

NOTICE TO CLIENTS

CITY OF MILWAUKEE – STD/HIV CLINIC Business Practice Change

Starting January 1, 2009, the STD/HIV Clinic will be asking insurance companies to pay for the services we regularly provide to clients. These services include testing, treatment, and counseling.

Please be prepared to show any ID and any proof of insurance coverage at time of service. However, if you do not have any ID or proof of insurance coverage we will still provide services to you.

We will not be billing clients directly. There is no “out-of-pocket” or “co-pay” with this billing. Our services will still remain free to you, whether or not you have health insurance.

All services provided will remain confidential, and no insurance documentation will be sent to where you live.

We are making this change in business practice in order to continue to provide you with excellent client services.

If you have any questions regarding this policy, please see Registration staff about contacting the STD/HIV Clinic Manager or the MHD Compliance Officer.