



# How to find a doctor or hospital in our network

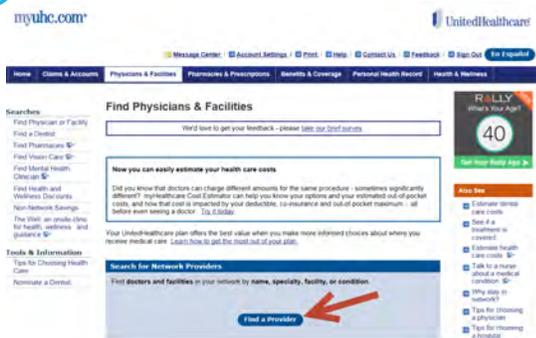
For City of Milwaukee  
UnitedHealthcare Choice &  
Choice Plus Plans

If you are a current UnitedHealthcare plan member, finding a doctor is easy at [myuhc.com](http://myuhc.com)<sup>®</sup>

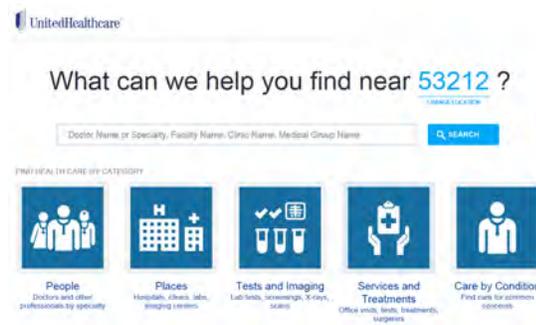
1 Log in to [myuhc.com](http://myuhc.com) and click on **Find a Doctor**



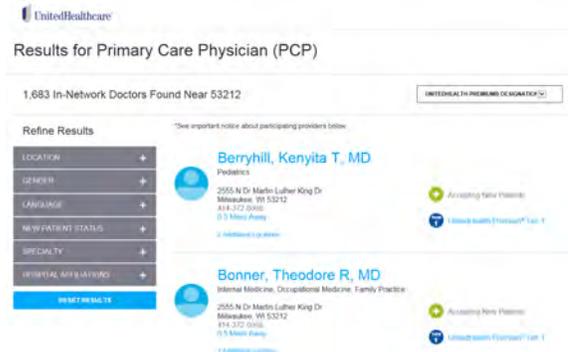
2 Click on **Find a Provider**



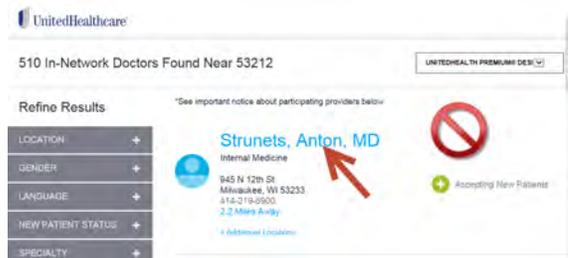
3 Fill in your search criteria and make your selection by provider specialty, facility or condition.



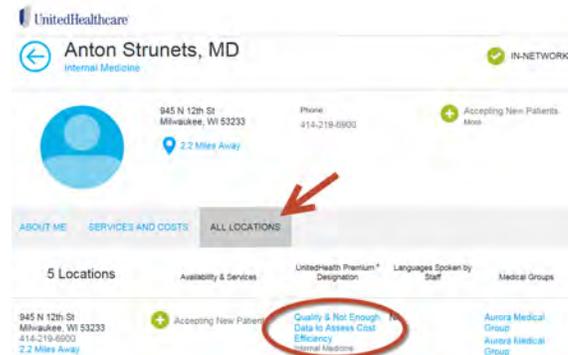
4 View and select your doctor from the list provided, note the "Tier 1" designation next to the provider name.



5 If your selected physician is **NOT** designated as a "Tier 1" premium provider, click on the name and then;



6 Click on **all locations** to display the physicians Premium Designation



# Choose with confidence.

The UnitedHealth Premium® designation program makes it easy for you to find network doctors who meet national standards for quality and local market benchmarks for cost efficiency. Review your options and **choose a doctor with confidence.**



## The choice is yours.

The UnitedHealth Premium program can help you find the care you want. The program evaluates doctors in 27 different medical specialties, using national standards for quality and local benchmarks for cost efficiency. You can use this information to help you choose the care that's right for you.

## Make the most of your benefits.

Members in **the city of Milwaukee** health plans pay lower co-payments and co-insurance amounts for services provided by UnitedHealth Premium Tier 1 physicians.

## Possible designations a doctor can receive

The chart shows the two possible designations a doctor can receive to be a Tier 1 physician. It also shows the designation if a doctor meets one criteria but not the other.”

| UnitedHealth Premium® Designation                   | Meets quality criteria      | Meets cost efficiency criteria | UnitedHealth Premium Tier 1 |
|---|-----------------------------|--------------------------------|-----------------------------|
| Quality & Cost Efficiency                           | ✓                           | ✓                              | ✓                           |
| Cost Efficiency & Not Enough Data to Assess Quality | Not enough data to measure. | ✓                              | ✓                           |
| Quality & Not Enough Data to Assess Cost Efficiency | ✓                           | Not enough data to measure.    | ✓                           |
| Quality & Did Not Meet Cost Efficiency              | ✓                           |                                |                             |

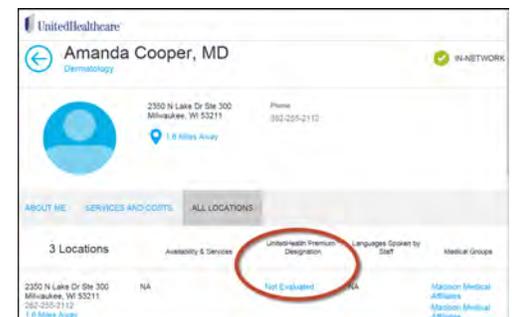
If a doctor does not have a Premium designation, it does not mean he or she provides a lower standard of care. It could mean that the data available to us was not sufficient to include the doctor in the program. All doctors who are part of the UnitedHealthcare network must meet our credentialing requirements (separate from the Premium program).

## Added protection and cost savings

If you find a provider that is not listed with a Tier 1 designation or who may fall outside of the 27 UnitedHealth Premium specialties, you may be able to still receive care from this provider at the Tier 1 coverage level. Just look to see if the provider is shown as **“Not Evaluated”** under the UnitedHealth Premium Designation section. If the provider is shown with the **“Not Evaluated”** designation, for **City of Milwaukee Choice or Choice Plus** Plan participants, your benefits when seeing these providers will be paid at the Tier 1 level for services received in an office setting **ONLY**. Any care received at an Urgent Care, Emergency Room or other care facility other than an office setting, will **also** be paid at the **higher**, Tier 1 benefit level.

## UnitedHealth Premium specialties

- Allergy
- Cardiology
- Cardiology – Electrophysiology
- Cardiology – Interventional
- Ear, Nose and Throat (ENT)**
- Endocrinology
- Family Practice
- Gastroenterology**
- General Surgery
- General Surgery – Colon/Rectal
- Internal Medicine
- Nephrology
- Neurology
- Neurosurgery – Spine
- Obstetrics and Gynecology
- Ophthalmology
- Orthopaedics - General
- Orthopaedics - Foot/Ankle
- Orthopaedics - Hand
- Orthopaedics - Hip/Knee
- Orthopaedics - Shoulder/Elbow
- Orthopaedics - Spine
- Orthopaedics - Sports Medicine
- Pediatrics
- Pulmonology
- Rheumatology
- Urology



The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com.®. You should always visit myuhc.com for the most current information. Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit myuhc.com for detailed program information and methodologies.

Only individual physicians that meet UnitedHealth Premium designation criteria, or physicians in designated specialties who are part of medical groups that meet UnitedHealth Premium criteria for group practices and who have sufficient claims data for analysis, may be designated. All physicians that contract with UnitedHealthcare have met credentialing requirements. Regardless of designation, plan enrollees have access to physicians in the UnitedHealthcare network as described in their benefit plan. Specialties for which there are no quality guidelines currently established in the program are excluded from evaluation and are noted as such.

The assessment result **“Not Enough Data to Assess”** is not an indicator of the total number of patients treated by the physician or the number of procedures performed by the physician. Rather, it reflects the statistical requirements of the Premium designation program, which includes only health plan claims associated with specific program measures and relevant to the physician's designated specialty. In some cases, there may not be enough data to complete the analytic process from a statistical standpoint.