

Water Use and Service Charges

Water charges were authorized by the Public Service Commission of Wisconsin (PSC), Docket 3720-WQ-105, effective September 1, 2016. Water rates are intended to ensure the financial stability of the utility and fair value for customers.

A 3% rate increase was effective September 1, 2016 and will be phased in during the fall billing quarters. The full rate will be effective for all customers beginning with January billing.

We provide water service and billing for Milwaukee, Greenfield, Hales Corners, St. Francis, and West Milwaukee. Water charges for these “retail service” communities are shown below.

We sell water service at a “wholesale” rate to utilities in Brown Deer, Butler, Greendale, Menomonee Falls, Mequon, New Berlin, Shorewood, Thiensville, Wauwatosa, West Allis, and the Milwaukee County Grounds. These communities operate their own water utilities and bill their customers. Please contact municipal offices in these communities for water charges.

Water Service Charge This is a fixed charge based on the size of the water meter. The charge pays for installation, repair, maintenance, and reading of water meters; billing and customer service. The Public Fire Protection Charge covers the cost of installing water mains to handle fire flow demands, as well as the maintenance expense of fire hydrants.

Residential and some smaller commercial customers are billed quarterly. Meters in the size range of 1” to 12” are typically used in commercial and industrial applications.

City of Milwaukee Customers -- Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$17.46	\$8.98	\$26.44
1"	\$28.72	\$22.44	\$51.16
1-1/4"	\$28.72	\$22.44	\$51.16
1-1/2"	\$49.41	\$44.89	\$94.30
2"	\$75.79	\$71.82	\$147.61
3"	\$124.49	\$134.67	\$259.16
4"	\$189.93	\$224.45	\$414.38
6"	\$339.09	\$448.89	\$787.98
8"	\$516.14	\$718.24	\$1,234.38
10"	\$749.02	\$1,077.35	\$1,826.37
12"	\$981.89	\$1,436.47	\$2,418.36

City of Milwaukee Customers -- Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4"	5.82	\$2.99	\$8.81
1"	\$9.57	\$7.48	\$17.05
1-1/4"	\$9.57	\$7.48	\$17.05
1-1/2"	\$16.47	\$14.96	\$31.43
2"	\$25.26	\$23.94	\$49.20
3"	\$41.50	\$44.89	\$86.39
4"	\$63.31	\$74.82	\$138.13
6"	\$113.03	\$149.63	\$262.66
8"	\$172.05	\$239.41	\$411.46
10"	\$249.67	\$359.12	\$608.79
12"	\$327.30	\$478.82	\$806.12

Greenfield, Hales Corners and St. Francis Customers – Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$21.83	\$11.23	\$33.06
1"	\$35.90	\$28.06	\$63.96
1-1/4"	\$35.90	\$28.06	\$63.96
1-1/2"	\$61.76	\$56.11	\$117.87
2"	\$94.74	\$89.77	\$184.51
3"	\$155.61	\$168.34	\$323.95
4"	\$237.42	\$280.56	\$517.98
6"	\$423.86	\$561.12	\$984.98
8"	\$645.18	\$897.80	\$1,542.98
10"	\$936.27	\$1,346.68	\$2,282.95
12"	\$1,227.36	\$1,795.59	\$3,022.95

Greenfield, Hales Corners and St. Francis Customers – Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4"	\$7.28	\$3.74	\$11.02
1"	\$11.96	\$9.35	\$21.31
1-1/4"	\$11.96	\$9.35	\$21.31
1-1/2"	\$20.59	\$18.70	\$39.29
2"	\$31.58	\$29.92	\$61.50
3"	\$51.88	\$56.11	\$107.99
4"	\$79.14	\$93.52	\$172.66
6"	\$141.29	\$187.04	\$328.33
8"	\$215.06	\$299.27	\$514.33
10"	\$312.09	\$448.89	\$760.98
12"	\$409.13	\$598.53	\$1,007.66

Customers in West Milwaukee – Quarterly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$21.83	\$8.67	\$30.50
1"	\$35.90	\$21.67	\$57.57
1-1/4"	\$35.90	\$21.67	\$57.57
1-1/2"	\$61.76	\$43.34	\$105.10
2"	\$94.74	\$69.35	\$164.09
3"	\$155.61	\$130.04	\$285.65
4"	\$237.42	\$216.73	\$454.15
6"	\$423.86	\$433.47	\$857.33
8"	\$645.18	\$693.54	\$1,338.72
10"	\$936.27	\$1,040.31	\$1,976.58
12"	\$1,227.36	\$1,387.09	\$2,614.45

Customers in West Milwaukee – Monthly Billing

Size of Meter in inches	Water Service Charge	Public Fire Protection	Total Water Service Charge
5/8" or 3/4" single family home or duplex	\$7.28	\$2.89	\$10.17
1"	\$11.96	\$7.22	\$19.18
1-1/4"	\$11.96	\$7.22	\$19.18
1-1/2"	\$20.59	\$14.45	\$35.04
2"	\$31.58	\$23.12	\$54.70
3"	\$51.88	\$43.35	\$95.23
4"	\$79.14	\$72.24	\$151.38
6"	\$141.29	\$144.49	\$285.78
8"	\$215.06	\$231.18	\$446.24
10"	\$312.09	\$346.77	\$658.86
12"	\$409.13	\$462.36	\$871.49

Water Usage Charge This charge is based on the volume of water used. It pays for operation and improvement of water purification and pumping facilities.

Water meters measure usage in units called Ccf, which stands for 100 cubic feet. One Ccf of water equals 748 gallons of water. To calculate water usage in gallons, multiply the number of Ccf by 748.

The Milwaukee Water Works offers commercial and industrial customers a declining block rate in which the charge per volume of water decreases as water usage increases. The declining block is appropriate where there is ample water supply and treatment capacity. Water used is returned to Lake Michigan.

City of Milwaukee Customers -- Quarterly Billing

Water Usage in Ccf	Milwaukee residential
All Water Used	\$2.02

City of Milwaukee Customers -- Quarterly Billing

Water Usage in Ccf	Milwaukee non-residential
First 100	\$2.05
Next 4,900	\$2.05
Next 15,000	\$1.32
Over 20,000	\$1.18

City of Milwaukee Customers -- Monthly Billing (Commercial Customers)

Water Usage in Ccf	Milwaukee non-residential
First 34	\$2.05
Next 1,633	\$2.05
Next 5,000	\$1.32
Over 6,667	\$1.18

Greenfield, Hales Corners and St. Francis Customers -- Quarterly Billing

Water Usage in Ccf	Residential
All Water Used	\$2.52

Water Usage in Ccf	Non-residential
First 100	\$2.56
Next 4,900	\$2.56
Next 15,000	\$1.65
Over 20,000	\$1.48

Greenfield, Hales Corners and St. Francis Customers -- Monthly Billing

Water Usage in Ccf	Non-residential
First 34	\$2.56
Next 1,633	\$2.56
Next 5,000	\$1.65
Over 6,667	\$1.48

West Milwaukee Customers -- Quarterly Billing

Water Usage in Ccf	All Customers
First 100	\$1.16
Next 4,900	\$1.13
Next 15,000	\$1.02
Over 20,000	\$0.96

West Milwaukee Customers -- Monthly Billing

Water Usage in Ccf	Non-residential
First 34	\$1.16
Next 1,633	\$1.13
Next 5,000	\$1.02
Over 6,667	\$0.96