# CALL FOR ACTION

GOVERNMENTAL INFORMATION DIRECTORY | **MKE** | 2013

## Dear Resident,

It's my pleasure to provide you with this new, full-color, updated version of the Call for Action booklet. The booklet is arranged alphabetically by specific topics and problems, and it provides phone numbers and web addresses to help you reach the people who perform hundreds of services in city government.

The back pages also include county, state, and federal phone numbers, and additional numbers and web addresses of other frequently requested, non-government services and organizations.

The City of Milwaukee takes pride in its reputation of providing efficient, high quality, responsive, and cost-effective services to residents and businesses. The Call for Action booklet is well organized and can quickly connect you to the services and information you need.

## Estimado Residente,

Es un placer proveerle esta nueva versión del librete Llame para Acción. El librete esta organizado alfabéticamente por temas y problemas específicos, y proporciona números de teléfono y direcciones de web para ayudarle a comunicarse con las personas que proveen ciertos servicios en el gobierno municipal. **Para obtener ayuda en español, llame al 286-CITY.**

Call for Action is published by the Common Council. If you or someone you know would like copies, please call our office at 286-2861.

**12th District Alderman José G. Pérez**
jperez@milwaukee.gov • (414) 286-2861
www.milwaukee.gov/district12

# IMPORTANT INFORMATION

**Fifteen elected members comprise the Common Council in Milwaukee. Each Council member is elected to a 4-year term and represents a district of about 40,185 residents. A Council member serves both as legislator and district administrator. As legislator, the alderman or alderwoman helps to shape city policy. As administrator, he or she is responsible to citizens in the district for the services they receive. Together, the Council members control the finances of one of the largest corporations in the state. They determine the course of city services, statutes, development and thus, its future.**

Police District 1 ..... (414) 935-7213
Police District 2 ..... (414) 935-7222
Non-emergency Fire ..... (414) 286-8999
Non-emergency Police ..... (414) 933-4444

## General City Numbers

Animal Control (stray dogs/cats) ..... (414) 649-8640
Animal Control (wildlife, squirrels, raccoons, etc.) ..... (414) 431-6202
Anti-Graffiti Hotline ..... (414) 286-8715
Central Library ..... (414) 286-3000
Common Council-City Clerk ..... (414) 286-2221
Crime Prevention ..... (414) 935-7701

Department of Public Works ..... (414) 286-CITY (2489)
(bulky waste, compost, hazardous waste, garbage and recycling, special event permits, sewer maintenance, yard waste, elderly/disabled assistance)

Department of Neighborhood Services ..... (414) 286-2268
(abandoned cars, debris, property inspections, property recording, landlord inspections, code violations, zoning, environmental and nuisance)

Domestic Violence ..... (414) 286-2997
Elections ..... (414) 286-3491
Health Department ..... (414) 286-3521
Licensing ..... (414) 286-2238
Mayor's Office ..... (414) 286-2200
Milwaukee Water Works ..... (414) 286-2830
- Emergencies ..... (414) 286-3710

Milwaukee Public Schools ..... (414) 475-8393
Parking Operations ..... (414) 286-8350
Vice Control ..... (414) 935-7411

## County

County Board ..... (414) 278-4222
County Executive ..... (414) 278-4211
DA - District Attorney ..... (414) 278-4845
Sheriff ..... (414) 278-4766

## State

DMV - Department of Motor Vehicles ..... (608) 266-2353
Insurance Commissioner ..... (608) 266-3585
Tax information ..... (608) 266-2772

## Social Services

211 Social Services Number (www.Impactlnc.org) ..... 211

## Homeless Shelters

Milwaukee Rescue Mission ..... (414) 344-2211
Salvation Army Emergency Lodge ..... (414) 265-6360

## Domestic Violence Shelter

Sojourner Truth House ..... (414) 643-1777

## Websites

City of Milwaukee ..... www.city.milwaukee.gov
Historic Preservation Commission ..... www.milwaukee.gov/HPC
City Channel 25 ..... www.milwaukee.gov/channel25
Milwaukee County ..... www.county.milwaukee.gov

## Events Info

OnMilwaukee ..... www.OnMilwaukee.com
Milwaukee Downtown BID ..... www.MilwaukeeDowntown.com
VISIT Milwaukee ..... www.VISITMilwaukee.org

## City of Milwaukee E-Services

Request city services online ..... www.milwaukee.gov/eservices
Get notices by email ..... www.milwaukee.gov/enotify

With E-Notify you can receive notices from the City and MPS, including news releases, meeting notices and agendas, license applications, job announcements, new property sale listings, bid notices, online auction items and many others. You can also sign up to receive Police Department notifications of crime activity in your neighborhood.

## Did you know...

**The City of Milwaukee is divided into 15 aldermanic districts. The boundaries are determined by population, with each Council member representing approximately 40,185 constituents (U.S. Census bureau estimate, 2006). The district boundaries are usually redefined every 10 years to coincide with the U.S. Census.**

# INTERESTING FACTS

**In 2005, City Hall was designated a National Historic Landmark. Shortly thereafter, an extensive 3-year restoration of the exterior of the building began. External renovations included upgrading 1,900 windows, repairing sandstone, replacing hundreds of thousands of deteriorating bricks and replacing the copper roofing on the building's two spires. Also, near identical replications of terra cotta sculptures on the building were created to replace those that had deteriorated. All restorations were completed in December of 2008 and a Restoration Celebration showcased the historic building with a series of events open to the public.**

## Basic Facts About City Hall - A Factual and Historical Glance

The Common Council decided to build a new city hall in 1889; before that, city government had been scattered around in rented rooms and some of the buildings had been destroyed by fire. Construction was authorized by a Common Council resolution in 1890 and on August 29, 1891, a resolution was passed calling for a City Hall design contest. The contest drew eleven applicants on a nation-wide basis with a wide variety of concepts and ideas. The plans of Henry C. Koch and Company were chosen. The building – which cost just over $1 million to construct – was completed in 1895.

The Flemish Renaissance inspired building required eight million bricks, weighs approximately 41,000 tons, has more than 47,000 sq. feet of mosaic and marble flooring, and features approximately 107,000 sq. feet of office and meeting space. The building was one of the first to feature an extensive open atrium, of 20 by 70 feet, rising eight stories in the building's center. During the Great Depression, seven people jumped to their deaths, and an eighth died of a stroke after one of the jumpers just missed him. Afterwards, in 1935, protective wiring was placed around the center rails of the floors to prevent accidents and suicides and remained in place until Mayor John O. Norquist took office in 1988. The building measures 393 feet from the base of the bell tower to the top of the flagpole, making it Milwaukee's sixth largest. The flagpole measures 40 feet in length.

## Bell Tower

The 22,500 pound bell – named "Solomon Juneau" after Milwaukee's first mayor – was fabricated from melted copper and tin from old church and firehouse bells around the city, and was hoisted to the tower in 1896, first chiming on New Year's Eve. City Hall's 18-foot clock was believed to be the world's third largest when it was fabricated.

## What is the population of Milwaukee?

1990 Census ..... 628,088
2000 Census ..... 597,049
2006 Census Bureau Estimate ..... 602,782
2007 Census Bureau Estimate ..... 602,656
2008 Census Bureau Estimate ..... 604,179
2009 Census Bureau Estimate ..... 605,013
*Source: U.S. Census Bureau*
U.S. Census Bureau website ..... www.census.gov

## What is the City of Milwaukee's government structure?

Council-Mayor, 15 Council Members, 4 year terms of office

## How many registered voters are there?

Registered voters as of February 2009 ..... 369,929

## What is the City of Milwaukee's budget?

2013 city budget ..... $1,501,978,320

## When did Milwaukee become a city?

The City Charter was adopted January 31, 1846

## Who was the first mayor? ..... Solomon Juneau

## What is the area of the City of Milwaukee?

96.1 square miles

## How many miles of streets does Milwaukee have?

Milwaukee has 1,450.5 miles of streets

## What is Milwaukee's altitude? ..... 581.2 feet

## How many miles of shoreline does Milwaukee have?

10.2 miles of lakefront shoreline

## Does the City of Milwaukee have a sister city?

Yes, the City of Milwaukee has five sister cities:

- Carora, Venezuela
- Galway, Ireland
- Manisa, Turkey
- Morogoro, Tanzania
- uMhlathuze, South Africa

Milwaukee's Sister Cities website ..... www.milwaukee.gov/sistercities

### Did you know.....

**Milwaukee has a population of 605,013, and an area covering nearly 96 square miles. It's the 22nd-largest city in the country. The four-county metropolitan area (Milwaukee, Ozaukee, Washington and Waukesha counties) has a population of 1.6 million.**

# MAJOR ATTRACTIONS

**The City of Milwaukee celebrated the 20th anniversary of the Milwaukee RiverWalk in 2009. The RiverWalk has helped spur economic development by bringing a renewed focus on the river as a destination for residents, employees, and visitors alike, and by linking many of the city's major entertainment and recreational sites, creative public art, retail stores and fine dining establishments.**

**Bradley Center** - 1001 N. 4th St. - (414) 227-0400
Home to professional sports teams: Milwaukee Bucks Basketball, Milwaukee Wave Indoor Soccer, Milwaukee Admirals Hockey. **www.bradleycenter.com**

**Cathedral Square Park** - 520 E. Wells St. - (414) 271-1416
A popular meeting place and host for events like the Thursday night Jazz in the Park concerts, Bastille Days and the Saturday morning East Town Farm Market. The park also offers free Wi-Fi. **www.easttown.com**

**Central Library** - 814 W. Wisconsin Ave. - (414) 286-TOUR
Designated a Milwaukee Landmark in 1969, the building remains one of Milwaukee's most monumental public structures. Tours on Saturdays at 1:30 p.m. The new green roof is also open for touring by the public. **www. mpl.org**

**Henry Maier Festival Park** - 200 N. Harbor Dr. - (414) 273-3378
Home to many of Milwaukee's largest festivals, such as Summerfest and ethnic festivals that run every weekend during summer. **www.summerfest.com**

**Historic City Hall** - 200 E. Wells St. - (414) 286-2221
National Historic Landmark of Flemish Renaissance design completed in 1895. Common Council Chamber and Anteroom retain their turn-of-the-century character with ornately carved woodwork, leaded glass, stenciled ceiling and stained glass windows. Public building offering self-guided tours. **www.milwaukee.gov/tours**

**Historic Milwaukee, Inc.** - 828 N. Broadway - (414) 277-7795
Offers summer Walking Tours of Milwaukee's historic neighborhoods and Winter Tours of downtown Milwaukee using the Skywalk system. **www.historicmilwaukee.org**

**Historic Third Ward**
Just three blocks south of downtown Milwaukee, the Historic Third Ward is known as "Milwaukee's Arts and Fashion District" and offers the city's most dynamic array of restaurants, spas, theaters, galleries and unique shopping, all in a historic warehouse setting. The neighborhood is also the home to the award-winning Third Ward Riverwalk and the Milwaukee Public Market. The Historic Third Ward (HTW) is listed on the National Register of Historic Places as Milwaukee's oldest center of commerce and warehousing. The Historic Third Ward Association also hosts the popular Gallery Night and Day. **www.historicthirdward.org**

**Milwaukee County Historical Society**
- 910 N. Old World 3rd St. - (414) 273-8288
Architectural landmark building exhibiting rotating displays on Milwaukee County's culture, architecture and significant events/people. Extensive research library. Guided tours by appointment. **www.milwaukeecountyhistsoc.org**

**Milwaukee Public Market** - 400 N. Water St. - (414) 336-1111
Indoor market features fresh produce, artisan cheeses, baked goods, ethnic foods, candies, meat, seafood, wine and more. **www.milwaukeepublicmarket.org**

**Old World 3rd St.**
Stroll the shops to sample some of Milwaukee's finest foods.

**Pabst Mansion** - 2000 W. Wisconsin Ave. - (414) 931-0808
On the National Register of Historic Homes, the Captain Frederick Pabst Mansion is a jewel of a bygone era. Built in 1892, the home has 37 rooms, 12 baths and 14 fireplaces. Tours are available. **www.pabstmansion.com**

**Pere Marquette Park** - (414) 276-6696
Pere Marquette Park is situated along the Milwaukee River, on Third and Kilbourn, and features downtown's fastest growing music festival every Wednesday during the summer. The 15th season will continue each Wednesday, between June and August in 2011. River Flicks is a free outdoor movie festival held in the park and is the only free, family-friendly outdoor movie venue in downtown Milwaukee. Movies are shown at dusk every Friday in August. The park also offers free Wi-Fi.
**www.westown.org**

**RiverWalk**
The Milwaukee RiverWalk spans nearly three miles along the Milwaukee River through the heart of the city's downtown. The RiverWalk is divided into three distinct sections: the Beerline RiverWalk to the north, the Downtown RiverWalk in the center, and the Third Ward RiverWalk to the south.
**www.milwaukee.gov/riverwalk**

**Tripoli Shrine Center** - 3000 W. Wisconsin Ave. - (414) 933-4700
One of a few examples of Indian Saracenic style of architecture in U.S.
Based on the Taj Mahal in India. **www.tripolishrine.com**

# MUSEUMS/THEATERS

**Discovery World is a 120,000-square foot facility that includes interactive science, technology and freshwater exhibits, learning labs, theaters, television and audio studios, and fresh and saltwater aquariums. It is dedicated to helping people positively impact their communities by developing a better understanding of technology and the environment while fostering both innovation and creativity. Discovery World is also home to the S/V Denis Sullivan, a 137-foot replica of a 19th century Great Lakes schooner and a floating classroom for water education and conservation programs.**

## MUSEUMS

**Betty Brinn Children's Museum** - 929 E. Wisconsin Ave. - (414) 390-KIDS
Encourages visitors to play with their exhibits. Young minds will enjoy learning about the world around them at My Body Works, A Trading Place, Betty's Busy Backyard, and Sound All Around. **www.bbcmkids.org**

**Charles Allis Art Museum** - 1801 N. Prospect Ave. - (414) 278-8295
Historic landmark that holds the Charles and Sarah Allis collection featuring 19th Century French and American Paintings. The collection spans 2000 years and includes original and antique furnishings. **www.charlesallis.org**

**Discovery World** - 500 N. Harbor Dr. - (414) 765-9966
**www.discoveryworld.org**

**Grohmann Museum** - 1000 N. Broadway St. - (414) 277-2300
The Eckhart G. Grohmann Collection "Man at Work" at the Milwaukee School of Engineering is the world's most comprehensive collection of its kind, with more than 700 European and American paintings and sculptures that depict various forms of work. **www.msoe.edu/manatwork**

**Haggerty Museum of Art** - 530 N. 13th St. - (414) 288-1669
Located on Milwaukee's Marquette University campus, its permanent collection of art includes works by renowned artists such as Salvador Dali, Francois Guillaume Menageot and Jan Saenredam. **www.marquette.edu/haggerty**

**Harley-Davidson Museum** - 400 W. Canal St. - 1-877-HD MUSEUM
The museum celebrates the freedom and independence of the open road. Exhibits include the original Serial One, a virtual ride experience and an homage to the days of board track racing. **www.h-dmuseum.com**

**Milwaukee Art Museum** - 700 N. Art Museum Dr. - (414) 224-3200
The breathtaking Brise Soleil soars against the backdrop of Lake Michigan. Explore an exhibit in the stunning Quadracci Pavilion, designed by world-renowned architect Santiago Calatrava. **www.mam.org**

**Milwaukee Public Museum** - 800 W. Wells St. - (414) 278-2702
Stroll down memory lane at the Milwaukee Public Museum's historic exhibit, the Streets of Old Milwaukee. **www.mpm.edu**

**War Memorial Center** - 750 N. Lincoln Memorial Dr. - (414) 273-5533
This unique building designed by renowned Finnish architect Eero Saarinen stands as a memorial to those who served in the U.S. Armed Services. An incredible collection of original, fully-restored American, British and French WWI and WWII posters are on display. **www.warmemorialcenter.org**

## THEATERS

**Broadway Theatre Center** - 158 N. Broadway St. - (414) 291-7800
Home to the Skylight Opera Theatre and the Milwaukee Chamber Theatre. The Skylight's brand of music theatre includes Broadway musicals, opera, operetta and musical revues. **www.skylightopera.com**

**In Tandem Theatre** - 628 N. 10th St. - (414) 271-1371
Critically acclaimed live theatre that enlightens, inspires, provokes and entertains a diverse audience in an intimate atmosphere. **www.intandemtheatre.org**

**Marcus Center for the Performing Arts** - 929 N. Water St. - (414) 273-7206
The center hosts the Milwaukee Symphony Orchestra, Florentine Opera Company, Milwaukee Ballet and First Stage Children's Theater. **www.marcuscenter.org**

**Milwaukee Repertory Theater** - 108 E. Wells St. - (414) 224-9490
Nationally known as one of the best regional theaters in the U.S., hosts comedies, classics, contemporary drama and cabaret. **www.milwaukeerep.com**

**Milwaukee Theatre** - 500 W. Kilbourn Ave. - (414) 908-6001
The 4,100-seat Milwaukee Theatre features an elegant, domed rotunda lobby and brings many new Broadway shows to the city. **www.milwaukeetheatre.com**

**Northern Lights Theater** - 1721 W. Canal St. - (414) 847-7922
The stunning two-tiered layout – with booth and table seating on the first level and traditional theater seating above – means getting up close and personal with Vegas-caliber entertainment. **www.paysbig.com/entertainment**

**Pabst Theater** - 144 E. Wells St. - (414) 286-3663
A lavishly-appointed, lovingly-restored Milwaukee landmark featuring world-class theater, dance and music. **www.pabsttheater.org**

**Riverside Theater** - 116 W. Wisconsin Ave. - (414) 286-3663
The 2,500-seat theater offers space for concerts, Broadway shows, dance, meetings and special events. **www.riversidetheater.org**

# TRANSPORTATION

The Intermodal Station (433 W. St. Paul Ave.) is the downtown train and bus station served by Amtrak and several intercity motorcoach operators, including Coach USA, Greyhound Lines, Jefferson Lines, Indian Trails, and Lamers. Megabus stops on 5th St. near the station. Milwaukee County Transit System (MCTS) bus route #57 serves the station directly and several other local bus routes operate on nearby streets. The city's other Amtrak station, Milwaukee Airport Railroad Station is near the western edge of Mitchell International Airport.

**Milwaukee is conveniently located near the intersection of Interstates 94 and 43. The Milwaukee County Transit System provides courteous and prompt public transportation throughout the city. Milwaukee also has several taxi and limousine services available and is a regular stop for Amtrak and Greyhound.**

### Amtrak

The Hiawatha service operates seven round trips daily between Chicago and Milwaukee. The Empire Builder travels daily between Chicago, Milwaukee and the Pacific Northwest along portions of the Lewis and Clark trail. **www.amtrak.com**

### General Mitchell International Airport

The airport offers roughly 500 daily departures and arrivals. Approximately 50 cities are served non-stop from Mitchell International, Wisconsin's largest airport. **www.mitchellairport.com**

**Lake Express High Speed Ferry** - 866-914-1010

The Lake Express transports cars and passengers in just 2.5 hours between Milwaukee and Muskegon, Mich. from April to Oct. **www.lake-express.com**

**Badger Bus** - (414) 276-7490 - **www.badgerbus.com**

**Coach USA** - (877) 324-7767 - **www.coachusa.com**

**Greyhound Bus** - (414) 272-2156 - **www.greyhound.com**

**Milwaukee County Transit System** - (414) 344-6711 - **www.ridemcts.org**

**Milwaukee Trolley Loop** - (414) 562-RIDE - **www.milwaukeedowntown.com**

**Parking Information** - **www.parkmilwaukee.com**

# WINTER TIPS

## Winter Parking Regulations

**The city's strictly enforced winter parking regulations are in effect from December 1 to March 1.**

The most important thing motorists can do to avoid problems is to carefully read the parking signs on their block. It is the responsibility of anyone parking a vehicle to read and understand posted city parking regulations. If you need parking information, please call the city's parking enforcement desk at 286-8350, or go to **www.milwaukee.gov/parkingregulations** for details.

The single biggest problem during major snowstorms is parked and abandoned cars. The plows try to get as close to the curb as they can but those "snowbirds" get in the way and prevent them from completing the job. The city asks that you move your vehicles so plows can clear the streets curb to curb.

## Sign Up for Snow Emergency Alerts

The City of Milwaukee offers a text message system, **Snow Mobile - Winter Text Alert**, to residents and businesses looking to be informed when the city declares a snow emergency or when the 4-inch rule is in effect.

The message will state the date and time the emergency is in effect and would do the same when it is lifted. The primary purpose of declaring a snow emergency is to make sure the streets are cleared to keep the city open for business.

To sign up for alerts, go to the city's website at **www.city.milwaukee.gov** and click on **Get Notices by Text Message** in the left hand column of the webpage.

## Shovel Your Sidewalk – It's The Law

Remember that residential and commercial property owners and occupants are required to clear sidewalks abutting their property of snow or ice within 24 hours after a storm. If violations are reported, a 24-hour notice is issued. If the sidewalks still are not cleared, a sanitation crew will clear a path and put the charge on the property tax bill. Note: the city does not plow alleys.

If you have older or disabled neighbors who need help with snow shoveling – please help them when you can.

And make our city safer by shoveling out the fire hydrants near your home. "Adopting" a fire hydrant will ensure maximum visibility for firefighters in the event of an emergency. To report an unshoveled sidewalk, please call 286-2489.

# CALL FOR ACTION DIRECTORY

This directory lists alphabetically various city services, specific problems, and the main phone numbers of city departments. You will also find frequently called County, State, and Federal offices, hotline numbers and other important numbers. All area codes are (414) unless otherwise indicated.

An online version updated regularly with new phone numbers and services is available on the city's website at **www.milwaukee.gov/callforaction**.

## Call For Action - A

Administration, Dept. of....286-3850
Address Assignment, (house numbers)....286-8211
AIDS testing....286-8840
Alarm system license....286-2238
Alcohol beverage license....286-2238
Aldermen/Alderwomen:
  Day number....286-2221
  Night number....286-2150
Americans with disabilities (ADA) building requirements....286-8211
Animals:
  Animals at large, stray animals....649-8640
  Animal bites and rabies control....286-5771
  Animals, additional information....286-2268
  Animal noise....286-2268
  Dead animal pick-up....286-2489
  Milwaukee Area Domestic Animal Control Commission....649-8640
  Pet licenses (MADACC)....649-8640
Anti-Graffiti Hotline....286-8715
  Graffiti vandals in action....911
Arts Board....286-5796
Asbestos abatement permit....286-3280
Asbestos hazard control....286-8674
Assessed valuation information....286-3651
Assessment, special....286-3316
Assessor's Office....286-3651
Auctions, city surplus....286-3501
Automobiles: Abandoned on private property....286-2268
  Abandoned on street....286-8350

## Call For Action - B

Backwater in basement....286-3427
Banners (to hang from street lights)....286-3329
Bartender license....286-2238
Battered women or children....286-2997
Basement, flooding....286-3427
Beach water quality....286-5744
Bed and breakfast licensing....286-3674
Bees/hornets....286-2489
Bicycle license....286-2238
Bike maps....286-3144
Birth and death certificates....286-3516

Block clean-ups....286-3341
Block party permits....286-3329
Board of Zoning Appeals....286-2501
Boarded up buildings - commercial....286-3874
Boarded up buildings - residential....286-2268
Boilers....286-2514
Bridges....286-3982
Budget & Management, Div. of....286-3741
Buildings & Fleet, Div. of....286-3401
Building Code:
- Appeals....286-2503
- Copies....286-3441
- Questions....286-8211
- Violations....286-2268

Building inspection....286-2268
Building permits....286-8211
Building plan examination....286-8211
Business improvement districts....286-2037
Bushes, overgrown in alley or sidewalk....286-2489

## Call For Action - C

Cable TV complaints:
- AT&T customers....1-800-288-2000
- Time Warner customers....271-9283

Catch basins, clogged....286-3427
Certificate of code compliance....286-3838
Charter schools....286-3508
Citations, how to pay....344-0840
City Attorney....286-2601
City Channel 25....286-5918
City Clerk....286-2221
City Comptroller....286-3321
City Development, Dept. of....286-5900
City Hall night number....286-2150
City Hall Tours....286-3285
City Plan Commission....286-5714
City Treasurer....286-2240
Claims, instructions for filing....286-2221
Code Compliance Program....286-3838
Common Council - City Clerk....286-2221
Community Development Grants Administration....286-3647
Community housing developments....286-5678
Computer training at libraries....286-3011
Construction code violations....286-2513
Consumer protection (food & measures)....286-3674
Contagious disease reporting (other than STDs)....286-3624
Conventions, Frontier Airlines Center (formerly Midwest)....908-6001
Crime Prevention....935-7507
Crossing Guards....935-7990

## Call For Action - D

Deaf or hearing impaired (TDD keyboard - City Hall)....286-2025
Death Certificates....286-3516

Defensive driving classes....935-7990
Dept. of City Development....286-5900
Administration services....286-5890
Arts Board....286-5796
Building permits....286-8211
Building plan examination....286-8211
Business assistance....286-5840
Business improvement districts....286-2037
City planning....286-5714
Development center....286-8211
Economic development....286-5840
Heating & ventilation plan exam....286-8211
Milw. Economic Development Corp.....286-5812
Neighborhood Improvement Development Corp.....286-5608
Permits, public way occupancy....286-8211
Plumbing plan examination....286-3116
Public housing....286-5678
Redevelopment Authority....286-5730
Sign permits....286-8210
Zoning information....286-8211
Dept. of Employee Relations....286-3751
Development Center....286-8211
Direct seller license....286-2238
Domestic violence & sexual assault....286-2997
Driveway permits....286-8211
Drug house, how to report....643-1968
Dumping or littering....286-2268

## Call For Action - E

Elderly housing (public)....286-5678
Election Commission....286-3491
Electrical code violations....286-2532
Electrical lines down (WE Energies)....1-800-662-4797
Electrical permit....286-8211
Elevator inspection....286-2532
Emergency shelter hotline....302-6633
Emerging Business Enterprise program....286-5553
Employee Relations, Dept. of:....286-3751
Job Hotline....286-5555
TDD (Jobs list)....286-2960
Engineers (see Infrastructure Services)....286-3701
Environmental Health Services....286-8674
Environmental Sustainability, Office of....286-3351
Equal Rights Commission....286-3751
Erosion control....286-8211
Ethics Board....286-8641

## Call For Action - F

Family housing (low income, public)....286-5678
Farmers' markets....286-3674
Fence permits....286-8211
Fire damage reports:
Condemned buildings....286-2500

Non-condemned buildings ..... 286-2513
Fire Department, 711 W. Wells St. ..... 286-8948
Emergency calls only ..... 911
Fire & Police Commission ..... 286-5000
Fire hazards ..... 286-2268
Floods, clean up procedures ..... 286-3521
Flooding, basements or streets ..... 286-2489
Food complaints on:
Incorrect scales or other measuring devices ..... 286-3674
Spoiled or unsanitary food; food establishments ..... 286-3674
Food safety:
Business ..... 286-3674
Consumers ..... 286-3674
Foreclosure, maintenance of abandoned property ..... 286-3996
Forestry, Div. of ..... 286-2489
Fourth of July Commission ..... 286-8436
Fraud Hotline (to report fraud, waste or abuse of city resources) ..... 286-3440
Frontier Airlines Center ..... 908-6000
Event times, admissions, driving directions ..... 908-6001
Frozen water pipes, problems with city-owned water pipes:
7:30 a.m. - 5:00 p.m. ..... 286-2830
Emergency ..... 286-3710

## Call For Action - G

Garbage:
Cart replacement ..... 286-2489
Missed collection ..... 286-2489
Nuisance:
Commercial properties ..... 286-2268
Residential properties ..... 286-2268
Recycling information ..... 286-3500
Special pickups of bulky items ..... 286-2489
Gasoline pumps, testing ..... 286-3674
Graffiti Hotline ..... 286-8715
Graffiti vandals in action ..... 911
Grass uncut or weeds ..... 286-2489
Gutters and downspouts, residential complaints ..... 286-2268

## Call For Action - H

Hazardous and Toxic Materials:
Contamination, spills ..... 286-3674
Household Hazardous Waste Collection program ..... 225-2066
Lead poisoning ..... 225-LEAD
Health Centers:
Keenan Health Center 3200 N. 36th St. ..... 286-3631
Northwest Health Center 7630 W. Mill Rd. ..... 286-8830
South Side Health Center 1640 S. 24th St. ..... 286-8620
Health Dept.:
Administration ..... 286-3521
AIDS Testing ..... 286-8840
Birth & death certificates (Vital Statistics) ..... 286-3516
Communicable disease surveillance network ..... 286-3606
Environmental Health Services ..... 286-3674

Food complaints and weights measures.....286-3674
Food vendors - temporary events.....286-3674
Hazardous materials (Spills / investigations).....286-3521
Health screening (Adults & children).....286-3521
Healthy Start.....286-8830
Immunizations.....286-8034
Immunization records.....286-3521
Indoor air quality.....286-3606
Industrial hygiene.....286-3521
Laboratories.....286-3526
Lead poisoning program.....286-5987
Nutrition.....286-3521
PEAP (Teen pregnancy service).....286-8830
Prenatal and newborn information.....286-3521
Public Health Nursing.....286-3521
Refugee Health Services.....286-8620
Sexually Transmitted Diseases.....286-3631
Tuberculosis Control Center.....286-8630
Volunteer program (Health Dept.).....286-8830
WIC Program (Supplemental food for woman, infants, & children)... 1-800-722-2295
Keenan Health Center.....286-3631
Northwest Health Center.....286-8830
Healthy Start.....286-8830
Heat, lack of.....286-2268
Heat wave advice.....286-3674
Historic Preservation Office.....286-5722
Holes in street or alley.....286-3431
Home buying help (Select Milwaukee).....562-5070
Home improvement contractor licenses.....286-2238
Home improvement loans.....286-5608
Home repair assistance.....286-3868
Homes for sale to owner occupants.....286-8600
House Numbers (address assignment).....286-8211
Housing Authority:
After-hours emergency.....286-5100
Application for housing.....286-5678
Architecture & Engineering Service.....286-5678
Development offices:.....
Arlington Court, 1633 N. Arlington Pl.....286-8850
Becher Court, 1800 W. Becher St.....286-8851
Berryland, 6089 N. 42nd St.....226-8852
Cherry Court, 1525 N. 24th St.....286-8853
College Court, 3334 W. Highland Ave.....286-8854
Convent Hill, 455 E. Ogden Ave.....220-4690
Highland Gardens, 1275 N. 17th St.....344-1107
Hillside Terrace, 1419 N. 8th St.....286-8857
Holton Terrace, 2825 N. Holton St.....286-8858
Lapham Park, 1901 N. 6th St.....286-8859
Lincoln Court, 2325 S. Howell Ave.....286-8860
Locust Court, 1350 E. Locust St.....286-8861
Merrill Park, 222 N. 33rd St.....286-8862
Mitchell Court, 2600 W. National Ave.....286-8863
Northlawn, 5145 N. 20th St.....286-8864
Parklawn, 4435 W. Marion St.....286-8865
Riverview, 1300 E. Kane Pl.....286-8866

Scattered Sites, 5011 W. Lisbon Ave. ..... 286-8534
Southlawn, 3350 S. 25th St. ..... 286-8867
Westlawn, 6301 W. Sheridan Ave. ..... 286-8868
Rent Assistance Program ..... 286-5831
Housing complaints:
Danger from falling bricks, walls or structures, flammable liquids, explosives ..... 286-2268
Dangerous fire-damaged walls or structures ..... 286-2557
Debris and garbage nuisance (residential) ..... 286-2268
Discrimination problems ..... 286-5967
Health hazards from electric wiring ..... 286-2532
Housing code violations:
Commercial ..... 286-3874
Residential ..... 286-2268
Overcrowding ..... 286-2268
Housing rehabilitation:
Code violations (Low income owner occupants only) ..... 286-5618

## Call For Action - I

Icy streets ..... 286-2489
Immunizations ..... 286-8034
Indoor air quality ..... 286-5079
Industrial:
Noise ..... 286-3674
Offensive odors ..... 286-2513
Industrial park information ..... 286-5851
Information and Technology Management Division (ITMD) ..... 286-5511
Infrastructure Services, Div. of ..... 286-3701
Address assignments ..... 286-2411
Central Drafting & Records ..... 286-2411
Environmental Engineering ..... 286-2463
Sewer Maintenance Sec. ..... 286-2489
Street Maintenance Sec. ..... 286-2489
Transportation Design ..... 286-2401
Water Engineer Div. ..... 286-2600
Insect infestation ..... 286-2489
Intergovernmental Relations ..... 286-3747

## Call For Action - J K

Jobs in city gov't (recorded): ..... 286-5555
Fire and Police Commission ..... 286-5000
TDD (for hearing impaired) ..... 286-2960
Keenan Health Center ..... 286-8840

## Call For Action - L

Labor Negotiator ..... 286-2356
Laboratories (Health Dept.) ..... 286-3526
Landlord/tenant problems ..... 286-2268
Landlord training program ..... 286-2954
Lead hazard reduction ..... 286-3538
Lead Poisoning Program ..... 286-5987
Lead Poisoning Hotline ..... 225-LEAD

Legislative Reference Bureau ..... 286-2297
Libraries-Central General: ..... 286-3000
- Blind & physically handicapped library ..... 286-3045
- Blind, volunteer services for ..... 286-3039
- Business office ..... 286-3030
- Childrens' room (Central library) ..... 286-3091
- Computer training ..... 286-3070
- Drive-in services ..... 286-3075
- Great Lakes Marine Collection ..... 286-3000
- Hours of all libraries (recorded) ..... 286-3287
- Information services ..... 286-3017
- Marine History Collection ..... 286-3000
- Neighborhood libraries:
  - Atkinson, 1960 W. Atkinson Ave. ..... 286-3000
  - Bay View, 2566 S. Kinnickinnic Ave. ..... 286-3000
  - Capitol, 3969 N. 74th St. ..... 286-3000
  - Center St., 2727 W. Fond du Lac Ave. ..... 286-3000
  - Central, 814 W. Wisconsin Ave. ..... 286-3000
  - East, 1910 E. North Ave. ..... 286-3000
  - Forest Home, 1432 W. Forest Home Ave. ..... 286-3000
  - Martin Luther King, 310 W. Locust St. ..... 286-3000
  - Mill Road, 6431 N. 76 St. ..... 286-3000
  - Tippecanoe, 3912 S. Howell Ave. ..... 286-3000
  - Villard Square Branch, 5190 N. 35th St. ..... 286-3000
  - Washington Park, 2121 N. Sherman Blvd. ..... 286-3000
  - Zablocki, 3501 W. Oklahoma Ave. ..... 286-3000
- Periodicals ..... 286-3073
- Ready Reference ..... 286-3011
- TDD (for hearing impaired) ..... 286-3062
- Youth & Community Outreach Services - YCOS ..... 286-3076

Licenses:
- Asbestos project permit ..... 286-3280
- Bartenders ..... 286-2238
- Bicycle ..... 286-2238
- Bed and breakfast ..... 286-3674
- Body piercing establishments ..... 286-3674
- Campgrounds and mobile home parks ..... 286-5771
- Cigarettes ..... 286-2238
- Closing out sales ..... 286-3674
- Code compliance ..... 286-3838
- Daytime parking permit ..... 933-4444
- Dog and cat licenses ..... 649-8640
- Dry cleaning establishments ..... 286-3280
- Farmers' markets ..... 286-3674
- Filling stations ..... 286-3280
- Food establishments ..... 286-3674
- Home improvements ..... 286-2238
- Hotels and motels ..... 286-5771
- Laundromats, self-service ..... 286-3280
- Masonry building cleaning permit ..... 286-3280
- Massage establishments ..... 286-3280
- Mobile home park ..... 286-5771
- Noise variances ..... 286-3280
- Occupancy permits ..... 286-8211
- Pet store, kennels, grooming shops ..... 286-3280

Pool hall ..... 286-2238
Property recording ..... 286-8569
Rooming house ..... 286-3645
Soda water ..... 286-3674
Swimming places, public ..... 286-5771
Swimming pool construction and operation ..... 286-3280
Taverns and liquor stores ..... 286-2238
Taxicab ..... 286-2238
Tires-waste tire generators and haulers ..... 286-3280
Light pollution (nuisance) ..... 286-2268
Lighting:
Alley lighting outages ..... 286-2489
Information ..... 286-3265
Park lighting ..... 286-3265
Street lights broken or out ..... 286-2489
Littering ..... 286-2268
Loans for business, small & minority-owned ..... 286-5553
Low interest mortgage program ..... 286-5608

## Call For Action - M N O

Mayor's Office ..... 286-2200
Measuring devices checked ..... 286-3674
Milwaukee Commission on Domestic Violence & Sexual Assault ..... 286-2997
Milwaukee Economic Development Corp. (MEDC) ..... 286-5812
Milwaukee Metropolitan Sewerage District (MMSD) ..... 272-5100
Milwaukee Public Schools ..... 475-8274
Municipal Court ..... 286-3800
Neighborhood improvement projects ..... 286-5618
Neighborhood Services, Dept. of: ..... 286-3441
Administration ..... 286-3441
Animal control ..... 286-2268
Asbestos hazard control ..... 286-3280
Block clean-ups ..... 286-3341
Boiler inspection ..... 286-2514
Building construction inspection ..... 286-2513
Certificate of Code Compliance ..... 286-3838
Code enforcement inspection:
Commercial ..... 286-3874
Residential ..... 286-2268
Condemnation-wrecking inspection ..... 286-2557
Electrical inspection ..... 286-2532
Elevator inspection ..... 286-2532
Environmental health ..... 286-8674
Explosives & gasoline occupancy inspection ..... 286-2590
Fire prevention inspection ..... 286-3874
Foreclosure, maintenance of abandoned property ..... 286-3996
Graffiti Hotline ..... 286-8715
Hazardous occupancy ..... 286-2590
Housing and neighborhoods ..... 286-5618
Landlord training ..... 286-2954
Lake Tower front desk ..... 286-2268
Neighborhood improvement program ..... 286-3868
Nuisance control (sewage, odor, noise, lighting) ..... 286-2268
Pest/Rodent Control ..... 286-2268

Plumbing inspection ..... 286-3361
Property recording ..... 286-8569
Rabies control ..... 286-5771
Sprinkler inspection ..... 286-3361
Northwest Health Center ..... 286-8830
Nuisance control (sewage, odor, noise, lighting) ..... 286-2268
Nuisance vehicles on private property ..... 286-2268
Occupancy permits (applications) ..... 286-8211
Offensive odors ..... 286-3674
Outdoor air quality ..... 286-3674

## Call For Action - P Q

Pabst Theater ..... 286-3663
Parade permits ..... 286-3329
Paramedics (emergency calls only) ..... 911
Parking:
Defective parking meters ..... 286-3486
Enforcement ..... 286-8350
Off-street ..... 286-3238
Overnight, on-street permission ..... 286-8300
Parking permits ..... 933-4444
Parking rules ..... 933-4444
Tickets, how to pay ..... 344-0840
Tickets, how to challenge ..... 344-0840
Towing of vehicles ..... 286-2700
Winter parking regulations ..... 286-8350
Pension office, city ..... 286-3557
Permits, building ..... 286-8211
Permits, public way occupancy ..... 286-8211
Permits, special events ..... 286-3329
Personnel (Employee Relations Dept.) ..... 286-3751
Pest/rodent control ..... 286-2268
Plan examination ..... 286-8211
Plumbing code violations ..... 286-3361
Plumbing permit ..... 286-8211
Poison information center (Children's Hospital) ..... 266-2222
Police athletic league ..... 935-7917
Police Department:
1st District, 749 W. State St. ..... 935-7212
2nd District, 245 W. Lincoln Ave. ..... 935-7222
3rd District, 2333 N. 49th St. ..... 935-7232
4th District, 6929 W. Silver Spring Dr. ..... 935-7242
5th District, 2920 N. 4th St. ..... 935-7252
6th District, 3006 S. 27th St. ..... 935-7262
7th District, 3626 W. Fond du Lac Ave. ..... 935-7272
Emergency calls only ..... 911
Non-emergency ..... 933-4444
Night parking ..... 286-8300
Seniors, assault & prevention ..... 935-7302
Tickets, how to pay ..... 344-0840
Pollution Prevention Hotline ..... 286-8162
Port of Milwaukee ..... 286-3511
Potholes in street ..... 286-2489

Property:
- Maintenance training....286-5049
- Ownership information....286-8569
- Recording....286-8569
- Surveys and microfilm records....286-8211
- Taxes....286-2240

Public Health Services....286-3521
Public housing applications....286-5678
Public Works, Dept. of:
- Administrative services division....286-8333
- Contract Administration....286-3309
- Permits....286-8480
- Service request line....286-2489
- Special Assessments Div.....286-3316

Purchasing/Procurement....286-3501

## Call For Action - R

Rabies control....286-5771
Real estate sales (city property)....286-5730
Records, City....286-3393
Recycling information....286-3500
Redevelopment Authority:
- Demolition inquiries....286-5752
- Real estate-dispositions (urban renewal)....286-5730
- Relocation claims & assistance....286-5762

Refugee Health Service....286-8630
Rent assistance program....286-5650
Rent withholding....286-3645
Rental Rehabilitation Program....286-5608
Rodent Control....286-2268

## Call For Action - S

Safety Commission (school crossing guards)....935-7990
Sanitation, Div. of....286-2489
Sanitation nuisances (litter, debris):
- Alley or street....286-2489
- Commercial properties....286-3874
- Food/Tavern properties....286-3674
- Residential properties....286-2268

Scales, weights and measures testing....286-3674
School Health Service....286-3521
Schools, Milwaukee Public....475-8393
Sewers, backed up:
- Health information....286-3606
- Information on contamination....286-3427
- Missing lid or grate on street sewer....286-3427
- Street sewer problems....286-2489

Sexual assault & domestic violence....286-2997
Sexually Transmitted Disease Clinic....286-3631
Sidewalks (ice, snow, dirt covered, need repair)....286-2489
Sign permits....286-8211
Small business assistance....286-5553
Snow plowing....286-2489

Snow removal, building access.....286-2268
Public sidewalks.....286-2489
Southside Health Center.....286-8620
Special event permits.....286-3329
Storm Water Management Program .....286-0514
Stray animals .....649-8640
Street cleaning.....286-2489
Street construction projects .....286-2460
Street lights not functioning .....286-2489
Street and sewer maintenance.....286-2489
Suspicious person or incidents .....933-4444
Swimming pools (private).....286-3280

## Call For Action - T

Tavern and liquor licenses .....286-2238
Tax assessments.....286-3651
Tax bills.....286-2240
Taxi meters, testing.....286-3674
Taxicab license .....286-2238
TDD Keyboard - City Hall (for deaf and hearing impaired).....286-2025
Temporary occupancy certificates .....286-8211
Tickets, how to pay:
Parking.....344-0840
Traffic .....286-3800
Tires, disposal (5 or less).....286-2489
Tires, illegal dumping.....286-8674
Tours of City Hall .....286-3285
Traffic signs and signals:
Damaged or malfunctioning signals .....286-3682
Damaged or missing signs .....286-3488
Requests for traffic signals .....286-3232
Requests for traffic signs .....286-3632
Treasurer's Office .....286-2240
Trees, problems with city-owned .....286-2489
Tuberculosis Control Center .....286-8630

## Call For Action - U V W X Y Z

Underground Locator Service (electrical & water facilities) .....286-3250
Urban Garden Program .....431-1585
Vacant Lot Maintenance.....286-5752
Vacant buildings (open, neglected or vandalized).....286-5759
Vacant lots, littered (City-owned) .....286-2489
Vacant lots, littered (Privately-owned).....286-2268
Vandalism/Graffiti:.....933-4444
Anti-graffiti hotline.....286-8715
Graffiti vandals in action ..... 911
Vehicles:
Illegally parked or abandoned .....286-8350
Nuisance .....286-2268
Vital statistics.....286-3516
Voting (where to vote) .....286-VOTE

Water Works:
- Bill payment information ..... 286-2830
- Customer address change ..... 286-2830
- Customer meter & service ..... 286-2856
- Emergency calls - control center (24 hrs.) ..... 286-3710
- Final bills ..... 286-2830
- Final readings ..... 286-2830
- Frozen pipes ..... 286-3710
- Main breaks & leaks ..... 286-3710
- Meter leaks ..... 286-2857
- Service permits ..... 286-8208
- Service problems ..... 286-3710
- Sewer use charge ..... 286-2830

Weatherization low income assistance ..... 265-4270
Weed control ..... 286-2489
Weights and measures ..... 286-3674
WIC Program (Supplemental food for women, infants, children):
- Isaac Coggs Health Center ..... 286-8880
- Johnston Health Center ..... 286-8890
- Keenan Health Center ..... 286-8840
- Northwest Health Center ..... 286-8830

Zoning appeals ..... 286-2501
Zoning information ..... 286-8211

## Call For Action - Milwaukee County

Abuse (ages 18-59) ..... 289-6660
Adult Corrections Facility ..... 427-4790
Aging, Dept. of ..... 289-6874
Board of Supervisors ..... 278-4222
Boerner Botanical Gardens ..... 525-5600
Bus route information ..... 344-6711
Bus shelters, vandalized ..... 937-3218
Child support enforcement ..... 278-5160
Children's Court Center ..... 257-7700
Clerk of Courts ..... 278-4121
County Clerk ..... 278-7709
County Executive ..... 278-4211
County Loan Program ..... 278-4917
Courthouse ..... 278-4987
Disabilities, Persons with: ..... 278-3932
- TTY-TDD (for hearing impaired) ..... 278-3937

District Attorney ..... 278-4646
Economic assistance ..... 1-888-947-6583
Economic development ..... 278-4905
Emergency Management ..... 278-4709
Energy Assistance (low-income) ..... 289-6146
Federated Library System ..... 278-4900
Food stamps/Medicaid ..... 289-6000
Foster Home Recruitment ..... 278-4400
Highway maintenance ..... 257-6566
Historical Society ..... 273-8288
Home repair loans ..... 278-4917
Human resources ..... 278-4143
Jail ..... 226-7000

Jury Service....278-4468
Juvenile Detention Center....257-7715
Juvenile Probation....257-7721
Legal Resource Center....278-4900
Marriage license....278-4070
Meal program, senior (elderly):
General information....289-6995
Home delivery....357-6527
Medical Complex (Froedtert & Medical College of Wisconsin)....805-3000
Medical Examiner....223-1200
Mitchell International Airport....747-5300
Mitchell Park Conservatory (The Domes)....649-9830
Museum....278-2700
Park hotline (recorded)....257-5100
Parks information....257-6100
Persons with Disabilities, Commission for....289-6660
Probate....278-4444
Property Information (Register of Deeds)....278-4000
Property Taxes, County (Treasurer)....278-4033
Public Works Department....278-4835
Rape victim assistance....278-4617
Register of Deeds:
Real Estate....278-4000
Senior Meal Program....289-6995
Senior Information & Assistance....289-6874
Sheriff:
Emergency....911
Evictions....278-4437
Extradition....278-4706
General Information....278-4700
Jail, Inmate Information....226-7000
TTY-TDD Information Line....257-6300
Small Claims Court Information....278-4140
Traffic signals & freeway lighting....257-6566
Transit Plus....343-1700
Transit system route information....344-6711
Veterans Affairs....382-1727
Victim/Witness Services....278-4667
W-2 Workforce Development....227-4836
Zoo....771-3040
Zoological Society....258-2333

## Call For Action - State of Wisconsin

ACCESS - Your connection to programs for health, nutrition and child care: FoodShare, BadgerCare Plus, Medicaid, SeniorCare, Medicare Part D, Child Care, Wisconsin Works (W-2), WIC, The Emergency Food Assistance Program, Wisconsin Home Energy Assistance Program, State Life Insurance Fund....1-800-362-3002
Aging and long term care....1-800-815-0015
Child abuse and neglect....220-SAFE
Child care assistance....289-5893
Child day care....(608) 267-3905
Child welfare (day care unit)....220-7000
Consumer Protection....1-800-422-7128

Fishing license....263-8500
Governor's office (Milwaukee)....227-4344
Highway Patrol....1-608-267-7102
Hunting information....263-8500
Insurance Commissioner....1-800-236-8517
Landlord-tenant....1-608-224-4500
Lottery office....1-608-261-4916
Motor Vehicle, Div. of:
  Drivers License information....266-1000
  Vehicle licensing, license & titles....266-1000
Natural Resources, Dept. of....1-888-936-7463
Public Defender....227-4130
Revenue, Dept. of (state income tax)....227-4000
Road conditions....1-800-762-3947
State Capitol Building, Madison....1-608-266-2211
State Office Building, Milwaukee....227-4011
State Park Information....263-8500
State Patrol Headquarters....1-608-266-3212
Tax Information....227-4000
Telemarketing No Call List....1-866-966-2255
Tenant-landlord....1-608-224-4500
Unemployment Compensation....438-7700
Wisconsin Community Services....271-2512
Workforce Development, Dept. of
  Economic Support....1-608-266-3131
  Equal Rights Division....227-4384

## Call For Action - Federal Government

Alcohol, Tobacco & Fire Arms....1-202-648-8500
Citizenship & Immigration....1-800-375-5283
Courts:
  U.S. Court of Appeals....1-312-435-5850
  U.S. District Courts....297-3372
Environmental Protection....1-800-621-8431
Equal Employment Opportunity Commission....297-1111
Federal Bureau of Investigation (F.B.I.)....276-4684
Housing and Urban Development....297-3214
Internal Revenue Service....231-2100
Justice Department:
  U.S. Attorney - Eastern District....297-1700
  U.S. Marshall....297-3707
Medicare/Social Security....1-800-772-1213
Passport information, Milwaukee....1-800-ASK-USPS
Postal Service (St. Paul Ave.)....270-2308
Representative in Congress:
  Gwendolynne Moore....297-1140
Senators:
  Ron Johnson....1-202-224-7282
  Herbert Kohl....297-4451
Social Security information....1-800-772-1213
Veteran's Affairs Regional Office:
  Benefits, information & assistance....1-800-827-1000
V.A. Medical Center....384-2000

## Call For Action - Hotline Numbers

Audit Hotline (report fraud, waste or abuse in city government) ..... 286-3440
Childhood Lead Poisoning Program ..... 225-LEAD
Child Protection Services - 24 hrs. ..... 220-SAFE
Diggers Hotline ..... 259-1181
Emergency Crisis Hotline - 24 hrs. ..... 257-7222
Emergency Crisis TTY-TDD Hotline for hearing impaired - 24 hrs. ..... 257-6300
Emergency Shelter Hotline ..... 302-6633
Graffiti Hotline ..... 286-8715
Help Information Line (crisis intervention, food, shelter) ..... 211
Legislative Hotline - State Capitol, Madison ..... 1-800-362-9472
Pollution Prevention Hotline ..... 286-8162
Turn in Parents for Child Support ..... 278-5222
Voting Hotline ..... 286-VOTE

## Call For Action - Other Important Numbers

Better Business Bureau ..... 847-6000
Burn Center (Columbia-St. Mary's Hospital) ..... 272-2876
Community Advocates (housing and health services) ..... 449-4777
Fair Housing Council ..... 278-1240
Future Milwaukee ..... 288-3153
Legal Aid Society ..... 727-5300
Legal Action of Wisconsin ..... 278-7722
Marcus Center Box Office ..... 273-7206
Medicare / Social Security ..... 1-800-772-1213
Metropolitan Milwaukee Association of Commerce ..... 287-4100
Metropolitan Milwaukee Fair Housing Council ..... 278-1240
Milwaukee Area Domestic Animal Control Commission (MADACC) ... 649-8640
Milwaukee Metropolitan Sewerage District ..... 272-5100
Milwaukee Public Museum ..... 278-2700
Milwaukee Public Schools ..... 475-8393
Neighborhood Housing Services ..... 286-3868
Poison Information Center Children's Hospital, 24 hr. ..... 1-800-815-8855
Pregnancy Help center ..... 645-4050
SER - Jobs For Progress National, Inc. ..... 649-2640
Sensitive Crime Unit of District Attorney's Office ..... 278-5019
Sensitive Crime Victim Services ..... 278-4617
Sensitive Crime Division of Milwaukee Police (Reporting) ..... 935-7403
Sexual Assault ..... 911
S. 16th St. Community Health Center ..... 672-1353
Social Development Commission ..... 906-2700
South Community Organization ..... 643-6577
Southside Organizing Committee ..... 672-8090
Tool Loan Centers ..... 449-0705
United Community Center ..... 384-3100
UMOS (United Migrant Opportunity Services) ..... 389-6000
Visit Milwaukee ..... 273-7222
Walker's Point Youth & Family Center, Inc. ..... 647-8200
WE Energies, customer service ..... 1-800-242-9137
Electrical outages, emergencies ..... 1-800-662-4PWR (4797)
Gas leak, emergencies ..... 1-800-261-LEAK (5325)

Produced by the City Clerk's Office Public Information Division - www.milwaukee.gov/cityclerk
Photos: Bill Arnold, Tina Klose Council Photo: Tina Klose

# CITY INFRASTRUCTURE

**Classification of structures/buildings:**

| TYPE | CLASS | ABBV. | COUNT |
|---|---|---|---|
| Residential | 1 | RES | 127,945 |
| Local Mercantile | 2 | MER | 6,931 |
| Manufacturing | 3 | MFG | 698 |
| Special Mercantile | 4 | SME | 3,019 |
| Condominiums | 5 | CDM | 11,495 |
| Apartments | 7 | MAP | 5,034 |
| Omitted | 8 | OMT | 4 |
| Exempt | 9 | EX | 7,035 |
| | | | 162,161 |

*Information provided by the Office of the Treasurer*

**City parking structures: 5**
- 4,883 spaces
- generate annual revenues of more than $5.6 million

**Surface parking lots: 45**

**Bridges: 176 city owned and maintained**
- fixed: 133
- over rivers: 93
- over rail roads: 33
- over streets: 7
- movable: 21 (bascule: 13, vertical lift: 8)
- viaduct: 12
- pedestrian: 10

**Signalized intersections: 742**
- 706 intersections have been fully converted to energy saving LED lights

**Total existing traffic signs (January 2010): 105,539**
- 21,929 street name signs
- 16,037 stop and related

**Miles of lighted streets: 1,300**
- 67,229 streetlights
- 8,931 alley lights
- 569 specialty lights

**Miles of underground conduit: 560**
- 7,500 manholes

**City sewers**
- Non reinforced concrete: 1,235 miles
- Concrete: 499 miles
- Clay: 311 miles
- PVC: 178 miles
- Other: 155 miles
- Brick: 68 miles
- Miles of city sewers over 90 years old: 198 miles

***Water Works Infrastructure:**
- 2,000 miles of water main
- 20,000 hydrants
- 50,000 valves
- 162,000 water meters
- 2 water treatment plants
- 11 pumping stations
- 6 storage tanks
- Population served: 860,000

**Communities: Milwaukee, Greenfield, Hales Corners, St. Francis*

**Total number of city buildings/facilities: 346**
- Average age: 56 years
- Current replacement value: $1.25 billion

**Miles of city owned/maintained fiber optic cable: 250**
- Miles of copper cable: 650

**DPW recreational facilities**
- 19 tot lots
- 23 play lots
- 6 play areas
- 26 play fields
- 10 playgrounds
- 11 green spaces

*Information provided by the Department of Public Works*

**Alderman José G. Pérez**
City Hall, Room 205
200 E. Wells Street
Milwaukee, WI 53202

MILWAUKEE