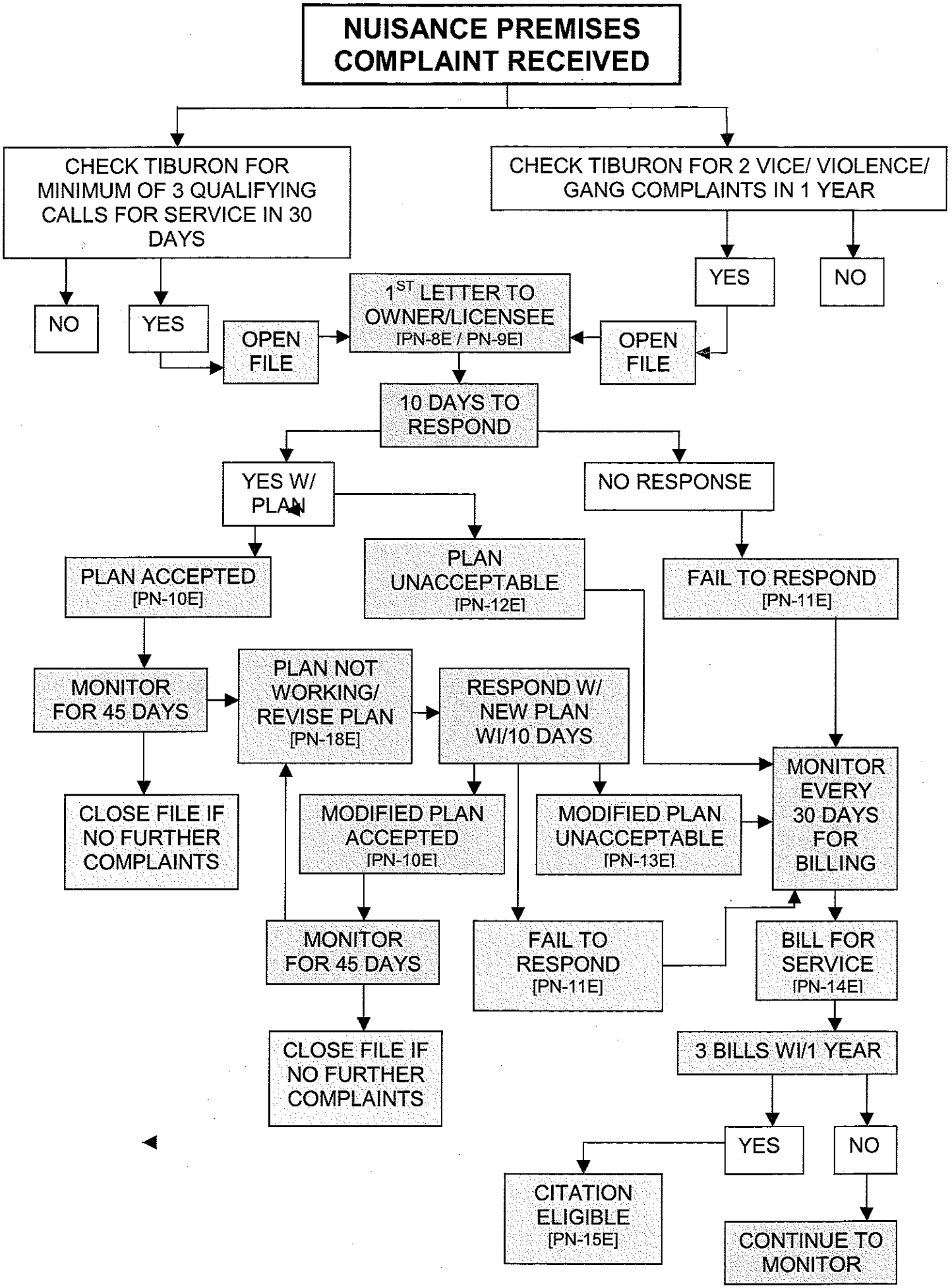
NUISANCE PREMISES COMPLAINT RECEIVED
CHECK TIBURON FOR MINIMUM OF 3 QUALIFYING CALLS FOR SERVICE IN 30 DAYS
CHECK TIBURON FOR 2 VICE/ VIOLENCE/ GANG COMPLAINTS IN 1 YEAR
NO
YES
OPEN FILE
1ST LETTER TO OWNER/LICENSEE [PN-8E / PN-9E]
YES
NO
OPEN FILE
10 DAYS TO RESPOND
YES W/ PLAN
NO RESPONSE
PLAN ACCEPTED [PN-10E]
PLAN UNACCEPTABLE [PN-12E]
FAIL TO RESPOND [PN-11E]
MONITOR FOR 45 DAYS
PLAN NOT WORKING/ REVISE PLAN [PN-18E]
RESPOND W/ NEW PLAN WI/10 DAYS
CLOSE FILE IF NO FURTHER COMPLAINTS
MODIFIED PLAN ACCEPTED [PN-10E]
MODIFIED PLAN UNACCEPTABLE [PN-13E]
MONITOR EVERY 30 DAYS FOR BILLING
MONITOR FOR 45 DAYS
FAIL TO RESPOND [PN-11E]
BILL FOR SERVICE [PN-14E]
CLOSE FILE IF NO FURTHER COMPLAINTS
3 BILLS WI/1 YEAR
YES
NO
CITATION ELIGIBLE [PN-15E]
CONTINUE TO MONITOR