

**Swine Flu Testing:  
Instructions for Agencies Using the Milwaukee Health Department  
Laboratory (MHDL):**

- First, call the Milwaukee Health Department Laboratory at 414-286-3526
- To set up an account, provide complete contact information for your agency/clinic:
  - Name of the agency
  - Address including city, zip
  - Contact person(s)
  - Fax number
  - Telephone number
  - Email contact
- Note: Some agencies deliver specimens to MHDL with their own service. Please continue to use that service for swine flu specimens delivered to MHDL.
- MHDL will then provide the account number with Quicksilver Express Courier Service and their phone number for same-day no-charge delivery and no-charge testing. Under normal circumstances turn-around time is 24 hours.
  - Calls to Quicksilver Express Courier Service must be made no later than 1:30 p.m.
  - Requests for pickups after 1:30 p.m. must be approved by MHDL.
  - Call MHDL for information regarding collection kits.
- MHDL regular business hours are 8 a.m. to 4:45 p.m. For after hours emergencies or contact please call 414-286-2150.

May 14, 2009