

QUICK ASSISTANCE INDEX-
(ALL PREFIXES ARE 414)

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For more complete City Departmental information check the Internet at
www.city.milwaukee.gov
 Look under the listing for City Departments Available at the DNS City Web Site:

- Permit forms and Applications
- Ownership of Property
- Violation & Complaint Status
- Permit Status

Available at the Assessor's City Web Site:

- Building Specifications
- Assessments

Available at the Dept. of City Development Web Site:

- Builder Assistance Programs
- Board of Zoning Appeals Info
- Repair loan Information

Available at the Health Dept. City Web Site:

- Lead Poisoning Prevention Program Info
- Food Safety Information & Tips
- Air Quality (Indoor/Outdoor) Info
- Hazardous Materials



produced by the
Department of
Neighborhood Services
841 N. Broadway Rm 104
Milwaukee Wi. 53202
(414) 286-2268

CONTACTS FOR MILWAUKEE BUILDING AND PROPERTY OWNERS



WHERE TO CALL FOR SERVICE

All City Departments Any Information
Unified Call Center (414) 286-CITY
(414) 286-2489)

DIRECT DEPARTMENT NUMBERS
 Dept. of Neighborhood Services-DNS
 286-2268

Department of Public Works-DPW
 286-CITY (2489)

Development Center-DNS
 286-8211

Police Department-MPD
 933-4444

Health Department-MHD
 286-3674

(Specific listings inside!)



Call 286-2268 if you need the **Department of Neighborhood Services** (DNS) to assist with the following:

- Graffiti removal advice and referrals
- Buildings or apartments in poor condition that need maintenance
- Animals that bite, constantly make too much noise, run loose or create litter problems
- Litter, tires, junk cars or junk that need to be removed from occupied or vacant lots
- Rats, mice or cockroaches that are a problem at a specific property or area of the neighborhood
- Loan or grant assistance to fix up your apartment building or home NIP Program (286-2163)
- Vacant or abandoned building



Call 286-2489 if you need the **Department of Public Works** (DPW) to assist with the following:

- Garbage collection or recycling services that are causing problems
- Special pick-up of large items that will not fit in the garbage container
- Street lights that are damaged or burned out and need repair
- Street conditions such as pot holes or broken water mains that need attention
- Trees along the street that need trimming or have been damaged-
- Sewer backup or contamination from sewer problems (286-3427)



Call 286-8211 if you need the **City of Milwaukee Development Center** (DNS) to assist with the following:

- Permits for construction on your property, or to find out if permits are needed or have been issued for a project in your neighborhood
- Zoning questions about your property or for other properties in your neighborhood
- Microfilm property records including possible property surveys
- (DCD) Neighborhood Improvement Development Corporation rehab loans and grants (286-5608)



Call 933-4444 if you need the **Police Department** (MPD) to assist with the following:

- Noisy neighbors who disturb the peace with loud music, regularly beep car horns or host loud parties
- Gang or drug houses in your neighborhood (you can also call the drug hotlines if you do not want to give your name)
 - 264-5557 northeast side
 - 462-7890 northwest side
 - 643-1968 south side
 - 931-7300 west side
- Crime prevention activities such as creating a block club or learning how to make your home more secure (Crime Prevention 935-7905)
- If you observe any act of vandalism, like graffiti or other crimes in progress DIAL 911



Call 286-3674 if you need the **Health Department** (MHD) to assist with the following:

- Hazardous and toxic material spills or release on residential or commercial property.
- Indoor or outdoor air pollution including emission of offensive odors from business or industry
- Pollution of lakes, rivers or streams including public beaches. Testing of drinking water.
- Sanitation and food handling in restaurants and retail food stores including report and investigation of suspected foodborne illness
- Childhood lead poisoning due to lead-based paint on residential property. (225-LEAD)
- Other medical or health needs 286-3521
- Flood cleanup procedures (Milwaukee County 278-4709) (Milwaukee Health Dept. 286-3521)



Safe, Abundant Drinking Water.

Call 286-2830 if you need the **Milwaukee Water Works** to assist with the following:

- Broken water mains, leaks in street or shut off service, illegal open hydrants (286-3710)
- Open hydrants (Police 933-4444)
- Water/Municipal Services bill questions
- Hydrant & Water Service Permits (286-8208)