



## NEW! Automated Garbage & Recycling Collection

### Increased Efficiency and Reduced Pollution!

The City of Milwaukee Department of Public Works is improving garbage and recycling collection. To increase efficiency and reduce costs, garbage and/or recyclables in your neighborhood will be collected using a fully automated system.

**On collection days, your cart(s) must be placed at the curb or alley line with at least 3 feet of clearance on all sides.**

Using a mechanical arm, the truck will retrieve carts from your collection point and empty their contents into the body of the truck. This system allows more efficient service and decreases pollution through reduced truck idling and the use of cleaner fuel.



**Place carts according to instructions in this brochure.**

### **IMPORTANT!**

***Effective immediately, please follow these guidelines:***

*(See visual illustrations on reverse)*

- 1. Cart(s) must be placed at the collection point by 7:00am on the day of collection.**
  - a. Curb – place within a foot of curb
  - b. Alley – place right at alley line

*Carts must be returned to their storage location by 10pm.*
- 2. Cart(s) must be placed at least 3 feet apart and 3 feet from other objects (garages, mailboxes, poles, trees, snow banks, etc.).** As the mechanical arm is set into position, a gripper is activated that wraps around the cart.
- 3. Please face the handle of the carts away from the street.**  
Positioning the cart(s) this way will reduce lid/cart damage & ensure all contents in the cart are emptied without spillage.
- 4. Please flatten all cardboard boxes.**  
If they do not fit in the recycling cart, break them down and place on or next to the recycling cart.
- 5. Watch for your winter collection schedule(s) to arrive in November.**  
Automated service will continue throughout the winter on a set schedule. *NOTE:* You will receive one or two winter schedules, depending on whether the program operates for garbage, recycling, or both in your area.

**Your cooperation with these guidelines is required for us to empty your carts.**

### **Frequently Asked Questions**

#### **Why switch to an automated system?**

Automated collection allows municipalities to service more households using fewer resources. The efficiencies gained save money to offset other rising costs.

#### **Will my collection schedule change?**

No. Continue to follow your seasonal collection schedule. However, collection days may be impacted by significant snowfall. View or download schedules online at [mpw.milwaukee.gov/services/garbage\\_day](http://mpw.milwaukee.gov/services/garbage_day) or by calling 286-CITY (2489).

#### **Do I need to do anything differently?**

Yes. You will need to change the way you set out your cart(s). Make sure to review and follow the setout instructions provided in this brochure.

#### **What if my items will not all fit in the cart?**

You may still set out extra garbage up to 1 cubic yard or extra recyclables on your collection day. Make sure to flatten any cardboard boxes before placing them in, on, or next to the recycling cart. The City's Self-Help Centers are also available for drop-off of extra materials. Locations are: 6660 N Industrial Rd. and 3879 W Lincoln Ave.

#### **What if there's a snowstorm on my scheduled collection day?**

Pickups cancelled due to winter weather will be made up on the next workday – leave cart at collection point.

# PROPER CART SETOUT



## TO BE COLLECTED:

- 3 feet of space must be maintained between carts and all other objects
- Wheels must face away from the street



For more information and collection schedules, please visit [www.milwaukee.mpw.gov](http://www.milwaukee.mpw.gov) or call the Unified Call Center at 286-CITY (2489).

# IMPROPER CART SETOUT



*Carts set out improperly will not be collected.*

