



Telephone and web site information

809 N. Broadway, 1st Floor / Milwaukee, WI 53202-3617 / 414-286-8211

The **Milwaukee Development Center** uses a voice messaging system to channel phone calls. Outside callers may dial **(414) 286-8211** and select from a number of choices to get the information they need. Phones are answered from 8 a.m. to 4:30 p.m., Monday through Friday.

When you dial **(414) 286-8211** the following choices are available:

Press 3 – for a recorded message on office hours, our fax number, and our web site.

Press 4 – to record a voice mail message to order permit applications or customer information.

Press 5 – to speak to a staff person.

Press 6 – for information in Spanish.

If you **press 5**, you'll be given several choices.

Press 3 – to speak to a member of the property information team. This staff can tell you if we have a survey on file for your property, and explain how to do property research with city records.

Press 4 – to speak to a member of the technical team. The technical team can assist you with permits for work in the public way, drive way approaches, dumpsters, water service, and plumbing. Team members also answer questions about house number assignment.

Press 5 – to speak with member of the plan examination team. The plan exam staff can provide brief answers to questions regarding building permits, zoning, and plan submission requirements. They also can set up plan examination appointments.

Press 6 – to record a message for our occupancy specialist.

The web site of the Development Center is: www.mkedcd.org/build.

The site contains a variety of customer information sheets. Some application forms may be filled out through the site. The site also includes a link to the city's permit database, allowing you to check the status of a permit on-line. The site also contains a link to Map Milwaukee, which displays a great deal of information about Milwaukee in GIS format.

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