

OFFICE OF THE CITY TREASURER DEPARTMENT METRICS	DIVISION	2013 ACTUAL EXPERIENCE	2014 ACTUAL EXPERIENCE	2015 ACTUAL EXPERIENCE	2016 ACTUAL EXPERIENCE	2017 ADOPTED BUDGET	2018 ADOPTED BUDGET
Cost of property tax collection as a percentage of total property taxes collected	Executive Office	0.2390%	0.2475%	0.2789%	0.2877%	0.2904%	0.2927%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	Tax Enforcement	83.68%	78.98%	77.68%	77.99%	80.00%	80.00%
Number of property tax bills prepared and mailed	Administration	529,560	509,571	514,254	506,147	514,300	512,000
Number of ACH installment payments processed	Administration	36,345	37,898	38,625	39,846	38,700	40,000
Number of agency tax e-payments processed	Administration	78,934	70,739	99,101	78,814	100,000	90,000
Number of in-house tax payments processed	Administration	162,235	171,984	172,723	181,368	172,800	182,000
Number of Internet portal tax e-payments processed	Administration	5,770	5,902	6,862	6,505	6,900	6,500
Number of lock box tax payments processed	Administration	190,108	179,130	187,702	176,330	187,800	180,000
Number of bank branch tax payments processed	Administration	4,896	5,635	6,911	6,031	7,000	6,500
Number of tax delinquent parcels placed in in rem tax foreclosure	Tax Enforcement	1,101	1,096	1,507	1,366	2,000	1,500
Number of tax delinquent parcels acquired through in rem tax foreclosure	Tax Enforcement	748	754	939	764	1,000	800
Number of mobile home lottery and gaming credits	Administration	260	249	244	242	250	250
Dollar value of mobile home lottery and gaming credits	Administration	\$27,600	\$25,989	\$24,861	\$24,860	\$25,000	\$25,000
Number of real estate lottery and gaming credits	Administration	83,060	80,452	77,868	75,588	78,000	77,000
Dollar value of real estate lottery and gaming credits	Administration	\$11,203,264	\$10,946,976	\$10,210,363	\$10,755,437	\$10,250,000	\$10,800,000
Number of active bankruptcy cases	Tax Enforcement	3,130	1,598	1,477	1,351	1,500	1,400
Number of taxpayer calls serviced through ACD 2240 and 2260	Customer Services	59,953	57,459	57,543	54,018	58,000	54,000
Number of payments disbursed	Financial Services	231,981	240,660	227,321	229,969	230,000	230,000
Dollar amount of property taxes collected	Financial Services	\$811,500,035	\$820,888,163	\$792,856,864	\$780,604,373	\$795,000,000	\$780,600,000
Average daily short-term pooled cash investment balance	Financial Services	\$197,730,250	\$221,651,246	\$216,462,854	\$211,619,053	\$220,000,000	\$210,000,000
Net rate of return on short-term pooled cash investments	Financial Services	0.2162%	0.1968%	0.2274%	0.4300%	0.2277%	0.4300%
Benchmark - State of Wisconsin Local Government Investment Pool (LGIP) rate of return	Financial Services	0.0993%	0.0857%	0.1321%	0.4100%	T B D	T B D
General fund investment revenue realized on short-term pooled cash investments	Financial Services	\$299,638	\$290,758	\$333,917	\$599,768	\$333,917	\$602,000
Average daily long-term pooled cash investment balance	Financial Services	\$75,789,420	\$76,465,012	\$77,249,098	\$77,358,337	\$77,000,000	\$77,500,000
Net rate of return on long-term pooled cash investments	Financial Services	0.0515%	1.0800%	0.8129%	1.3300%	1.0739%	1.3300%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized)	Financial Services	0.4200%	0.6700%	0.5800%	1.1356%	T B D	T B D
General fund investment revenue realized on long-term pooled cash investments *	Financial Services	\$514,609	\$482,608	\$551,286	\$625,513	\$551,283	\$687,167
Number of animal licenses issued in-house	Revenue Collection	158	145	129	126	145	125
Number of in-house financial transactions	Revenue Collection	211,346	220,817	216,491	213,589	217,000	215,560
Dollar value of in-house financial transactions	Revenue Collection	\$3,009,628,979	\$2,679,645,428	\$2,840,868,577	\$3,051,286,026	\$2,845,000,000	\$3,079,275,000
Short-term Pooled Cash Investment Revenue							
Total investment revenue realized on short-term pooled cash investments	Financial Services	\$449,457	\$436,137	\$500,875	\$899,652	\$500,875	\$903,000
General fund investment revenue realized on short-term pooled cash investments	Financial Services	\$299,638	\$290,758	\$333,917	\$599,768	\$333,917	\$602,000
PDAF investment revenue realized on short-term pooled cash investments	Financial Services	\$149,819	\$145,379	\$166,958	\$299,884	\$166,958	\$301,000
Long-term Pooled Cash Investment Revenue							
Total investment revenue realized on long-term pooled cash investments	Financial Services	\$771,914	\$723,912	\$826,929	\$938,269	\$826,925	\$1,030,750
General fund investment revenue realized on long-term pooled cash investments ¹	Financial Services	\$514,609	\$482,608	\$551,286	\$625,513	\$551,283	\$687,167
PDAF investment revenue realized on long-term pooled cash investments	Financial Services	\$257,305	\$241,304	\$275,643	\$312,756	\$275,642	\$343,583
Total Pooled Cash Investment Revenue							
Total investment revenue realized on pooled cash investments	Financial Services	\$1,221,371	\$1,160,049	\$1,327,804	\$1,837,921	\$1,327,800	\$1,933,750
General fund investment revenue realized on pooled cash investments	Financial Services	\$814,247	\$773,366	\$885,203	\$1,225,281	\$885,200	\$1,289,167
PDAF investment revenue realized on pooled cash investments	Financial Services	\$407,124	\$386,683	\$442,601	\$612,640	\$442,600	\$644,583