
FOR IMMEDIATE RELEASE



FOR INFORMATION CALL

December 19, 2016

Ald. Jim Bohl
(414) 286-2219
Ald. Chantia Lewis
(414) 286-3767
Ald. Cavalier Johnson
(414) 286-3777

Northwest side employer Concentrix in major hiring push

More than 170 positions to be filled; Council members encouraging residents to apply; Jan. 7 career fair set for prospective applicants

A growing business solutions company on the city's far northwest side is looking to hire more than 170 workers soon, and Common Council members are urging individuals to apply online at their earliest opportunity.

Alderman Jim Bohl, whose 5th Aldermanic District is home to **Concentrix** – located in the Park Place office park at 11301 W. Lake Park Dr. on the city's far northwest side – said the full-time positions will pay \$27,000 to \$36,000 per year to start with opportunities for advancement.

"Concentrix is experiencing growth that requires the hiring of more than 100 people very soon, and I believe the company's location makes it particularly attractive to applicants who live nearby and dread a long job commute downtown or elsewhere," Alderman Bohl said.

"These jobs are solid and located in a great location, and I strongly encourage interested applicants to apply online as soon as possible at concentrix.com," he said.

A **career fair event** with Concentrix representatives will take place from **10 a.m. to 2 p.m. on Saturday, January 7, 2017 at Northtown Church, 7000 N. 107th St.** (between W. Fond du Lac Ave. and W. Good Hope Rd.). Applications for positions will be accepted.

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More than 170 job openings/ADD ONE

Alderwoman Chantia Lewis, whose 9th District borders Park Place to the north and east, said the company will be conducting hiring classes set to meet (roughly) every two weeks. “The positions will require individuals to provide product support and information, as well as some trouble-shooting and research. If you have experience and enjoy working with customers and the public, then Concentrix may be the right fit for you,” she said.

Working with technology and a top brand are also attractive features that prospective Concentrix applicants should consider, according to **Alderman Cavalier Johnson**, whose 2nd Aldermanic District lies nearby Park Place.

“Job opportunities involving cool technology and providing trouble-shooting advice and service have often been concentrated downtown or in other locations closer to the city’s core,” Alderman Johnson said. “Concentrix is offering those opportunities in close proximity to my constituents and to an overall large workforce base on the northwest side.”

Please see the attached job notice from Concentrix for additional details, and go to <http://www.jobs.net/jobs/concentrix/en-us> to apply online.

ABOUT CONCENTRIX: *Different by Design*

Concentrix, a wholly-owned subsidiary of SYNEX Corporation (NYSE: SNX), is a leading business services company. We focus on customer engagement and improving business outcomes for over 450 global clients across six continents. Our 90,000+ staff deliver technology-infused, omni-channel customer experience management, marketing optimization, digital, consulting, analytics, and back office solutions in 40+ languages from 125+ delivery centers. We serve automotive; banking and financial services; insurance; healthcare; technology; consumer electronics; media and communications; retail and e-commerce; travel and transportation; and energy and public sector clients. Visit www.concentrix.com to learn more.

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WE'RE HIRING!!!

We are looking for Customer Technical Service Advisors. We offer full time, permanent employment, located at 11301 W Lake Park Dr. You can earn between \$27,000-\$36,000 per year to start! We have more great things to offer too; paid training, benefits after 3 months, vacation entitlement in the first year, incentives and career opportunities. Our hours run from 7am until 10:30pm and employees could be scheduled for any time within those hours. Our highest staffing falls in the evenings and weekend. We are growing! We will be looking to hire over 100 employees over the next few months. We promote from within, so now is the time to get your foot in the door.

How would you like to work with the latest and coolest technology and earn some great money at the same time? You could be providing support for one of the biggest brands in the world. As long as you like working in close-knit teams, you can handle a fast-paced, fun environment and you're eager to help people, we want to talk to you!

We answer incoming calls from product users who are having trouble with their device and need someone to lean on. Calls are generally of an informational nature, but you will have to do some listening to understand what's going on, some basic troubleshooting or conduct research – pretty cool stuff! Need more challenge? We also have many opportunities for advancement. Since you will be supporting one of the top technology brands in the world, we use a database to help with problem tracking and resolution. But don't worry, we will teach you all of that.

So what do you need?

- 1 year of solid customer service experience (like a retail store, restaurant, call center)
- Strong customer service skills - We want someone who can make customers happy.
- Good multitasking, writing and typing skills.

Apply online at www.concentrix.com

Concentrix is an equal opportunity employer. We thank all applicants. Only those that qualify will be contacted.



ONE TEAM.

ONE COMPANY.

ONE CONCENTRIX.