UnitedHealthcare

Choice Plus Active Plan

Coverage Period: 01/01/2017 –12/31/2017

Summary of Benefits and Coverage: What This Plan Covers & What it Costs **Coverage for:** Employee & Family **Plan Type:** PS1

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at welcometouhc.com or by calling 1-800-741-8786.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: **$1,500** Individual / **$3,000** Family Non-Network: **$3,000** Individual / **$6,000** Family Per calendar year. Copays, Prescription drugs, and services listed below as "No Charge" do not apply to the **deductible**.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	No.	You don't have to meet **deductibles** for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out-of-pocket limit on my expenses?	Network: **$3,000** Individual / **$6,000** Family Non-Network: **$6,000** Individual / **$12,000** Family	The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	**Premium**, balance-billed charges, health care this plan doesn't cover, and penalties for failure to obtain pre-notification for services.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit**.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of **network providers**, see myuhc.com or call **1-800-741-8786**.	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	No.	You can see the **specialist** you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about **excluded services**.

Questions: Call 1-800-741-8786 or visit us at welcometouhc.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at cms.gov/CCIIO/Resources/Files/Downloads/uniform-glossary-final.pdf or call the phone number above to request a copy.

- **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If a non-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if a non-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Virtual visits (Telehealth) – 10% co-ins per visit after deductible by a designated virtual network provider. No virtual coverage out-of-network.
	Specialist visit	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	None
	Other practitioner office visit	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Cost share applies to manipulative (chiropractic) services only and is unlimited per calendar year.
	Preventive care / screening / immunization	No Charge	30% co-ins after ded.	Includes preventive health services specified in the health care reform law.
If you have a test	Diagnostic test (x-ray, blood work)	10% co-ins after ded.	30% co-ins after ded.	None
	Imaging (CT / PET scans, MRIs)	10% co-ins after ded.	30% co-ins after ded.	None
If you need drugs to treat your illness or condition	Tier 1 – Your Lowest-Cost Option	Retail: 20% co-ins up to a maximum of $75 Minimum $4 Mail-Order: 20% co-ins up to a	Not Covered	Provider means pharmacy for purposes of this section. Retail: Up to a 31 day supply Mail-Order: Up to a 90 day supply

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
		maximum of $75 Minimum $4		
www.optumrx.com	Tier 2 – Your Midrange-Cost Option	Retail: 20% co-ins up to a maximum of $75 Minimum $4 Mail-Order: 20% co-ins up to a maximum of $75 Minimum $4	Not Covered	
	Tier 3 – Your Highest-Cost Option	Retail: 20% co-ins up to a maximum of $75 Minimum $4 Mail-Order: 20% co-ins up to a maximum of $75 Minimum $4	Not Covered	
	Tier 4 – Additional High-Cost Options	Not Applicable	Not Applicable	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% co-ins after ded.	30% co-ins after ded.	None
	Physician / surgeon fees	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	None
If you need immediate medical attention	Emergency room services	$200 copay per visit	$200 copay per visit	None
	Emergency medical transportation	10% co-ins after ded.	*10% co-ins after ded.	*Network deductible applies
	Urgent care	10% co-ins after ded.	30% co-ins after ded.	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% co-ins after ded.	30% co-ins after ded.	Pre-notification is required non-network or benefit reduces to 50% of eligible expenses.
	Physician / surgeon fees	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	None

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental / Behavioral health outpatient services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Partial hospitalization/intensive outpatient treatment: 10% coinsurance after deductible. Pre-notification is required non-network for certain services or benefit reduces to 50% of eligible expenses.
	Mental / Behavioral health inpatient services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Pre-notification is required non-network or benefit reduces to 50% of eligible expenses.
	Substance use disorder outpatient services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Partial hospitalization/intensive outpatient treatment: 10% coinsurance after deductible. Pre-notification is required non-network for certain services or benefit reduces to 50% of eligible expenses.
	Substance use disorder inpatient services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Pre-notification is required non-network or benefit reduces to 50% of eligible expenses.
If you are pregnant	Prenatal and postnatal care	No Charge	30% co-ins after ded.	Additional copays, deductibles, or co-ins may apply depending on services rendered.
	Delivery and all inpatient services	10% co-ins after ded.	30% co-ins after ded.	Inpatient pre-notification may apply.
If you need help recovering or have other special health needs	Home health care	10% co-ins after ded.	30% co-ins after ded.	Limited to 60 visits per calendar year. (1 visit equals up to 4 hours of skilled care services). Pre-notification is required non-network or benefit reduces to 50% of eligible expenses.
	Rehabilitation services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Limited to 50 visits per therapy, per calendar year.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
	Habilitative services	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Limits are combined with Rehabilitation Services limits listed above.
	Skilled nursing care	10% co-ins after ded.	30% co-ins after ded.	Limited to 120 days per calendar year (combined with inpatient rehabilitation). Pre-notification is required non-network or benefit reduces to 50% of eligible expenses.
	Durable medical equipment	10% co-ins after ded.	30% co-ins after ded.	Pre-notification is required non-network for DME over $1,000 or no coverage. Covers 1 per type of DME (including repair/replacement) every 3 years.
	Hospice service	10% co-ins after ded.	30% co-ins after ded.	Inpatient pre-notification is required for non-network or benefit reduces to 50% of eligible expenses.
If your child needs dental or eye care	Eye exam	Premium Designated Physicians: 10% co-ins after ded. Non Premium Designated Physicians: 30% co-ins after ded.	30% co-ins after ded.	Limited to 1 exam per year.
	Glasses	Not Covered	Not Covered	No coverage for glasses.
	Dental check-up	Not Covered	Not Covered	No coverage for dental check-up.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover **(This isn't a complete list. Check your policy or plan document for other excluded services.)**

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult/Child)
- Glasses (Adult/Child)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services **(This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)**

- Chiropractic care
- Hearing aids
- Routine eye care (Adult/Child)

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-747-1019. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact the Member Service number listed on the back of your ID card or myuhc.com.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-741-8786.

Chinese (中文): 如果需要中文的帮助，请拨打这个号码1-800-741-8786.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-741-8786.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-741-8786.

----------*To see examples of how this plan might cover costs for a sample medical situation, see the next page.* ----------

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $5,340
- **Patient pays** $2,200

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$1,500
Copays	$0
Coinsurance	$500
Limits or exclusions	$200
Total	**$2,200**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $3,560
- Patient Pays $5,200

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$1,000
Copays	$0
Coinsurance	$800
Limits or exclusions	$40
Total	**$1,840**

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied to the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.
- If other than individual coverage, the Patient Pays amount may be more.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-741-8786 or visit us at welcometouhc.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at cms.gov/CCIIO/Resources/Files/Downloads/uniform-glossary-final.pdf or call the phone number above to request a copy.