recreational, or charitable events open to the public
 - 4. Free services and resource information
 - 5. Neighborhood-specific information
- C. MPL **does not** accept the following items, even when arising from a non-profit community organization:
 - 1. Commercial events, advertising, coupons, or product/service promotions
 - 2. Personal ads, job postings or rental listings
 - 3. Campaign literature or petitions for or against a political candidate or ballot issue
 - 4. Religious tracts
 - 5. Donation boxes or receptacles (except City/MPL-sponsored drives)
- D. MPL may also decline materials that are discriminatory, in poor condition, or not aligned with our mission. Election materials must be non-partisan.
- E. Space is limited. Items not related to a specific dated event will be removed after three weeks to keep this service available to many groups. Materials larger than 8 1/2" x 11" will be posted only if space is available. MPL assumes no responsibility for the preservation or protection of materials posted or submitted for posting.

III. Distribution Guidelines

- A. Neighborhood-specific materials should be taken to the branch where posting is requested.
- B. For multiple/all library locations or election-related materials, refer to the Public Posting and Distribution Procedure for Non-Employees (ADM-PR.077) located on the MPL website:
https://mpl.org/about/library_policies.php.